

## **RISO, BEATRICE - LOUIS VUITTON**

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### **New Sports Facilities**

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Roberts, Steve - Tomtom Productions

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## **Roberts, Jenny - Cardrona Valley Residents & Ratepayers Society**

Area: **Other**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### **New Sports Facilities**

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?



Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **This submission is for the funds to complete the streetscape that QLDC commenced in 2013 and partly finished in 2014. QLDC implemented a design that included 22 lamp columns. However, only 12 columns could be erected as the funds in the Cardrona streetscape budget ran out. (As advised by Rob Darby - QLDC) In order to complete this project 10 more lamps must be supplied and erected - the inground vertical tubes and power cabling have been installed and are awaiting their columns. Another \$ 4,333 (excl GST) per column is required. Total required \$ 43,330 (excl GST) We consider it vital to complete this lighting plan in the current year. An unfinished job is not desirable and this lighting will make our village safer to negotiate in the evenings. Cardrona Village has been transformed with the work carried out so far and it would be wonderful to be able to complete the plan.**

## **Robertson, Raewyn - Albert Town Community Association**

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### **New Sports Facilities**

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Please see original Submission**

26 March 2014

Albert Town Community Association  
c/o Secretary  
Raewyn Robertson  
119 Allison Ave  
Albert Town  
[atca.albert.town@gmail.com](mailto:atca.albert.town@gmail.com)

Stuart Burns  
General Manager  
Finance  
Queenstown Lakes district Council  
Queenstown

Dear Sir

Find attached two submissions to be forwarded to your council for consideration during your planning for the 2014 – 2015 Annual Plan for the Queenstown Lakes area.

If you require further clarification please do not hesitate to contact Bruce Hebbard  
Chairperson

[hebbard@xtra.co.nz](mailto:hebbard@xtra.co.nz) 443 1915

Bruce wishes to come and talk to both submissions and awaits a time and place to suit you when these matters will be discussed

Thank you for your consideration  
Yours faithfully



Raewyn Robertson Secretary

QLDC  
Wanaka Service Centre  
Received

28 MAR 2014

**Albert Town Community Association**  
**Submission for Annual Plan 2014-2015**  
**Queenstown Lakes District Council**

Secretary: Raewyn Robertson  
119 Alison Avenue  
Albert Town 9305  
atca.albert.town@ gmail.com

**Albert Town Footpaths**

The Committee of the above association wish to submit a request that funding is allocated to complete foot paths in Albert town with an Asphalt finish as was originally budgeted for in the 2012 – 2013 Annual Plan.

In particular we note the footpath along the length of Kingston St remains in a temporary state with a gravel finish only. The Association did not approve this temporary solution to be a permanent finish and request funding be made available to provide the permanent finish as per the standard (NZS 4404:2004) as the council requires of all developers of new subdivisions.

Other footpaths in Albert Town which we see as a priority for the future are

- a) the section between Lagoon Ave and Bernard Rd which has no pedestrian access at all, especially as there is a partial collapse of a walkway which now protrudes onto the road,
- b) between Dale St and Sherwin Ave.

We also note that Bernard Rd and Wairau Rd (which allows access to the lagoon area) should be in the plan in the foreseeable future for installation of a sealed footpath each.

Thank you for the consideration in your planning.

Albert Town Community Association

**Albert Town Community Association**  
**Submission for Annual Plan 2014-2015**  
**Queenstown Lakes District Council**

Secretary: Raewyn Robertson  
119 Alison Avenue  
Albert Town 9305  
atca.albert.town@ gmail.com

**Albert Town Lagoon Funding**

In early 2007 a proposal for the enhancement of the Albert Town Lagoon was presented to the Albert Town Community Association for consideration by the QLDC.

Full consultation took place in July 2007 with the community, at a public meeting, followed by a submission period.

At that time there was no major objection in the community submissions as it stood.

On 4<sup>th</sup> of October 2007 The Community Board adopted the plan and that the work be prioritised and proceed subject to budgetary allocation.

Since that time the reserve area has been tidied up and the noxious weeds removed and kept under control, with the grassed area regularly mown.

The greater aspects of the adopted plan have been largely left undone.

This problem was compounded when a large portion of the budgeted funding for the Lagoon Project this financial year was diverted to correct a mistake on the Glendhu Bay Track which no one has taken responsibility for. (see attached newspaper report)

The Albert Town Community Association requests that the diverted funding be reinstated and returned in the next financial year to continue with the plan as adopted.

In addition the Association requests an allocation be allowed in subsequent years to complete the plan.

We would like to speak on this submission at the Annual Plan Discussion and would appreciate your consideration and invite to speak with a date and time.

# Costly mistake

CAROLINE HARKER

In a case of robbing Peter to pay Paul, funds allocated to the Albert Town lagoon trail project have been spent on three realignments of the Glendhu Bay track—work which was necessary after a ‘mistake’ which no-one is taking responsibility for.

The Glendhu Bay track was constructed in 2009 and in 2010 it was pointed out that it encroached onto land owned by Damper Bay Estates Limited (DBEL) in five places. “It is unclear how these encroachments [came] about as the contractor remained on the surveyed alignment and within marked boundary pegs. It is possible that the trial alignment or boundary pegs were moved or that there was some error in either survey or construction,” QLCD general manager of

community services Paul Wilson told the Wanaka Community Board in a report. He said the council worked with DBEL for two years to resolve the issue.

Three of the encroachments were fixed with track realignments at a cost of nearly \$24,000. The other two were deemed to need “extensive earthworks and/or structures”. This was avoided with DBEL granting easements over the two encroachments, and the council uplifting an easement over two lots on DBEL land.

The budget of \$51,590 for the Albert Town lagoon track has been reduced to \$21,590. Paul said the proposed boardwalk has been dropped from the project and the remaining funds will be spent on connecting Lagoon Avenue, Wairau Road and Alison Avenue and building the proposed trail above the lagoon.



## Robertson, Jocelyn -

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Should go ahead only with Government financial input Believe ratepayer base too small**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **If the Centre does go ahead**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **Dont know**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **Dont know**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments: **Dont know**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments: **NA**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **NA**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**Robinson, Peter -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **There is no guarantee that the commercial Three Parks venture will actually happen. Given the rapid changes happening in the retail industry, major investment in new big box stores looks unlikely. Better to put the sports centre on Council owned land.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:



## ROBINSON, JOHN - OWNER OF HOTEL APARTMENT

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

**Convention Centre**

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Certainly the construction of a Convention Centre in Queenstown is an excellent idea because: 1. Queenstown is the tourist hub of New Zealand for both national and international visitors, and the siting of a convention centre in Queenstown makes absolute sense for the hosting of cultural activities, visiting artists/performers, exhibitions and other tourist-related activities. 2. Business groups, corporate organisations and Governmental departments alike will want to hold their conferences, AGM's, team building meetings and technical seminars in Queenstown due to the huge attractions of this town. The wide range of "extra-mural" activities in Queenstown and its surrounds makes it the natural choice for such gatherings. 3. Organisations looking to hold a large congress/convention/ meeting are more likely to require the services of a council convention centre with all its facilities and multiple rooms than the conference room of a local hotel. Many large congresses/conventions require multiple lecture rooms for simultaneous presentation of different topics, and therefore a convention centre will definitely attract such a congress rather than them having to relocate to Auckland or Wellington to hold their large congresses. 4. Without doubt, the whole business environment and small industries of Queenstown and district will benefit from the extra business that flows from the people attending meetings at the new conference centre. This includes restaurants, boutique shops, the cableway, the ski resorts, the various hotels, the Earnslaw steamer and the wide range of post-conference visits organised to Arrowtown, Wanaka etc.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Virtually all the reasons and benefits for having the Convention centre apply equally to the other developments for the proposed site. The Queenstown lake district is developing to such an extent and the popularity of this region is growing so fast that it virtually becomes essential to construct these facilities to exploit and keep pace with the increasing number of visitors.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **The building of a convention centre and associated ancillary developments on the lakeview site is going to cost a lot of money, but I have absolutely no doubt that the increase in my rates to fund this initiative is going to be more than compensated by the influx of extra people, and the extra spending power generated by these people. Any person owning a business or working in Queenstown is going to benefit hugely from the trade generated by all the extra people that flood into the town. Whether on business, or to attend a conference, or on holiday, visitors always spend more than locals do therefore I repeat my belief that either a shop owner, a restaurant owner or even an employee working at these establishments, is going to benefit to a greater extent than the cost of the rates increase needed to build the extra facilities. I am an apartment owner in Queenstown and I rent out the apartment. I am confident that the increase in rental activities due to the convention centre will justify the increase in rates.**

**New Sports Facilities**
**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

**Library Services**
**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Robinson, Michaela -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Provided that the finished complex blends into its environment and it won't be another eye sore like the q-town Hilton**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **The cut down facility is too expensive for what it will be.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **Cost needs to be scrutinised.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:



## Robinson, Bridget -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Wanaka/Upper Clutha**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Cost planned to be shared by those likely to gain**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **Economically Sensible**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **or do stages more slowly**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **It should partner or not proceed with it**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments: **Neutral**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **Seems fairer**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Robinson, Davie -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I feel a cost of \$12.5million is expensive for the proposed facility. I would like the council to have another look at the costings involved in this project. in particular I would like the council to look a similar facilities constructed by other communities in the south island in recent years and use these projects as a guide to what is possible. Thanks**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **District wide rates for all facilities.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments: **I recently received a residents survey by post. This survey arrived less than a week before the closing date of 20th May giving me no time to respond. I also received a second survey on the 16th May. This is a waste of council resources and paper! Will the council be paying for both these surveys to be sent to me?**

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



**Robinson, Judith -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Rodger, Rhona A. - Rhoji Properties Ltd

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Fantastic initiative for the area both in terms of promotion and attracting longer staying guests**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **Overtime the additional rated costs will be negligible but the entire district will benefit from the outcomes achieved from proceeding with this development**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Rogers, John and Liz -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **Not built at all**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

**Library Services****Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs****Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt****Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

How would you like to share your opinions with the Council?

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Rogers, E P -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **These facilities will have minimal positive benefit for residential ratepayers. Should be funded by commercial interests**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **The swimming pool improvements are desperately needed now**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **User pays, all sports facilities should be self funding within 5 years, otherwise dont do it**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments: **See above, short term capital funding but to be self funding in a reasonable time**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Unnecessary**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments: **Keep the library as it is, Keep a small office at Ardmore Street**

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **I do not agree with charging residential ratepayers for water as this money tends to be then wasted on other things. I do agree with commercial users being metered and charged**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **For commercial users only - includes agricultural users**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **Anything that materially affects the quality of life in our district**

How would you like to receive information from the Council?

**Council newsletter**

**Daily newspaper**

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

|                    |
|--------------------|
| <b>Performance</b> |
|--------------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |
|--------------|
| <b>Other</b> |
|--------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: But to be reviewed every 12 months for continuing relevance.**

## Rogers-Brown, Julie - Nine Body Coverage

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **I think it is an important development for the town center. I also think there is too much emphasis on taking business out to Frankton. This type of facility will benefit the local businesses and the town center.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**



Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Rollinson, Trevor -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Provided it can be done within existing budgets**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

#### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Rolston, Bruce -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:



## Rolston, B L -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Stick to core council business eg road, sewage, water etc**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **It will be more like \$2million**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **Look at cromwell? water usage down but costs same. Cost per unit up**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Daily newspaper**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

| Other | Yes |
|-------|-----|
|-------|-----|

Comments: **comment suggesting criteria and or ways to measure the Councils performance: Keep rates to inflation or less**

## Rosanowski, Allison and Paul -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Queenstown ratepayers to pay - not Wanaka ratepayers**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **would prefer to see the swimming pool built at three parks at the same time as other sports facilities. Dont waste money upgrading present pool.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments: **works in other council districts**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments: **Scuttlebutt is an excellent way of keeping contact with holiday home owners**

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:



**Rose, James -**Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **But only if you can incorporate a theatre in the decision**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **you might need the land for future development in connection with the Convention Centre**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Seek further avenues for Finance****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **We live in a high rainfall area we dont hae to follow other countries that meter water**

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement****Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **keep us informed where you are spending our cash**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **The amount spent on so called experts assisting Councilers. Let them write their own letters and think for themselves.**

**Other**

**No**

Comments:

## Ross, Garry T -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:



**Rosser, T C -**Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **Binding Referendum**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Daily newspaper**

**Radio**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

**Phone conversations**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

| Other | Yes |
|-------|-----|
|-------|-----|

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: Binding Referendum, give the power back to the people.**

## **Rothwell, Derek and Jill -**

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **But no Casino**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **No Casino**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### **New Sports Facilities**

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **One thing at a time**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:



## Roulston, Ivan William -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Daily newspaper**

**Email**

**Letter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Rowe, Jon -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The private sector should fund it.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Yes, but the private sector should fund it. I'm not against other sites. A site in Frankton would be far better for traffic.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Rate payers are still paying a large amount for the Events center development (even though with the gym membership base it must be at least breaking even by now). This development could have been a lot cheaper and had the same facilities (the shape of the building has caused numerous problems and extra costs). The private sector would be more concerned with cost and build a convention center that is functional.**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **We are only a small district. Having facilities dotted everywhere and under utilised is silly. Every development will end up wanting it.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Roxburgh, Barbara - St John

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **AUTOMATIC EXTERNAL DEFIBRILLATORS (AED)** We wish to bring to your attention the importance of defibrillation being available to a patient suffering cardiac arrest, and the high likelihood of such an event occurring in places where there are large numbers of people. In this context we note that there are no AEDs available at the Wanaka Community Centre or at the various QLDC camping grounds in the Wanaka District and are strongly of the opinion that there should be. Early CPR followed by early defibrillation is critical to the survival of a patient in cardiac arrest, and of particular importance where the ambulance may take some time to reach the patient. You will have noted that the Hawea Community Association has recently placed an AED at the Lake Hawea Community Centre for this very reason. We feel the same criteria apply to the district camping grounds, and to the Wanaka Community Centre because of the potential for large gatherings of people. We note that the Central Lakes Trust currently has a programme to fund up to 50% of the cost of AEDs to qualifying organisations, and while the QLDC is unlikely to qualify in this regard it is an indication that the importance of early defibrillation has been recognised by this community funding agency. Their recognition has been such that an early limited funding access has now been extended indefinitely. We strongly advocate that the QLDC should similarly

**recognise the importance of early defibrillation and be including the provision of AEDs at the Wanaka Community Centre and District Camping Grounds in the 2014/15 budget.**

## Roxburgh, Jean -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I support the suggestion of Mr Porter that he build one at Remarkables Park.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Please give us a library service at Remarkables Park, a large number of elderly and also young**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Daily newspaper**

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Ruscoe, Teresa -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Arrowtown**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?



Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Rzesniowiecki, Greg - The Renewables Motueka

Area: **Out of the district**

If out of the district:

Owns property in district? **No**

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Greetings Mayors, Councillors and CEOs, All NZ Regional Councils and Territorial Local Authorities Subject: Trans-Pacific Partnership (TPP) negotiations. We, the Renewables, are ordinary Kiwis living in Motueka. We are active in informing ourselves and others of the consequence of Climate Change and are strongly of the view that action at every level must be taken to mitigate its effect. Our government is in the process of reorganizing the trade and commerce rules that will operate into the future for the Pacific region of the globe. This negotiation is known as Transpacific Partnership (TPP). We enclose here a proposal for local councils on that treaty negotiation. Please consider this a submission toward your Annual Planning process and as a letter bringing the attached 'public interest' resolution to your Council's attention. The TPP's 29 chapters are proving difficult to close over the three years of discussions. Resistance to it is growing amongst the public in most of the 12 countries involved. The secrecy surrounding it is particularly controversial. We know enough to believe it is very wide in its scope, entrenching rights of corporations that will affect many aspects of NZ life, from internet use to affordable medications. This is the reason we write. We aim to arouse your enthusiasm to positively affect our future. You along with all New Zealand Councils and Territorial Authorities**

and with the people of this land can help to influence the TPP negotiations to achieve a good result. Will you? We would like you to adopt the public interest position on TPP as expressed in the attached resolution. Auckland, Nelson and Tasman Councils have now adopted versions of it. Wellington, Horizons and Palmerston North Councils have variously addressed parts of the resolution but not adopted the full proposition. We encourage all Local Government's to adopt this and thus declare to Central Government and the other TPP nations and their peoples the ground New Zealand's people stand on. With the greatest respect Greg Rzesniowiecki, on behalf of the Renewables. Notice - Open Letter To all Regional Councils and Territorial Local Authorities . Dear Mayor, Councillor and CEOs, Subject: Trans-Pacific Partnership (TPP) Negotiations. I write on behalf of the Renewables, a Motueka based Climate Action group, who take an active interest in New Zealand's ability to mitigate Climate Change. We have recently focussed on the TPP, Free Trade Agreement negotiations, as we see some of the proposed outcomes affecting New Zealand's ability to manage and legislate appropriately in the public interest. This led to our lobbying Tasman District Council to address the issue; <http://www.stuff.co.nz/nelson-mail/news/9802308/TDC-seeks-positive-benefits-from-TPPA> Summary of Our Presentation. Please consider this a proposal toward your Annual Planning process; as a letter bringing the attached resolution to your Council's attention; and as tool for the public to gain a level of knowledge about the mysterious TPP and its attendant process. Auckland, Nelson and Tasman District Councils have carried a resolution that proposes the 'public interest' in the TPP negotiations. This is attached. Other Councils, Wellington, Horizons and Palmerston North, have expressed interest in this resolution. We have taken the liberty to modify it to include a further concern, biosecurity. What is TPP? The TPP is a set of negotiations involving presently 12 nations; Australia, Singapore, Vietnam, Brunei, Malaysia, Japan, Canada, USA, Mexico, Peru and Chile along with NZ. Taiwan and South Korea are possible entrants. The following Wikipedia article gives a history of the TPP; [http://en.wikipedia.org/wiki/Trans-Pacific\\_Partnership](http://en.wikipedia.org/wiki/Trans-Pacific_Partnership) TPP negotiations have been undertaken in a series of meetings stretching over the preceding 3 years. They are supposed to conclude in the near future. At the most recent Singapore round of Ministers meeting the following statement was issued at its conclusion, Tuesday 10th December 2013; <http://keionline.org/node/1851> We, the Ministers and Heads of Delegation for Australia, Brunei Darussalam, Canada, Chile, Japan, Malaysia, Mexico, New Zealand, Peru, Singapore, the United States, and Vietnam, have just completed a four-day Ministerial meeting in Singapore where we have made substantial progress toward completing the Trans-Pacific Partnership agreement. Over the course of this meeting, we identified potential ?landing zones? for the majority of key outstanding issues in the text. We will continue to work with flexibility to finalize these text issues as well as market access issues. For all TPP countries, an ambitious, comprehensive and high-standard agreement that achieves the goals established in Honolulu in 2011 is critical for creating jobs and promoting growth, providing opportunity for our citizens and contributing to regional integration and the strengthening of the multilateral trading system. Therefore, we have decided to continue our intensive work in the coming weeks toward such an agreement. We will also further our consultations with stakeholders and engage in our respective political processes. Following additional work by negotiators, we intend to meet again next month. TPP Agenda Here is the Ministry of Foreign Affairs and Trade (MFAT) overview of the TPP negotiations; <http://www.mfat.govt.nz/Trade-and-Economic-Relations/2-Trade-Relationships-and-Agreements/Trans-Pacific/index.php#overview> The TPP negotiators are dealing with many issues broken into 29 chapters. The following link from November 2011 is effectively a press release from

Ministers English and Groser identifying the framework agreed between the then 9 participating countries. <http://beehive.govt.nz/release/next-step-trans-pacific-partnership-agreement> And from this, an 8 page background paper gives detail on the 'framework' of TPP and content of the main chapters or subject areas which include; Competition, Cross Border Services and Customs, E-Commerce, Environment, Financial Services, Government Procurement, Intellectual Property, Investment, Labour, Market Access for Goods, Rules of Origin, Sanitary and Phytosanitary Standards, Technical Barriers to Trade, Telecommunications, Textiles and Apparel, Trade Remedies and Tariffs. The specific content being negotiated is not to be found in any of the releases from Government. This is shrouded in secrecy to the consternation of the interested public and legislators here and in the other negotiating countries.

[http://beehive.govt.nz/sites/all/files/TPP\\_broad\\_outlines%20.pdf](http://beehive.govt.nz/sites/all/files/TPP_broad_outlines%20.pdf) Many organisations both here and overseas are calling for the release of the detail of the TPP text. The extreme secrecy is one of the controversial issues connected with the TPP. Treaty negotiations Treaty negotiations are firmly maintained in the realm of government's executive which in New Zealand is the Cabinet. Clause 7.112 of the Cabinet Manual deals with the ratification of treaties. Parliament is merely informed and gets to enact enabling legislation, however it does this whether or not it endorsed the treaty in question. The closest Parliament gets to the treaty ratification process is through the Foreign Affairs, Defence and Trade Select Committee. The following is a link to the relevant clauses of the Cabinet Manual; <http://cabinetmanual.cabinetoffice.govt.nz/7.112> There was an attempt to democratise treaty-making in NZ in the early 2000s but the legislation failed to gain its second reading. Government prefers to keep the Treaty making powers entrenched in the executive at this point in history. TPP Secrecy The parties to the TPP must initially agree to a memorandum of understanding and any late arrivals must gain agreement from the other parties allowing their entry. The TPP memorandum itself is a secret. The following link is to 'freedom info' who provide insight into the secret memorandum of understanding signed by each participating nation. <http://www.freedominfo.org/2013/11/spotlight-on-trade-talks-after-wikileaks-disclosure/> The parties have apparently agreed that all documents except the final text will be kept secret for four years after the agreement comes into force or the negotiations collapse. This reverses the trend in many recent negotiations to release draft texts and related documents. The existence of this agreement was only discovered through a cover note to the leaked text of the Intellectual Property chapter. New Zealand is the repository for all these documents and the conduit for all requests for the release of information, including this Memorandum of Understanding. An open letter to Prime Minister John Key and Trade Minister Tim Groser from unions, civil liberties, church, public health, development, environmental and trade justice groups has demanded the release of the secrecy document. The Green Party and Mana Movement have both endorsed the call. The release of the secrecy memorandum was requested by many parties during the Chicago round of negotiations in early October 2011. New Zealand lead negotiator Mark Sinclair has asked for responses from the other countries. As of March 2014 there is no agreement to do so. <http://tppwatch.wordpress.com/2011/10/16/trans-pacific-partnership-papers-remain-secret-for-four-years-after-deal/> Here is the open letter from various USA based organizations to the then USA Trade negotiator Ron Kirk. This is similar to calls from others in TPP nations; <http://www.citizen.org/documents/us-transparency-letter-2011.pdf> TPP Chapters Now in March 2014 we have the benefit of a few leaked documents; Environment, Intellectual Property and Investor State Disputes - all of which can be accessed at the It's Our Future website <http://www.itsourfuture.org.nz/> or direct from Wikileaks <https://wikileaks.org/tpp-sacrificing->

the-environment.html. Intellectual property issues are the desire to extend patent holder rights, restrict internet usage and open access. We are aghast at the suggestion of criminalization of activity associated with usage of material with artistic or intellectual content. Implications for NZ are wide ranging and would affect Council run libraries, Pharmac, and anyone who uses material with artistic or intellectual content. Investor-state dispute mechanisms provide favourable jurisdictions for Investors where they perceive their profitability is limited by government legislation or action. Other chapters such as the one dealing with Government Procurement may directly affect Council decision making and resource allocation. TPP, because of its wide scope, might limit our ability to legislate for a range of community-good outcomes. This was identified by the Renewable's Joanna Santa Barbara a retired doctor in her presentation to TDC (Tasman District Council) on the 6th March, in respect to Plain Packaging of Tobacco Products legislation passed by New Zealand's Parliament and now on hold, out of fear of an investor-state dispute? suit as allowed in the TPP. <http://tvnz.co.nz/politics-news/key-admits-plain-cigarette-packaging-may-not-go-ahead-5345464> TPP and Climate Change. There is very real concern that the TPP may prevent future Governments from legislating to strengthen greenhouse gas emissions reduction targets and climate change mitigation strategies. The investor-state dispute mechanisms allow challenges to legislation where it is claimed to interfere with a corporation's profits. Philip Morris' case against Australia over plain packaging of Tobacco Products is one such case. There are in excess of 100 globally. Local Government is given Climate Change guidelines by Central Government within which to set policy and future planning; <http://www.mfe.govt.nz/publications/climate/climate-change-effect-impacts-assessments-may08/page4.html> The following link is the Ministry advice to Local Government. 'Responding to the Effects of Climate Change'. <http://www.mfe.govt.nz/publications/climate/preparing-for-climate-change-guide-for-local-govt/html/page3.html> Prof. Jane Kelsey from Auckland University <http://www.law.auckland.ac.nz/uo/oa-jane-kelsey> has assessed the leaked Environment Chapter as follows: <https://wikileaks.org/tppa-environment-chapter.html> Please note that there are links to all the leaked papers at the bottom of her analysis. From her assessment under the subtitle 'Overview'; The Environment Chapter addresses matters of conservation, environment, biodiversity, indigenous knowledge and resources, over-fishing and illegal logging, and climate change, among others. It might be expected to provide balance to the commercial interests being advanced in the other chapters, and genuine protections that are consistent with international environmental law. Instead of a 21st century standard of protection, the leaked text shows that the obligations are weak and compliance with them is unenforceable. Contrast that to other chapters that subordinate the environment, natural resources and indigenous rights to commercial objectives and business interests. The corporate agenda wins both ways. At this point perhaps you might allow a few minutes to review this video by Greg Craven where he lays out a very rational approach to reach appropriate decisions in respect to Climate Change mitigation; <https://www.youtube.com/watch?v=zORv8wwiadQ> and the following link provides material and discussion on the subsequent book by Craven "What's the Worst That Could Happen? A Rational Response to the Climate Change Debate" from 2009; <http://www.manpollo.org/forums/index.php> To this effect we need agreements and treaties that enable precautionary and proactive action to mitigate Climate Change on a global scale. TPP and your Council Tasman Council adopted in March 2014 (with the amendment of point 12 removing the requirement for public consultation during the negotiations) the 12 point public interest resolution originally passed by Auckland Council in December 2012 and Nelson in July of 2013.



Other Councils also have dealt with TPP and passed varying positions; Wellington, Palmerston North and Horizons Councils have variously called for transparency in negotiations and that New Zealand's public interest and Sovereignty be maintained. We believe that NZ's Councils have a major role in representing the public/community interest and TPP potentially could compromise this interest. The resolution we are requesting New Zealand's Regional Councils and Territorial Local Authorities to adopt is as set out in Attachment A. This position is comprehensive and represents common sense and a position that most New Zealanders would agree with. As such we regard it as the 'public interest' position. We thank you for your attention. Attachment A TPPA resolution for Local Government consideration That (name of Council) Council encourages the government to conclude negotiations on the Trans-Pacific Partnership and Free Trade Agreements in a way that provides net positive benefits for the (name of local region or city) Region and New Zealand, that is, provided the Partnership and Agreements achieve the following objectives: i.

Continues to allow the (name) Council and other Councils, if they so choose, to adopt procurement policies that provide for a degree of local preference; to choose whether particular services or facilities are provided in house, by council-controlled organisations (CCOs) or by contracting out; or to require higher health and safety, environmental protection, employment rights and conditions, community participation, animal protection or human rights standards than national or international minimum standards; ii. Maintains good diplomatic and trade relations and partnerships for (local region) and New Zealand with other major trading partners not included in the agreement including with China iii. Provides substantially increased access for our agriculture exports, particularly those from the (name of) region into the US Market; iv.

Does not undermine PHARMAC, raise the cost of medical treatments and medicines or threaten public health measures, such as tobacco control; v. Does not give overseas investors or suppliers any greater rights than domestic investors and suppliers such as through introducing Investor-State Dispute Settlement, or reduce our ability to control overseas investment or finance; vi. Does not expand intellectual property rights and enforcement in excess of current law; vii.

Does not weaken our public services, require privatisation, hinder reversal of privatisations, or increase the commercialization of Government or of (insert name ) Council or other local government organisations viii. Does not reduce our flexibility to support local economic and industry development and encourage good employment and environmental practices and initiatives like the (insert examples), and the Mayor's Taskforce for Jobs which enable marginalised young people to develop their skills and transition into meaningful employment; ix. Contains enforceable labour clauses requiring adherence to core International Labour Organisation conventions and preventing reduction of labour rights for trade or investment advantage; x. Contains enforceable environmental clauses preventing reduction of environmental and biosecurity standards for trade or investment advantage; xi. Has general exemptions to protect human rights, the environment, the Treaty of Waitangi, and New Zealand's economic and financial stability; xii. Has been negotiated with real public consultation including regular public releases of drafts of the text of the agreement, and ratification being conditional on a full social, environmental, and economic impact assessment including public submissions.



**Salter, Roger -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **In today's economy and tourist competition, I feel the center is necessary to help employment and growth in the Lakes District. It will bring a large growth in spending within the business area and in the tourist trade as a whole. I feel it is a must.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

#### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Sanders, Mark -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I believe that we should hold off on the sports facility and re address the MAC option by joining the school gym and council pool together by expanding these buildings already in use and build with the school meeting costs together by increasing the pool building for family friendly use and school learn to swim activities and the gym adding xtra courts to this building so they become multi functional for all indoor sports with courts already outside to use as an over flow. The community are using these already just need more but in the same area and i believe we are still not ready to spend alot of money when schools have said they will not be using the suggested sports facility. There also needs to be some form off accountability on the amount of money spent when we hear round the country they are able to build a sports facility alot cheaper than what has been mentioned . We need our bang for buck.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:**NO**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **If you are doing this in Queenstown then why arent we doing this in Wanaka ?**

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Sanderson, John - Riverhead Holdings Ltd

Area: **Other**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments: **I am not opposed to the convention centre at Lakeview.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments: **The rating base proposed seems reasonable.**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments: **I am fundamentally opposed to water metering as i believe it would only be a matter of time before water resources were contracted out to private ownership with the ensuing drive to profitability from our water supply. Please keep our water supply under Council ownership and do not install meters. I understand there may be inefficiencies in an un metered water supply but infinitely prefer that to the privatisation of water. I would be prepared to pay a higher water rate to keep our water unmetered.**



**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Sawyer, Mark -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Sawyer, Virginia -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## sawyer, kim - Private individual

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Attract conventions to Queenstown particularly in winter.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Scandrett, Hilary -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

**Schikker, Steve -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **The situation the community has found itself in was brought about by misinformation of the original proposal. A sports hub was mooted and had approval from the wider community. Now we have a sports facility of two indoor courts , a turf of some sort , admin and car park. That mix is not economic or sustainable. I support an upgrade of the pool, An additional covered court complex at the school and a co-located green fields complex at the Showgrounds site. The showgrounds area including Pembroke Park can include , Rugby, Football and Hockey. The building to support these sports should be relocated away from the central site to a site which does not take up precious playing fields and is accessible from either Mcdougall St or Brownstone St. The sheep pens and AMP ring can be removed and a temporary structure brought in for three days a year.( Farmers all have relocatable alloy yards ). The new building could provide changing facilities, toilets, meeting rooms and a facility for the rowing club to use for fitness (ergs etc.) The water sports group can plan for a smaller lake side facility for boat**

**storage and toilet's. The three parks land can be landbanked for when the global economy improves and the local demand for land catches up with the current over supply. I do realise a decision has but it is not a good one.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **A detailed operating budget should be drawn up before any plans are made for the sports facility mix. Since the original proposal of a sports hub was drawn up and accurate budget has not been released**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **Cancel the project in its current form and relook at the more viable alternatives that have been mooted in recent workshops. Keep the land at Three Parks in a land bank for future development. Be open minded. I feel the ego's have got in the way of common sense.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **The option offered here should also be an optioned offered on the Wanaka ward.**

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:



**Other****Yes**

**Comments: I implore the council to take a step back from the WSF debate and look at a big picture scenario. We have an inadequate swimming facility, We have a need for more indoor sports facilities. We have a self centred rugby club who are disinterested in collocating sports. We have a football club with no changing facilities. ( Kellys Flat is not an option) . We have a water sports group making noise about a 480 sq/m building on our lakefront. CAN WE NOT LOOK AT FURTHER OPTIONS TO PROVIDE A SENSIBLE , SUSTAINABLE , AFFORDABLE, PRACTICAL ,PRAGMATIC ALTERNATIVE TO THE CURRENT OPTIONS ON THE TABLE AT THE MOMENT?**

**Schikker, Diana -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I see no value in building an expensive white elephant of limited use at 3 Parks at the current time. Better value for money would be obtained by Council investigating a partnership with Mt Aspiring College/MOE and locating another indoor court alongside the College on land already Council owned. To spend \$15.6M on a two indoor court, one artificial turf and a car park complex seems like a gross misuse of funds. The absence of any OPEX budget for such a centre is also of concern. Such a limited facility in an isolated area that the schools and many groups are already saying they won't use seems a recipe for disaster given there is no apparent business model. Please could the Council consider the more cost effective option of co locating some of these new facilities at the College? Please could the Council consider locating the artificial turf at the Showgrounds site where it will be easily accessible and available to be used by additional codes to hockey such as rugby, soccer and cricket who already train and practice in this area? Some creative thought could go into the siting of the proposed new rugby clubrooms and in**

**doing so, additional playing areas could be created and less space wasted on the entrance/exit and car parking. I support the upgrade of the swimming pool in it's current site. I believe in 10 years or so time when the area's population has increased and possibly some development has taken place at the 3 Parks site, this then might be the time to develop an aquatic centre and adjacent sporting facilities.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **My suggestions regarding this question have been addressed in the above answer. Essentially my feedback is to upgrade the current pool, build 1 or 2 indoor courts adjacent to MAC in partnership with them/the MOE, and create an indoor turf at the Showgrounds site now as Stage one and then develop any further facilities needed in later stages at the 3 Parks site.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Partnerships with the MOE for joint use facilities makes total sense. This should be the Council's attitude to facilities in Wanaka as well.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Libraries should be retained as stand alone centres for their primary purpose. Other Council services should not be provided for in library buildings.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Schmidt, L -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **No, based on the council intention to use money from Residential Rates. Through ORC, we are still paying a levy to Dunedin Sports Stadium which is a business of which we are not stock holders and it is a dud. Council people keep forgetting they are not a Chamber of Commerce or a private business. You are all public servants, acting as Trustees of the Lakes Area infrastructure.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Ngai Tahu can go ahead and develop their Hot Pools on their own land.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Definitely not. I am on a fixed income and struggle to pay my rates let-alone have money available for over priced entertainments. My entertainments only run to affording a packed lunch and a walk along my local creek.**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **Inadequate and over-priced. Where do you get your contractors?**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **What amount of money is actually being held in trust in Council bank accounts for this purpose? How much will the Department of Education Contribute? What will this purchase at a realistic, not inflated price?**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Just as Dunedin and Queenstown have had district-wide rates for so many of their projects, use same mechanism for upgrade of Wanaka Swimming Pool.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **Save up for the sports facility just as we all have to.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **If Council has money in the bank earmarked for a sports facility, build one in Wanaka.**

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **A small desk only, 2 screens maximum.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments: **Why wasn't information about who owns the Ardmore St site and what is planned to be done with it, if a desk is to be put into Wanaka Library?**

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **I am sick of paying for Wanaka's drinking water algae problems and paying for their sewerage services when we get sewerage services at our address in Luggate. I'd be happy to do the water sampling here at Luggate & phone in the results, saving time/fuel/vehicle costs.**

Could water metering be an effective tool to manage our water and wastewater network?

Other comments: **What basic annual allowance(free) of drinking water do you plan for, before charging for excess water? New settlements need more water for the first 10 years to get tree plantings growing well enough to become self sufficient. Grey water diversion assist this. New Building Permits, including business could include grey water irrigation plans as part of the Permit. And Rate Rebates to households retro-fitting such systems. Do you meter sewerage in Wanaka? Develop Project Pure to include a Digester to produce methane etc which can be fed into Wanaka's gas reticulation system & generate income for Ratepayers. Have a metals separation unit next in line, then a centrifuge to separate insoluble solids & soluble nutrients rich water. Both products bagged & sold, again making money for ratepayers. I fail to understand why councils still find it fashionable to spend millions of dollars in soaking sewerage into the ground. And unforgivably close to waterways! Alexandra, Cromwell, their water suffers from contaminated aquifers. Council just about to start with the Shotover Delta Project at a minimum cost of \$9,000,000.00? A meteoric increase in intensive farming allowing farmers to get started, then consider whether the ground contamination should be a council issue or not? It is a council issue, both QLDC & ORC, & intensive farming should be unlawful UNTIL ALL the mitigation systems are in place. Like riparian strips well grown to protect waterways, a sewage digester installed to process dairy shed runoff etc. So that each & every property is clean. Unlike the North Island situation where many years of runoff has damaged lakes & waterways to the tune of billions of dollars. Which, I guess, every taxpayer will again be providing business subsidies to get started on cleaning up these lakes in the name of tourism. Councils, in my opinion are given money by me to PREVENT these sort of problems. Not keep talking & having paid committees to talk it over year after year. What has council required the Tarras Water Co. farmers to do, prior to drawing Clutha water for irrigation? That will measurably prevent pollution of lakes, waterways & aquifers for the next 150 years?**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **How much current debt is being held? How much is currently in the bank?**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?



Other: **Generally, until the council community gets the hang of being Trustees only for Otago residents & stops considering businesses as special cases which deserve donations & are allowed to foul our environment by special dispensation, then they need to get public consultation on everything.**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

How would you like to share your opinions with the Council?

Other, please specify: **Any or all of the above, most efficient use of council time/ cost.**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Council documents are typically verbose, repetitive and rely on generalizations so issues remain obscure. The QLDC web site is not very user friendly, and with the woefully slow internet, I never get to read as much as I really want to. eg 1. Library Services question, it would have been so easy & helpful to include information on extension of library hours about whether budget may be increased or librarians forced to work split shifts etc. Also, what is the present &**

future status of the Ardmore St council site? 2. council claim "average rates increase of zero per cent for two years" , "some go up, some go down" (ours have gone UP both years). I do appreciate the effort to get things fiscally under control, I would appreciate it more if it was presented transparently. Like publish the whole Rate Payer list, address, rate changes tables for the current year back to 5 years ago. Yes, it would cost (probably about the same amount as is being paid to fluidsurveys.com) but I need substance from the council to even start to develop any trust in how things are handled. Publish tables of council pay scales, pay rates, staff numbers per department & income generated per department & what pay increases & bonuses have been paid over the last 5 years including proposal for this year. Rate payers are, after all your directors.

Other

Yes

Comments: I understand that the Internet fibre cable is coming past Luggate on it's way to Wanaka for the schools? Is that so? if so, it would be a really good idea to hook us up as part of the plan. Internet & mobile is woeful & we do not have the option of changing providers as the local cabinet is fully used and their is a waiting list for people to get phone & internet services, I understand this has been a problem for sometime with local provider not having any plan in the near future to enlarge the number of lines available. And more house plots are being built on & more land is up for sale. So there is a real need for us to get onto the fibre. When is it going through? Thanks.

## Scholes, Roger -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **There is over commercialisation in Queenstown which is spoiling the experience for visitors**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **The funds can be found by reducing expense in other areas of council spending**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **Building later will incur increased cost burdening the rate payer**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **Rates increases above cost of living increases (etc) should (must) not be considered**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments: **This decision has to be based on demand for the services at particular time of day**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **This can be carried out by existing staff**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **No Comment**

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **Charges for drinking water are abhorant!! Cost for wastewater etc are covered by rates.**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Water meters are not necessary in this area there is no shortage of water.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Imperative**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **any change that directly effects ratepayers**

How would you like to receive information from the Council?

**Daily newspaper**

**Radio**

How would you like to share your opinions with the Council?

Other, please specify: **as this publication**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: Probably**

**Scotne, E. Rita -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **this should be done by privately run, operated and paid for**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Leave the foreshore free as "it" all takes up too much land**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Dont like the entire planned development****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **The gentler approach seems best**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **all ratepayers will benefit**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **if the scale is reduced now, it could be increased later**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **The community as a whole will benefit, so seems fair.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **The library is open on Saturdays, people working during the week have access**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Definitely Not. The peace and quiet of the library must be maintained at all costs.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Where the services are now is most convenient.**

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **Costs can be covered by rates and service managers ensuring efficiency and lack of waste**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Some families need more water than others, the way it is now is just fine.**



**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **but not if it means a cut in roading maintenance costs, water or holiday park**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Letter**

Other:

How would you like to share your opinions with the Council?

**Phone conversations**

Other, please specify: **by writing to the council.**

Other general comments: **In regards to receiving information: Scuttlebutt is fine, the letter for extra activities could be helpful**

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**Yes**

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: Not sure about what the proposed measures really are. Comment attached to "Can you suggest other criteria and or ways to measure the Councils Performance" - Keeping in touch by phone or in person with staff at Council offices.**

## Scott, Diana -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**  
**Queenstown/Wakatipu**

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Scott, Dr Howard -**Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The financial risks imposed on the ratepayer is excessive and ludicrous**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **I do not know the details but Wanaka should have a sports facility**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Email**

**Face to face with Councillors and / or staff**

Other general comments:



**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

**Scott, Douglas -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I think it will be difficult to get conventions big enough and compete with Auckland. Hotels in Queenstown can already cater for small conventions.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **This should include a swimming facility separate from the current pool. I think this is essential to make it viable.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Library services will be used less and less with online availability of e books.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Though effective source of revenue I feel it is unfair in an environment which is dry but benefits a lot from irrigation and has large sources of water.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **No**

Comments: **We need to plan for the future growth.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Scott, Jacques - White House Restaurant

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I want to see the sports spread around the schools**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:



## Scott, R.W & J.H -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **Need to know what the costs are.**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Domestic users no, large users life style blocks for irrigation - yes.**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Face to face with Councillors and / or staff**

**Phone conversations**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Scott, Julie - Queenstown Lakes Community Housing Trust**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Background: The Queenstown Lakes Community Housing Trust (QLCHT) has been operating since 2007. It was created by Council as one of 32 recommendations to come out of the HOPE strategy. This strategy set out a range of actions that the Council and community should take to address issues of housing affordability. The HOPE Strategy was completed in 2005 and adopted by Council as a long term commitment to housing issues in our community, The Trust believes it has served its purpose well but now needs to be superseded with an updated Housing Plan for the Queenstown Lakes District. A new Housing Plan: Proposed points for discussion/inclusion; 1. Analyse the 2013 census to assess current and future housing needs in the district. 2. Confirm the present housing needs in our community by income group. 3. Look at the planned population growth over the next 10 years. 4. Assess the housing needs arising from that growth. 5. Review the principles learned from the HOPE strategy and update as appropriate. 6. Evaluate the stakeholder deeds and how the principles can be underpinned in a wider Accord. 7. Identify areas of land appropriate for meeting the housing needs going forward. 8. Review the programmes of the Trust and how these might be expanded and modified to meet the needs of the low-median income groups going forward. 9. Test with**

the Community. 10. Undertake a review of Plan Change 24 and its current effectiveness now it is operational within the district plan. 11. Adopt the 'Planning Gain' philosophy as a policy and entrench it as a tool within the district plan. 12. Discuss how Council can reduce the cost of QLCHT-led developments through the regulatory process and increase value for money for the community. 13. Examine innovative finance mechanisms Council can use to support affordable housing in the district. 14. Work with Government to find ways to support Council in deliver new housing, eg Housing Accord. 15. Implement policies and incentives to encourage energy efficient, sustainable building practices. 16. Employ incentives to encourage the growth of quality affordable housing developments within the district. 17. Review, and update if necessary, the definition of affordable housing and eligibility parameters. The Trust has good knowledge and experience of affordable housing and looks forward to working alongside Council to create a relevant and modern Housing Plan for the Queenstown Lakes district.



## scully, stephen -

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **not councils job to provide convention centre**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **totally support the introduction of water metering**

#### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Seddon, R -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The cost to the non commercial and non accommodation providers is too great and exceeds potential benefits**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **unsure, but exclude convention centre**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **Abstain**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **Abstain**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:



## Sedon, Mark and Jo -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments: **Do not use them**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **I do not agree with meters, suggest just charging commercial water users, like farmers**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Not for residential homeowners**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Email**

**Letter**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Service, David -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

Yes

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



## Seward, Emma -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments: **I think having the artificial turf as part of the sports facility is great and so many people will use it, however why not have a full pitch rather than just 3/4. A full pitch would be so beneficial as upper clutha hockey club and school at the various kids ages, mens & womans can then host games/tournaments bringing in more people from out of town, paying to use facilities, spending money in the town. Also we can then have some the support for kids & adults. Artificial turfs are versatile & can be used for so many other sports for competitive games or training purposes. Wanaka is a place full of active people, it should offer top sporting facilities for all ages, everyone could and would enjoy it.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **It would be great to have it all but if it isn't feasible then maybe in stages. We have tennis courts, netball courts, swimming pools, football fields but we don't have a hockey pitch and the small bit of pitch we do have is likely to be sold and we'll be left with nothing. There are so many enthusiastic kids & adults wanting to play hockey in Wanaka. I am all for upgrades with every sport as I'm an all round enthusiast but I feel like we want hockey to progress but we are missing out until we're given the facility and opportunity to grow.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Sewell, Don -

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Development of a convention centre should be done through the private sector**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **The plan should be finalised now and proceeded with in accordance with the wishes of the Wanaka Community**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **If that is what the local communities want and additional staff are employed**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **These operations exist in the same building but separate operations except in weekends**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **The local communties wishes should prevail**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **Council must be involved in the upgrading and maintenance of this infrastructure**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **maintenance of the pipes and leak stoppage should be strongly addressed first**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **No**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **all of the above**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

**On-line survey**

**Phone conversations**

**Public forum at a Council meeting**

Other, please specify: **all options should be available, no one size fits all**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Elections**

**Other**

**Yes**

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: What are they?**

**Shead, Suzanne - -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **As long as there is some kind of traffic management plan in place.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Has the government been asked for funding? Don't like the idea of ratepayers and the council being responsible for ongoing increased costs if the venture fails, or loan rates increase.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?



Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Shek, Chung Ngor - N/C

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Sherson, Amanda -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I do not wish to be burdened with an increase in rates for a facility which is based in Queenstown. I fail to see what advantage this facility can have for Wanaka residential ratepayers and would also be very surprised if Queenstown residential ratepayers would consider the higher increase to their benefit either. I believe that there was talk of a self funded convention Centre planned to be built in Remarkables Park which will cost ratepayers no extra cost. It's a no-brainer - No, no, no.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **As above.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **As above**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **A sports facility is desperately needed in Wanaka and it is high time that some money was spent on a facility over this side of the hill. The Mount Aspiring College gym is used 7 days a week, by the school during the day and by the community at weekends and at night. We NEED another venue**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**On-line survey**



Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments:

**Sherson, Arthur Glenn -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I do not wish to be burdened with an increase in rates for a facility which is based in Queenstown. I fail to see what advantage this facility can have for Wanaka residential ratepayers and would also be very surprised if Queenstown residential ratepayers would consider the higher increase to their benefit either. I believe that there was talk of a self funded convention Centre planned to be built in Remarkables Park which will cost ratepayers no extra cost. There are more important services to spend money on than a convention centre. The Wanaka Sports centre should have a much higher profile.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Definitely dead against****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **Needs to be done as soon as possible. This project has been shoved on the back burner for far too long.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Please keep the two totally separate. It is currently a privilege to visit the library. This would be undermined by combining the two spaces.**

#### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Shore, Ian -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



**Sidey, Kate -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Keep Council Customer Services Separate form Library Activities and services**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Keep Council customer services separate from library activities and services**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Sidey, Michael -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments: **My preference is the Show Ground site to create an activity hub**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Council services should be kept separate from library activities and services**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Council services should be kept separate from library activities and services**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



**Simon, Anthea -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Should be left to the private developer - therefore no cost to the ratepayers**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **I support the upgrading of the swimming pool with a learners pool - Wanaka does not need a huge expensive sport facility**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **But only when the population of Wanaka warrants it**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **QLDC wants to think of the debt overload to ratepayers with all these proposed expensive facilities**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **As above, Leave it to the Government**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **It it suits the individual library**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

**Council newsletter**

**Daily newspaper**

How would you like to share your opinions with the Council?

**On-line survey**

**Phone conversations**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Comment in relation to the proposed performance measures representing good standards by which to judge the quality of Council's services: Councils should be guided by Governments**

**Simon, John Lawrence -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **In view of a privately alternative proposal, QLDC should not be involved in the proposal presented by WLDC for financial reasons alone**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **The alternative and additional accommodation should be at no cost to QLDC ratepayers**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Any decision to proceed is dealt with as per questions and comments above**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **The user population is too small it may well suit an elitist few at this stage. possibly the matter can be reviewed when the Wanaka population grows. the pool however is very important in one form or another**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **when and if warrent in the ruture as stated previously**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **QLDC has more important matters to deal with**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **This is a matter for the Ministry of Education as has been the case for decades passed.**

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **If acceptable to each library individually**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **This is a QLDC operational function and should be kept for specialists to operate**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **Water management is a BASIC duty of local authorities in the most economic way possible to satisfy ratepayer demands**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **This may be a suitable way to deal with commercial operations (eg farmers) but the domestic usage is estimable accurately**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **I believe in this as a basic economic principal be it domestic, commercial or public service**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

### Phone conversations

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **I believe NZ Government should specify a suitable set of criteria for QLDC and ALL local authorities**

**Other**

**No**

Comments:



**Simonsohn, Nicola -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I think its hugely expensive and not enough research has been conducted into alternative less expensive proposals. Its too far away from the schools who will use it most, the pool is a major requirement and yet is being relegated to building another smaller pool addition with a proposal of spending more money later on a bigger one. Why is this build so expensive when comparing to other towns building similar facilities? We need to have something close to the schools and work with them to increase their facilities and open them to the public. Giving our children a fun, safe environment to swim in is vital, Cromwell and Queenstown have vastly superior pools and we need something like those!**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **We really need to ensure we build for the size of the town with growth in line with past history, thus ensuring that the cost of running the facilities is in line with income that the town can actually provide based on its size.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Cromwell and Queenstown both already have outstanding facilities which I suspect were paid for district wide, it would be unfair to penalize Wanaka and make it pay for its own upgrade when it has already paid others! Wanaka needs a pool as good as other district pools.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **Look into building less expensive projects and consider sharing with the schools**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Simpson, Neill -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **I would like to see a higher height limit for buildings along the base of the hill slopes under bobs Peak where this does not affect the views of existing buildings. This would include the Convention Centre and related/associated developments such as accommodation. I believe that the Convention Centre will be a good development on the selected site, would be of benefit to retaining Queenstown as the hub of tourist activities leaving Frankton as the main locals shopping. Associated with this development could be another look at alternative access to Fernhill and Glenorchy via Mann St.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Particularly if the other developments contributed to the cost of the Convention Centre.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **Not sure. May depend on initial costs. Usually cheaper to build all at once but then existing ratepayers bear the cost and new comers get the benefits. If built now in total it may still prove too small in the future making additions necessary. So I would probably favour build in stages.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **This would appear to be cheaper than adding on the the existing stadium with the whole community benefiting. Two facilities could be more useful than one very large? Still leaves the option of extending one or both in the future as needed.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Only providing that it does not impact on the primary purpose of the library and does not affect the present good customer service and library operations.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **Need more information but in principle metering makes sense. If charges made then would like to see a graduated scale with no charge up to a certain basic usage then an increasing charge for higher users.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Face to face with Councillors and / or staff**  
**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**sin, kamwai - NA**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **It is a good way to boost the economy there!**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **No free lunch!****New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Sinclair, Robert P -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **\$52m far too expensive Conception Centre unnecessary**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **\$15m far too much for two indoor courts, one outside field and carparking! Community pool or High school pool?**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **Do it properly and cater for growth**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Not enough parking this is not what libraries are for**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments: **Comment re What Council should ask your opinion about: \$5 million would be a better threshold for New infrastructure projects**

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Smith, Quentin - Private

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The convention centre is 100% a business/commercial venture and should not be funded by rate payers. I am happy for the Council to provide land to be leased to the venture but not for the building to be funded. The convention centre will have no proven benefit to Wanaka which has been allocated 15% of the cost. Wanaka should not contribute to the building of a business/commercial venture that will benefit only Queenstown Business. If it is approved 100% should be funded from the Queenstown Rating base. Wanakas contribution of 15% of \$27,500,000 to \$32,000,000 should be reallocated to the much needed Wanaka Sport Facility project (nearly \$5,000,000)**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **as above i support the used of that land for that purpose but not a ratepayer funded project.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **The convention centre will have no proven benefit to Wanaka which has been allocated 15% of the cost. Wanaka should not contribute to the building of a business/commercial venture that will benefit only Queenstown Business. If it is approved 100% should be funded from the Queenstown Rating base. Wanakas contribution of 15% of \$27,500,000 to \$32,000,000 should be reallocated to the much needed Wanaka Sport Facility project (nearly \$5,000,000)**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments: **I suppose the construction of the COMPLETE facility as proposed, not the staged or compromised solution. More consideration of cost, public private partnership, tenanted spaces should be undertaken. There are errors that have lead to the recommendation of the steering group. 1. Presumptions on Budget - The decision is largely contained by restriction of budget. With the magic Figure being \$16.x million? However we fail to 1. Understand exactly (or have failed to communicate) what sources of external funding contribute to that figure or 2. How the business model of the centre will contribute to the budget picture, the business model is critical to its design construction and operation. 2. Presumptions on Cost. - The estimates of cost are ridiculous and miss leading. As has been stated over and over again by many without an reasonable answer (or one that has failed to be communicated) Why is it possible for Gore or any multitude of places to construct more for less. The media reports suggest that the Gore Facility cost \$3.x million to build and has the equivalent of 4 indoor courts and we are after 2 for \$12 million. 3. Diversion of Funds - Throwing \$2 Million at the old pool only serves to delay the construction of the needed pool facility. Has the sale of the land at the Plantation Rd Site or the sale of the remaining stages of Scurr Heights been considered to offset the budget limits/costs? This is diverting 25% of the shortfall of the total facility. 4. Business Model - No one has been able to explain to me how it will be possible to operate a centre and make it available to the community 7 days a week daytime and evenings on the basis of 2 indoor courts. Diversity of activities, commercial lease tenants and public private partnership will ensure a vibrant and sustainable business model.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **The steering committee identified only that \$\$\$ was the limiting factor in building the full centre up front. Of the roughly \$10million shortfall, \$4-5 millions should be reallocated from Wanakas contribution to the Queenstown Convention Centre, \$2 - 2.5 million from the money proposed to upgrade the existing pool and the remainder from the sale of plantation rd pool site (to ministry of education) and sale of Scurr Heights development block. Under this model there is no shortfall resulting and no increase in burden to ratepayers.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **In general provided it is consistent. Wanaka has paid for QT facilities so QT should also pay for Wanaka facilities.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **There are lots of cost saving and alternative funding available to still build the facility without a significant increase in rating base.**



Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **Focus should be on community facilities, MOE can build their own.**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **I am not opposed to changes to the provision of services provided that it is well staffed, reasonable opening hours, TRAINED staff, and appropriate design and layout of the spaces. Libraries should evolve to provide new services, including wifi etc.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments: **I am happy for uses to change provided it is well designed and serviced. The existing ardmore site, fire station and parking lot should be redeveloped to me more efficient use. including a well designed multi story carpark.**

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Smith, Geoff -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I would support a dual convention/arts/entertainment centre - then it has ratepayers use**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **But in line with the above comment.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **I would in line with above comments.**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **No comment**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **But expensive to implement**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Keeping tight control of the budget.**

|              |            |
|--------------|------------|
| <b>Other</b> | <b>Yes</b> |
|--------------|------------|

Comments: **Performance: (Comment on first question) Have to see how it works out**

**Smith, J W A and D V -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **My experience as Chairman of Southland Stadium suggests most strongly, it is sited in the wrong place**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **Our southland stadium was built in 3 stages**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **If it requires Development Contributions that also determines the location then the project is wrong**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **No if it is in Competitions with the existing Frankton facility. Grow that option and bus pupils to it.**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments: **No Comment**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments: **Yes if it improves efficiencies**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **If one location offers financial efficiencies and budget I support our facility**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**Yes**

Comments: **Comment on Performance: Criteria will evolve over time**

## Sonter, Ngara -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **No wrong position bleedk and cold area under the hill**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **No applicable**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments: **Not applicable**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **Not applicable**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Spearing, Vicki -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I think that the Sports facility should be closer to the schools. It is not logistically possible to bus kids in a the time frame allowed for use in school time. It has been demonstrated overseas - in places like Iceland that previously have had alcohol and youth issues, that having easily accessible sports facilities that become a hub of the community has been beneficial in reducing alcohol related problems in youth.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **Upgrade the school hall and community pool first The proposed WSF appears to be irresponsibly expensive, when compared to what other small towns have spent**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **the option to reconsider and build more efficiently was not there so I had to tick this box**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments: **no comment on QT - first thoughts are yes**

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:



**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Spearing, Edward -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **I question the value for money of \$15.6 million as outline by councillor MacLeod. I believe we can get more for less**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **QLDC should have a major say in water quality and not leave to ORC. The explosive spread of dairy irrigation needs to be slowed and monitored on a longer term and effects on aquifers understood - Water Meters are NOT the issue!**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **I would have thought council would ask us about these options anyway?? Those are a Given!**

How would you like to receive information from the Council?

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Email**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**Public forum at a Council meeting**

Other, please specify: **I have found the online surveys are slanted to a particular given outcome**

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****Yes**

Comments: **Water Quality and Diary Irrigation: QLDC should have a major say in water quality and not leave this extremely important and funamental consideration to ORC. The explosive spread of diary irrigation needs to be slowed and monitored on a longer term and the effects on the regional aquifers understood. So too the changes of a visual nature occuring by intensive irrigation on the Central Otago Landscape need to be stopped. The consequence of stopping intensive irrigation then need to be analysed by the farming community as a \$\$ level compared to the Environmental level. Our landscape is being changed without any consultation towards the population. Wanaka Skatepark: Funding provided by council to remove the existing 2 x skatebowls which are in a shocking state of repair due entirely to the original construction method and are currently a large safety concern and replace with new bowls and to fund the "stage 3" extension at the same time as work commences on contruction of "stage 1 + 2" in mid Septembers 2014. This will effectively complete the Wanaka Skatepark and future proof it for many years to come.**

## Spedding, Patricia Yvonne -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Yes, good plan for the future**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments: **maybe, it would be well used if pools were open to the public**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **No the centre would really not meet the need of the locals**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **The sooner the better - there are needs for this especially with climate as it is**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **Built now - an asset. It will cost more in the future - Increasing Population**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Yes, Facilities are for ratepayers**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **as above**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **No sho knows whether the school will stay in Ministry hands - Charter schools are the plan of future - it would not become a public facility**

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Even if extended in Autumn, Winter, Spring**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Definitely**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Ardmore is conveniently sited, very good specific help**

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **At this stage no, there are enough expenses for local people without a bill of at least \$40 per month**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Money is already coming in through rates - Is the council planning on getting extra rates revenue from water?**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **Monitoring Water**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other, please specify: **scuttlebutt**

Other general comments:



**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **as they have been in past years.**

**Other**

**Yes**

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: I'm not sure**

**Spee, David -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Every Convention Center I've seen built ever breaks even. The competition has gotten so strong that the extra meeting space will not generate sufficient revenues to support the project. In the end it only becomes one more item requiring maintenance and employment costs that will further burden rates.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **This is not for the public sector to be pursuing.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **These are projects that government should build and maintain because the private sector will not.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### **Library Services**

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### **Water Demand and Costs**

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Spijkerbosch, AH & EM - Rate Payer

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **BUT ONLY if ratepayers don't have to subsidize operational costs. Also the design and road works needs another visit. To extend Isle street through the existing facilities of the Holiday Park is to demolish relatively new and very expensive buildings when there are other equally workable options. There is ample road land to recreate Cemetery Road and take the road up around under the hill face, back to boundary between Holiday Park and freehold land. Then create a cul 'd sac into western park of holiday park to gain access to portion to be swapped for sale. This would allow an easy flow to convention centre location and access to newly freehold-ed land and yet leave facilities of Holiday park and it's lake views intact. Less cost for same outcomes. Convention Centre needs to be done in such a way as to retain ability of Holiday Park to continue to host the 10'2 of thousands of guests who support the CBD and surrounding area every year. The park hosts over 100,000 person nights a year and needs room to grow.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **BUT ONLY if by "Lakeview site" you mean the freehold land of the old Motor Park**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **BUT ONLY if it is for the COST and not for operational expenses**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **However council needs to locate and repair or replace the water mains first.**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **But only after supply line sorted and even then it is a fairly big hammer way of doing it. Education is needed first. Don't see accommodation providers as the cash cow.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **But not at the expense of repairs and maintenance**

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Make sure that any measure put in place actually happen and are monitored.**

**Other**

**Yes**

Comments: **We do not believe in 0 rate increases. No matter what savings have been made don't drop the various fees. To reduce a fee by \$2 a property is just a nonsense.**



**Stacey, Sarah - Destination Queenstown**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **NOTE: Please see original Submission RE: Destination Queenstown submission to QLDC Draft Annual Plan Please accept the accompanying document in support of Destination Queenstown's official submission to Queenstown Lakes District Council's 2014-2015 Draft Annual Plan. The document is Destination Queenstown's 2014-2015 Business Plan, as endorsed by its Strategic Review Board at a meeting held on 1May 2014. Our submission seeks continued funding for DQ's role of destination tourism marketing, through the targeted tourism promotion levy on commercial rates. If more information is required please contact Destination Queenstown CEO Graham Budd on [grahamb@queenstownnz.co.nz](mailto:grahamb@queenstownnz.co.nz) or 0274 921558 or contact Destination Queenstown Communications Manager Sarah Stacey**



# Destination Queenstown

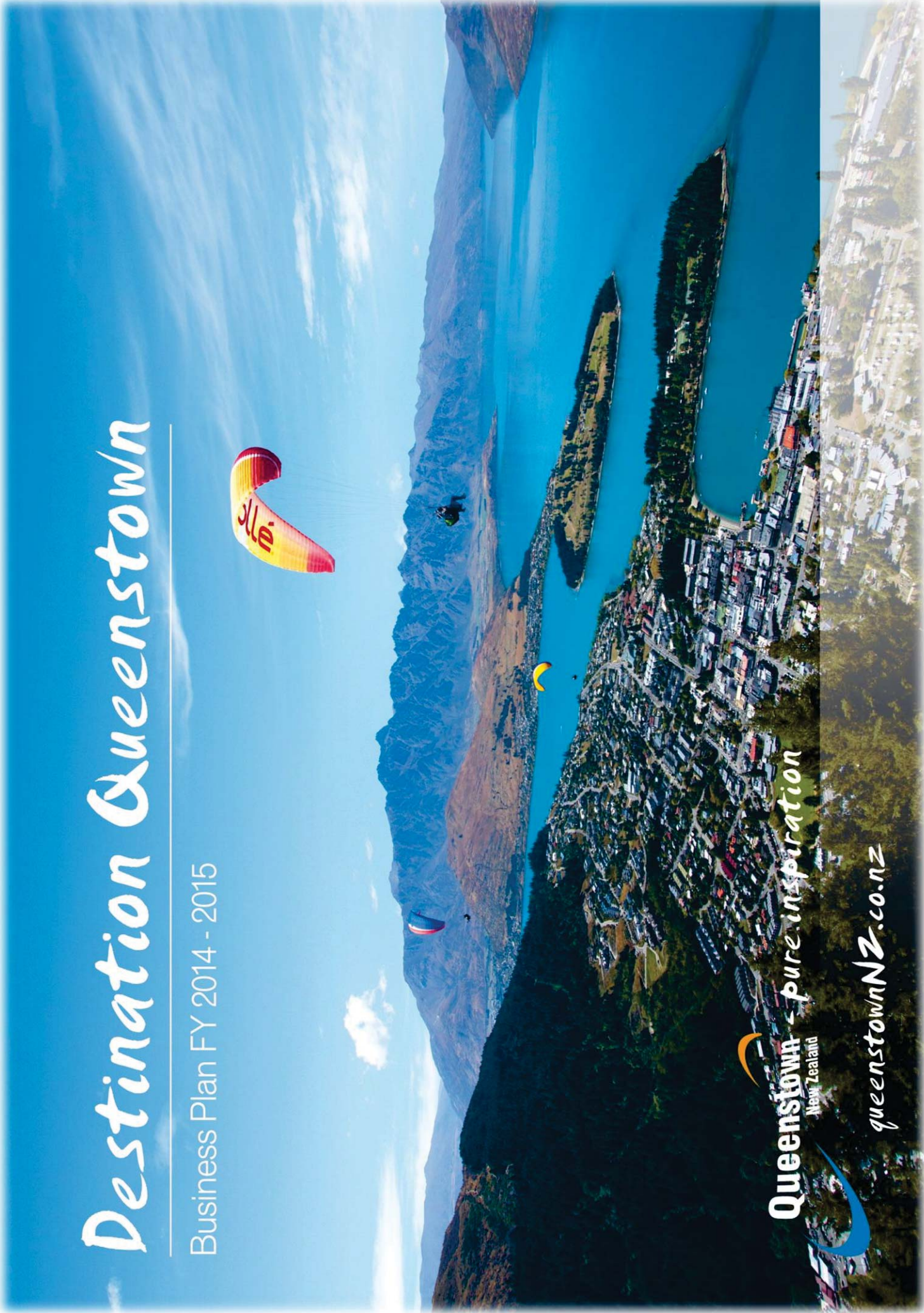
---

Business Plan FY 2014 - 2015



 **Queenstown** - pure inspiration  
New Zealand

[queenstownNZ.co.nz](http://queenstownNZ.co.nz)



# Table of Contents

|                                                         |    |
|---------------------------------------------------------|----|
| Executive Summary                                       | 3  |
| Snapshot of Destination Queenstown                      | 5  |
| Strategic Priorities                                    | 6  |
| Situation Analysis                                      | 9  |
| Three Year Strategic Projects – Year Three Activity     | 16 |
| Positioning Queenstown for the future                   | 16 |
| Special Interest Group (SIG) Tourism                    | 18 |
| Leveraging Opportunities                                | 20 |
| D&M Marketing Channels                                  | 23 |
| Consumer Marketing                                      | 23 |
| Marketing Collateral and Brand Support                  | 24 |
| Market Insights                                         | 25 |
| Online Marketing                                        | 26 |
| Social Media Marketing                                  | 27 |
| Communications, Media & PR                              | 29 |
| Trade Marketing                                         | 31 |
| Conference and Incentive – Queenstown Convention Bureau | 35 |
| Organisation                                            | 38 |
| Winter Festival                                         | 39 |
| Financials                                              | 41 |
| D&M Activity Calendar                                   | 44 |
| Glossary of Terms                                       | 46 |
| About Destination Queenstown                            | 47 |



# Executive Summary

Destination Queenstown's (DQ) role is to work with its members and the industry to build sustainable demand for Queenstown tourism through innovative and effective marketing of the destination. Our mission is to position Queenstown as the Southern Hemisphere's premier four season lake and alpine resort, motivating visitors to come more often, stay longer and spend more.

Queenstown's excellent reputation on the world stage continues with recognition and acknowledgement of our world-class operators, spectacular alpine setting and diversity of experiences across many platforms, both nationally and internationally.

In 2014-15 we enter the third year of activity in DQ's FY2013-2015 Business Plan. The focus remains on our key strategic objectives of positioning the Queenstown brand for the future, leveraging opportunities and driving demand from special interest groups. Input has been sought from DQ stakeholders, including external and DQ member groups, across DQ's catchment area of Arrowtown, Gibbston, Glenorchy, Kingston and the surrounding environs, with considerations contributing to the plan.

Tourism in Queenstown experienced a strong recovery in FY13-14, with international visitor numbers starting to return to pre GFC levels. Growth has been seen from the US, China and Australian markets while the domestic and emerging international markets have also been a key component of Queenstown's strong visitor levels and mix. Domestic and international air connectivity is vital to the ongoing success of the region. With community partners, including the Queenstown Airport Corporation and the Chamber of Commerce, DQ will proactively engage airlines to drive growth in domestic air connections, reliability of services and encourage choice on key routes, including a return to improved connectivity on the Wellington-Queenstown route. Internationally DQ will continue to work alongside Tourism NZ across all marketing channels and will continue our strong relationship with them, while also ensuring that Queenstown's one of a kind proposition and story stand out as being uniquely ours. The business events market looks strong in FY14-15 with incentive business increasing and the reputation for conferencing in the region remaining solid. QLDC is progressing with the Convention Centre analysis and should this become a reality for Queenstown it will provide huge opportunities for the sector and community.

In 2014-15 we will work with our members to achieve four percent annual visitor spend growth and \$1.5 billion visitor spend per annum in the Queenstown region by 2018, set against a backdrop of TIA's recently released Tourism 2025 strategy. Tourism 2025 is a framework to unite New Zealand's tourism industry and drive strong economic growth, with the goal of achieving annual tourism revenues of \$41 billion by 2025.

To drive this growth in Queenstown the DQ team will continue the work of the last two years that focuses on the **three cross-organisation projects** '**Positioning Queenstown for the future**', '**Special Interest Group (SIG) Tourism**' and '**Leveraging Opportunities**' that were identified as being crucial to taking Queenstown's tourism marketing forward over the three year period 2013-2015. Many of the projects within these strategic objectives will reach their fruition in this, the final year of the three year business plan.

DQ's Business Plan outlines more detailed work to be undertaken across DQ's marketing channels in 2014-15:

The **consumer marketing** team will utilise the refined Queenstown positioning (following the positioning research project completed in 2014) to underpin all marketing activity. They will maximise demand through compelling seasonal and Special Interest campaigns in Australia and New Zealand, at times in conjunction with Tourism NZ, with a strong focus on digital platforms. Our website will remain the primary marketing vehicle, augmented with social media, and providing inspirational and timely reasons to visit the region while also delivering traffic seamlessly to DQ member listings.

The **communications and media team** will focus on innovative PR opportunities that generate strong media and consumer interest primarily through the development of targeted, high impact PR activations to raise the awareness and preference for Queenstown as a holiday destination. They will also continue to develop the DQ media programme across Australasia and host appropriate Tourism NZ International Media Programme opportunities. Targeted pitching for higher quality coverage will be a focus as well as strong news hooks to generate short lead stories. Regular DQ Member Communications will keep members informed on DQ's activities and updated on opportunities.

The **Trade Marketing team** will further develop relationships and identify opportunities for members in our priority markets of Australia, China, UK, US and Germany. In the tier two priority markets of Singapore, Malaysia, Thailand and Japan and the growth markets of India, Indonesia and South America we will foster awareness of both regional and operator offerings. This will be done in conjunction with key partners including the Southern Lakes International Marketing Alliance, Tourism NZ, airlines and airports. Focus has been split between Western markets and Asian markets with the internal restructure to two Market Manager positions.

**Queenstown Convention Bureau's** strategic focus will be two fold. Firstly focusing on the development of the wider Queenstown 'story,' broadening Queenstown's conference proposition by tapping into the region's wider skill set, history, community expertise and knowledge base. Secondly there will be a strategic shift and splitting of the focus into Conference and Incentive independently rather than marketing them as C&I collectively. Tactical activity will continue to be guided and aligned with the Member Focus Group.

While leveraging off other events and festivals during the year, as owner of the Queenstown Winter Festival, DQ will use this event as its key domestic winter marketing platform. PR, consumer and trade marketing opportunities, including key long-haul markets, will be utilised by the DQ and Winter Festival teams in order to achieve maximum cut-through and drive visitation. The Winter Festival team will design and deliver a professional, entertaining and balanced programme of events that captures the essence of Queenstown, creates a festive atmosphere, adds value to the visitor experience and is diverse enough to engage all key stakeholders including the local community, local businesses, visitors, media and sponsors.

**As an organisation, the DQ team will focus on achieving optimal efficiency and effectiveness in all its activity.**

# SNAPSHOT OF DQ& BUSINESS PLAN

## VISION

Queenstown positioned as the Southern Hemisphere's premier four season lake and alpine resort

## MISSION

DQ works with members & industry to generate sustained visitor growth through effective & innovative marketing

## TARGET

4% annual visitor spend growth  
\$1.5 billion by 2018

## DQ's STRATEGIC PRIORITIES

- Positioning Queenstown
- Target markets
- Experiences
- Partnerships
- Leveraging opportunities
- Organisation

## 3-YEAR STRATEGIC PROJECTS

- Positioning Queenstown for the future
- Special Interest Group (SIG) Tourism
- Leveraging opportunities

## MARKETING CHANNELS

- Consumer campaigns
- Online & social media marketing
- Marketing collateral & brand support
- Communications - media & PR
- Trade marketing
- Conference & Incentives
- Winter Festival



# STRATEGIC PRIORITIES 2013-2015

Positioning | Target Markets | Experiences | Partnerships | Leveraging opportunities | Organisation

## 1. POSITIONING

- Ensure all marketing activity is underpinned by the refined positioning; refresh brand guidelines and review taglines and elements of visual identity
- Monitor perceptions and motivations/barriers toward the Queenstown holiday brand
- Review and prioritise four seasons for investment
- Competitive position within New Zealand and other international destinations
- Engage with 'Shaping Our Future' Tourism and Visitor Forum
- Identify information gaps and research needs
- Deliver the 'Queenstown Cares' project as an ancillary brand mechanism for website
- Reputation management;
  - Consider issues on a case-by-case basis and continue the proactive stance to protect our reputation
  - Maintain the co-ordinated 'Queenstown Inc' approach

## 2. TARGET MARKETS

DQ's aim is to build visitor demand in target markets and attract higher yielding, longer staying visitors. As Queenstown is a mainstream destination with many kinds of visitor products and experiences, the definition of 'higher yielding visitors' varies by member sector.

Queenstown currently attracts 2 million visitors per annum with an approximate split of 70% international / 30% domestic. Below is a breakdown which further defines and prioritises our key visitor markets for return on investment:

- **New Zealand and Australia** (this is where the majority of DQ's marketing campaign funds are invested)
  - Youth, young professionals, families, empty nesters

- Special Interest markets of wine, ski and adventure –biking and golfing are maturing in terms of DQ’s direct intervention
- Conference & Incentive markets
- Motivating repeat visits
- Opportunities:
  - Maintain flexibility in the balance between New Zealand and Australia activity to capitalise on market opportunities and changes
  - Drive growth in airline services from Auckland and Wellington, particularly outside peak season
  - Australia is still our key international visitor market - more emphasis on Queenstown’s unique offerings
  - Attract repeat business – focus on special interest markets for wine, ski and adventure as well as the range of experiences Queenstown offers
  - Work with airlines and airports on connectivity and capacity both domestically and trans-Tasman

➤ **The long haul priority markets (tier 1) are China, US and the UK and Germany**

- DQ will continue to leverage activity by TNZ, airlines, airports and other partners, to grow awareness and knowledge
- Trade market activity will be carried out as Destination Queenstown in addition to the Southern Lakes in these markets
- Partner with TNZ’s priority focus on Business Events and the premium sector

➤ **Tier two priority markets are Japan, Singapore, Malaysia and Thailand.**

➤ **Developing markets are India, Indonesia and South America**

- Southern Lakes international marketing approach for representation in these markets

➤ Further development of DQ trade website

- Special Interest Groups - target the higher value segments of these markets via existing SIG areas such as ski, golf, biking, wine, adventure and incentive
- Assist Members to better understand the markets - work in partnership with the Chamber of Commerce, Queenstown Resort College etc

### 3. EXPERIENCES

- Focus on key developed and emerging experiences
- Maintain our core outdoor and adventure proposition across all markets

- Continue investment in our current Special Interest Group areas of wine, ski and adventure. Targeted trade and channel support for golf and biking
- Continue investment in winter and ski/board

#### **4. PARTNERSHIPS**

- Develop and maintain key partnerships that benefit visitor growth:
- Tourism NZ and TIA
- Build opportunities with airlines and airports, especially AIAL, CIAL, QAC
- Regional RTO partnerships
- Other partnerships;
  - Include Leading Mountain Resorts of the World (LMROW), Ski Tourism Marketing Network (Ski TMN)
  - SOUTH

#### **5. LEVERAGING OPPORTUNITIES**

- Utilise third party opportunities to leverage exposure and visitor demand for a Queenstown holiday
- Liaise with the QLDC Events Office on events which have the potential to attract visitors
- Support major events through appropriate DQ channels where destination marketing exposure can be achieved
- Maximise opportunities to raise the region's profile through increased media and broadcast exposure
- Leverage infrastructure which offers a key selling point to increase visitation (development of cycleways, golf courses, Convention Centre etc.)

#### **6. ORGANISATION**

- Be an appropriately resourced and motivated team - work hard, learn and have fun
- Maintain high levels of professionalism and integrity in the way we represent our members and community with all stakeholders
- Allocate team resources to fully support priority growth strategies
- Be fully equipped and have the resources to cater for rapid international growth in mobile devices and online channels
- Identify individual development opportunities for mutual personal and organisational benefit
- Work on a medium and long term funding strategy for tourism promotion to achieve the full scope of organisational objectives

# SITUATION ANALYSIS

**2013 was a more positive year for Queenstown tourism as the town experienced a strong recovery in visitor numbers after a number of years of challenging conditions. Overall growth was seen with total guest nights up 8.4% to 2.7 million for the year end December 2013.\***

The domestic market delivered good growth with guest nights up 5.2% to 948,312\*. This was despite reduced airline services, from prior years, into Queenstown. International visitor numbers to Queenstown have shown strong growth, up 10.1% to 1,807,837 guest nights at year end 2013.\* Increased trans-tasman air connections have supported this growth as well as overall growth of 6% in international arrivals to New Zealand.

International visitor mix remains consistent from 2012 to 2013 with Australians making up the largest international market into Queenstown, with the US second, UK third and China fourth. China is New Zealand's second largest international market and following travel legislation changes in 2013 now appears to be attracting a longer staying, higher value visitor. Continued growth is also coming from the wider emerging Asian markets, including India, Indonesia, Singapore, Malaysia and Thailand - realisation of these opportunities will depend in part on airline connectivity. Airline services into New Zealand and Queenstown continue to play a key role in the make-up and dynamic of these numbers and will be vital to sustainable growth. DQ will actively support efforts by TNZ, QAC and the airlines to drive increased services and capacity.

Locally the US market is returning more strongly with operators indicating good demand and a more optimistic view of the recovery of the North American market. Other long haul markets remain relatively static, in particular the UK; however Germany has shown good growth in arrivals into NZ and remains Queenstown's fifth largest international market. While the Japanese market has made some recovery following the sharp decline in 2011 it is still relatively flat, though is showing signs of a resurgence of interest in New Zealand.

DQ's strategy of targeting visitors that stay longer and spend more will continue in 2014 following good results in these areas in 2013. Average length of stay rose from 2.55 to 2.59 nights\*. The domestic expenditure index in Queenstown for the 12 months to Dec 13 was 128 meaning a 28% increase in domestic expenditure since 2008 and a 4% increase from an index of 124 for the prior year. The International expenditure index in Queenstown was 116 meaning a 16% increase in international expenditure since 2008 and up 4% from an index of 112 for the 12 months to Dec 12. We believe the relatively high NZ exchange rate is not impacting on travel to NZ but certainly appears to be suppressing daily expenditure.

The business events sector remains strong and will continue to be a key market for Queenstown. DQ is refining its approach in 2014 to focus on Conference independently and Incentive business independently, ensuring these two markets receive a tailored, relevant and market leading bureau service. New initiatives around Queenstown's positioning as a premium business events destination will be delivered in 2014 and DQ will continue to support the development of a new Convention Centre for Queenstown.

As Tourism NZ develops its focus on the premium sector and traveller, DQ will ensure it leverages this activity and supports the proposition.

The third movie release in 'The Hobbit: An Unexpected Journey' trilogy is scheduled for December 2014 and provides another opportunity for DQ and local Middle-earth focussed operators to leverage Queenstown's role in the movie as well as the experiences and scenery visitors can expect to find here.

### **Key forward opportunities identified by Tourism NZ**

- Focus on higher value/longer stay visitors
- Priority markets remain Australia, China, US, UK, Germany and Japan and priority emerging markets are India, Indonesia and Latin America
- TNZ SIGs
- International Business Events
- Focus on Premium sector
- Aviation connectivity
- Leverage of the third Hobbit film
- Leverage of key events
- International Media Programme
- Trade events
- Alignment with the Tourism Industry Association's Tourism 2025 Growth Framework

### **Local initiatives to consider - Shaping our Future**

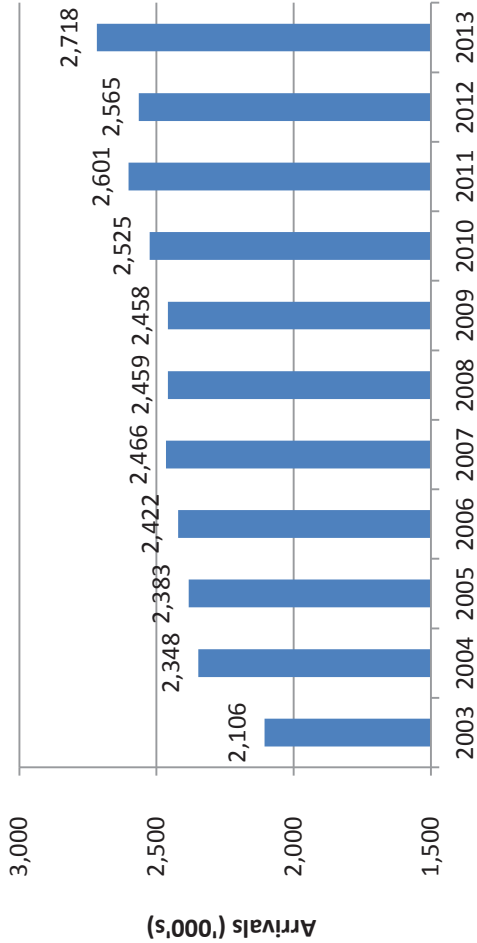
DQ's business plan takes into consideration the wider Queenstown Lakes District's strategic direction and priorities identified by 'Shaping our Future', an incorporated society formed to support community participation in the decisions that affect the collective future of the district. Shaping our Future has so far recorded the views of people across the district in the process of establishing a shared vision and a set of priorities. It has also completed two forums (Events and Economic Futures) resulting in recommendations to Council and the setting up of a District Events Office (DEO) and is involved in the current forum on Visitors and Tourism.

*\* Figures from the Commercial Accommodation Monitor*

### **Statistics**

New Zealand

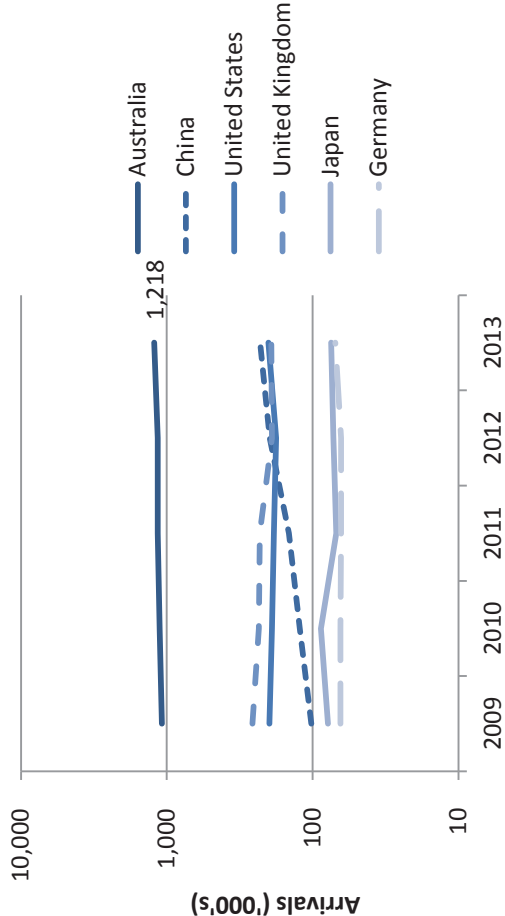
Annual international visitor arrivals to New Zealand



- YE 2013, international arrivals 6 per cent growth on YE 2012

[source] Statistics New Zealand, International Visitor Arrivals (YE Dec 13)

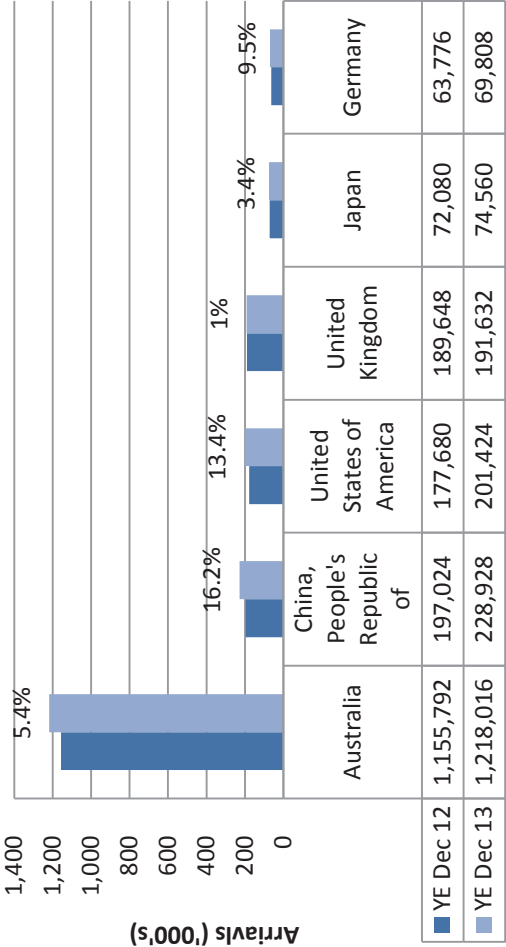
New Zealand key international markets



- YE Dec 2013, arrivals from Australia increased 5.4 per cent
- China remained New Zealand's second largest market and increased 16.2 per cent on YE Dec 12
- Arrivals from the US overtook UK arrivals
- UK arrivals increased by 1 per cent; the first year to grow over the last 5 years
- Arrivals from Japan increased 3.4 per cent on YE Dec 12
- Arrivals from Germany increased 9.5 per cent on YE Dec 12

[source] Statistics New Zealand, International Visitor Arrivals (YE Dec 13)

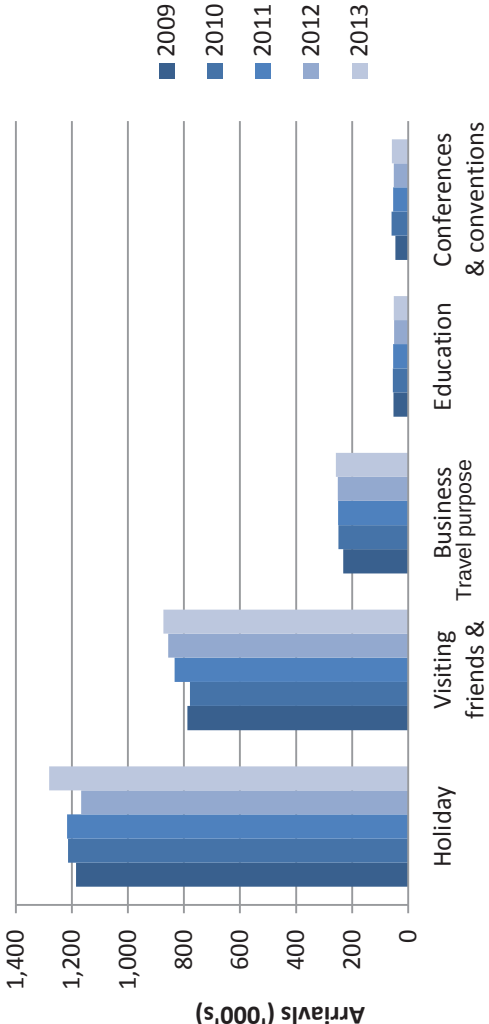
International visitor arrivals – changes YE 2013 vs. 2012



- Strong YE for New Zealand arrivals with YE growth across the top six key markets
- Signs of recovery from US, UK, Japan and Germany

[source] Statistics New Zealand, International Visitor Arrivals (YE Dec 13)

Purpose of visit – international visitors YE Dec 2009 -2013

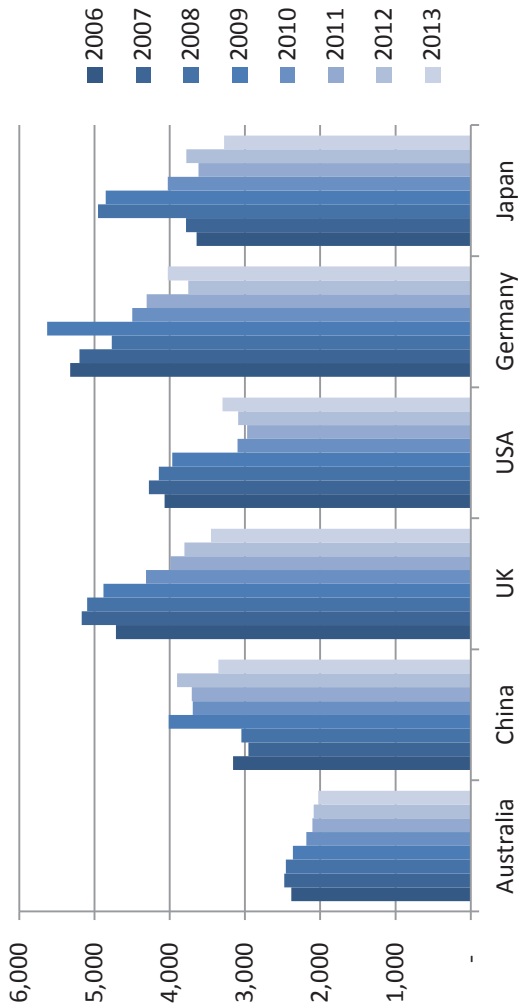


- International holiday arrivals into New Zealand up 9.8 per cent on YE Dec 12 and 5.3% on YE Dec 11

[source] Statistics New Zealand, International Visitor Arrivals (YE Dec 13)

Source: Statistics New Zealand

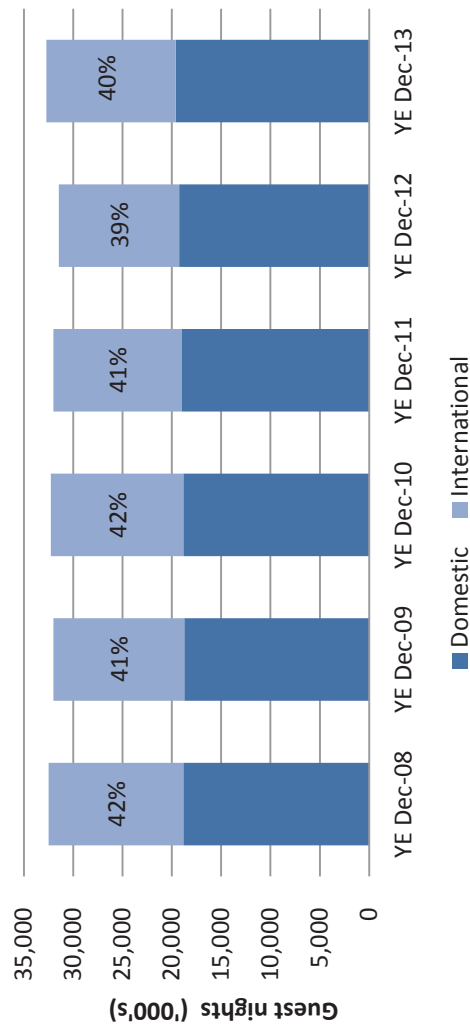
Mean spend (\$) in New Zealand by country YE Dec 2006 - 2013



- Visitor spending from Australia, China, UK and Japan decreasing
- Visitor spending from US and Germany increasing
- Likely effects include the global financial crisis and exchange rates

[source: Ministry of Business, Innovation & Employment, International Visitor Survey YE Dec 13]

New Zealand commercial accommodation guest nights



National Commercial Accommodation (CAM) highlights for the year ending December 2013 compared with the previous year are as follows:

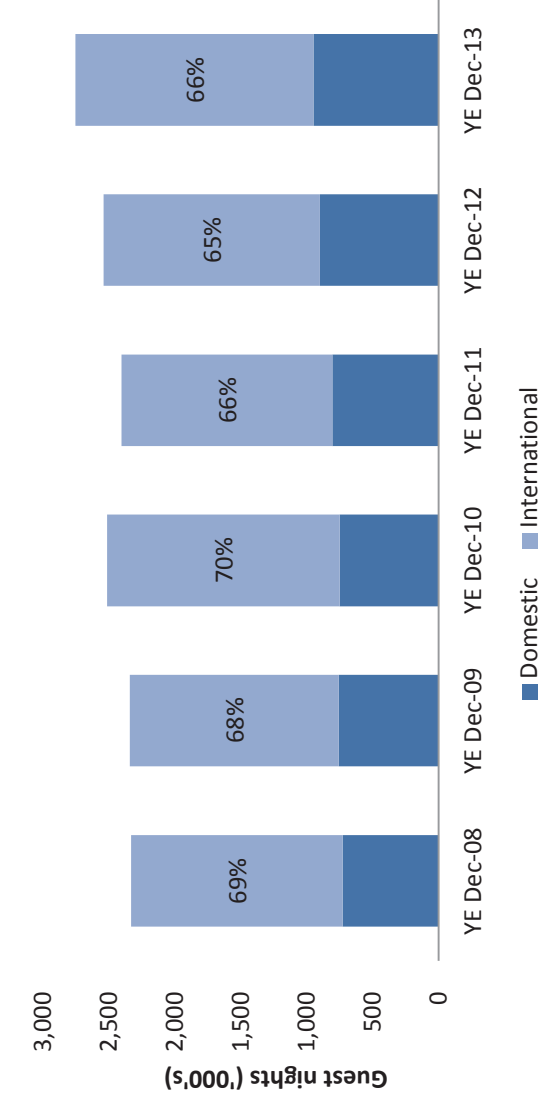
- Total guest nights up 4.0% to 32,709,648
- International guest nights up 7.3% to 13,080,470
- Domestic guest nights up 2.0% to 19,629,180

[source: Statistics New Zealand, Commercial Accommodation Monitor YE Dec 13]



Queenstown

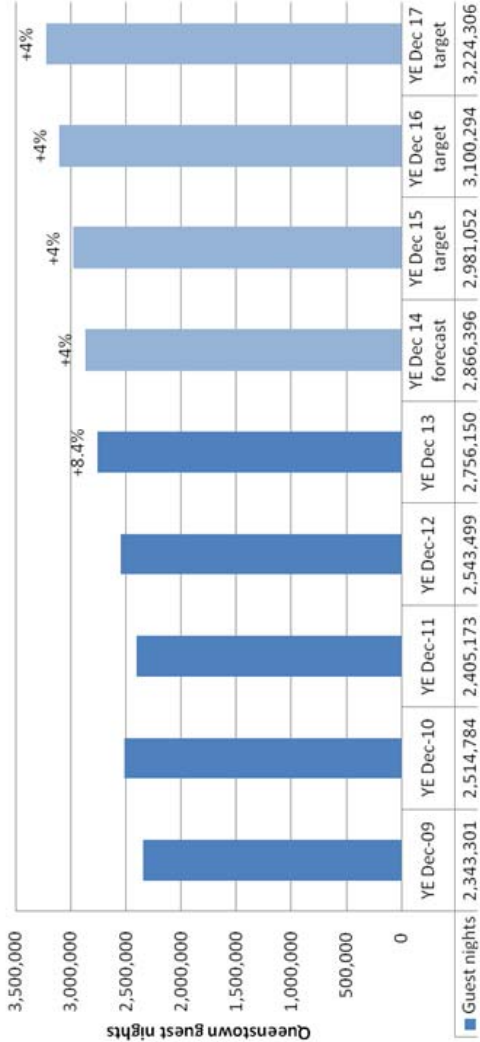
Queenstown commercial accommodation guest nights



- Queenstown's Commercial Accommodation (CAM) highlights for the year ending December 2013 compared with the previous year are as follows:
- Total guest nights up 8.4% to 2,756,150 (target was 2,619,804)
- International guest nights up 10.1% to 1,807,837
- Domestic guest nights up 5.2% to 948,312
- The average length of stay rose from 2.55 nights to 2.59 nights
- The total occupancy rate rose from 52.6 percent to 55.4 percent
- Accommodation capacity, excluding holiday parks, rose 1.8 percent

[source: Statistics New Zealand, Commercial Accommodation Monitor YE Dec 13]

Queenstown guest nights – YE Dec 2013 to 2017 forecast

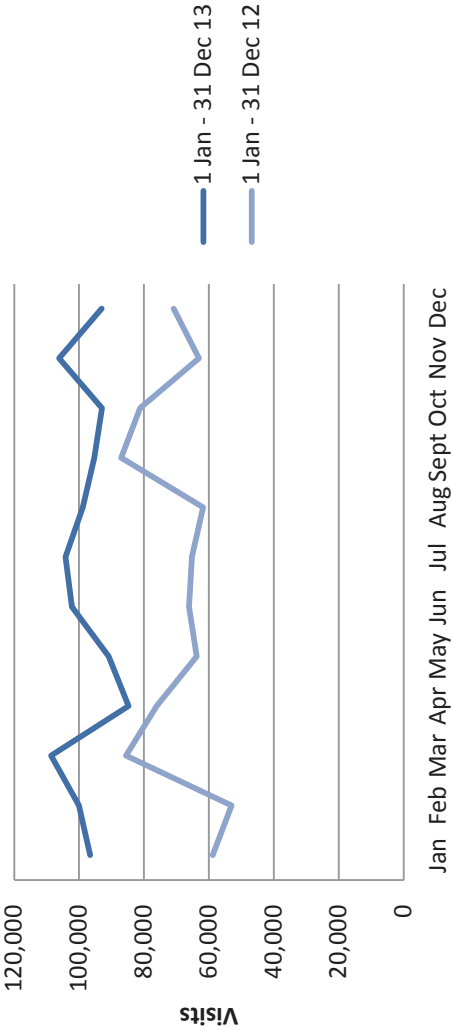


- DQ is targeting a 4% growth rate over the next 4 years, for both domestic and international guest nights combined

[source: Statistics New Zealand Commercial Accommodation Monitor YE Dec 13 & DQ forecast]

Destination Queenstown

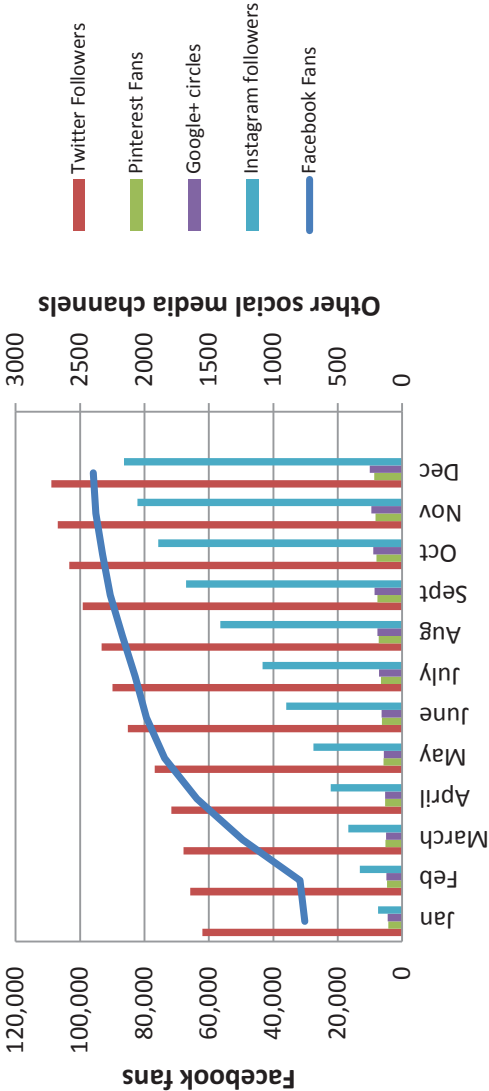
Overall website visits to queenstownNZ.co.nz – YE Dec 2013 vs. 2012



- For the first time ever queenstownNZ.co.nz achieved over a million visits in a 12-month period
- YE Dec 2013 traffic to the site 40.90% up on YE Dec 2012 (1,173,402 vs. 832,779 visits)
- Unique visits up 38.18%
- Significant peaks in traffic can be seen around DQ's autumn and spring/summer campaigns
- Visits from our key markets are up (breakdown below) –  
*The below numbers are based on total visits to the site.*  
New Zealand visits up 39.73%, Australian visits up 47.82%, United States visits up 40.65%, United Kingdom visits up 27.24%, Singapore visits up 40.32%, India visits up 34.21%, Canada visits up 31.98%, Germany visits up 44.84%, Japan visits up 40.62%
- Visits to m.queenstownNZ.co.nz up 379.35% - accounting for 8.2 per cent of total site visits.

[source: Google Analytics]

Queenstown social media performance 2013



# THREE-YEAR STRATEGIC PROJECTS - YEAR THREE ACTIVITY

## 1. Positioning Queenstown for the future

### OBJECTIVES

- In 2013 DQ conducted extensive consumer and competitive research into Queenstown's brand position in the tourism market. Competition in the market and change in market mix coupled with ensuring Queenstown remains NZ's premier four season visitor destination means we've reviewed and refined our brand positioning in our key markets
- Ensure the refined positioning is implemented in all our marketing activity

### KPIs

- Ensure the core positioning underpins the tactical messages within the seasonal marketing campaigns
- An organisational commitment to resource regular 'spot checking' of our brand and regional messaging – this could be via the existing VIP research Queenstown already participates in

## DQ Activity Plan Summary

| Activity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Primary External Relationships                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Consumer Marketing</b> <ul style="list-style-type: none"><li>• Implement the refined positioning in all our seasonal consumer marketing activity</li><li>• Develop new brand guidelines and review tag lines and logo</li><li>• Manage the implementation of outcomes across various areas of our marketing activity, working with Managers and Executives to roll-out messaging etc across all relevant platforms, including QueenstownNZ.co.nz</li><li>• Maintain benchmarking of our competitive position within New Zealand and other international destinations</li></ul> | <ul style="list-style-type: none"><li>• DQ members</li><li>• Supporting agencies incl Feast Design, Angus Associates &amp; Cabbage Tree</li><li>• Key partners incl airlines and airports</li></ul> |

| Activity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Primary External Relationships                                                                                                                                                |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>Create website content which captures our community environmental activity and credentials for those potential visitors for whom this is important, under the “Queenstown Cares” umbrella</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>Tourism NZ</li> <li>Ski TMN</li> </ul>                                                                                                 |
| <p><b>Communications – Media &amp; PR</b></p> <ul style="list-style-type: none"> <li>Our media and communications programmes are key components of positioning Queenstown, providing greater depth of information and understanding of our proposition, particularly in SIG areas</li> <li>Continually review, enhance and refine our core messages that underpin all communications</li> <li>Continue with the proactive approach to destination reputation management</li> <li>The role of DQ in this is only to consider the potential holiday visitor impacts of any issues which may arise on a case-by-case basis in consultation with the Board. Our current position is that we support anything that brings growth/benefit to Queenstown that is acceptable to our community, but we will not address private infrastructure or destination ‘management’ issues</li> <li>We will continue to work with QLDC, industry organisations and community agencies in determining our approach to positioning Queenstown from a holiday visitor perspective and consider how this links to the ‘Shaping Our Future’ programme</li> <li>We will continue to monitor brand sentiment</li> </ul> | <ul style="list-style-type: none"> <li>DQ members</li> <li>QLDC</li> <li>Media</li> <li>Key stakeholders</li> </ul>                                                           |
| <p><b>Trade Marketing</b></p> <ul style="list-style-type: none"> <li>In the markets which we primarily service through trade channels we will implement the new key positioning messages</li> <li>Focus will be given to trade perceptions of our consumer proposition, but may include our organisational positioning amongst this stakeholder group</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <ul style="list-style-type: none"> <li>Key trade</li> <li>Industry partners</li> </ul>                                                                                        |
| <p><b>Conference &amp; Incentive</b></p> <ul style="list-style-type: none"> <li>While Queenstown’s consumer proposition is also appropriate and relevant for business event and incentive visitors, there are particular requirements that need to be considered when dealing with these clients</li> <li>A concise way of articulating our C&amp;I credentials to ‘position’ Queenstown competitively (in addition to our core proposition) will be determined</li> <li>Further broaden the conference and incentive proposition by developing messaging that taps into the destination’s wider skill set, history, community expertise and knowledge base</li> <li>Build website content in line with broadened proposition messaging</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>DQ members</li> <li>Destination Management Companies</li> <li>Professional Conference Organisers</li> <li>Corporate clients</li> </ul> |

## 2. Special Interest Group (SIG) Tourism

### OBJECTIVES

- Continue to build demand for Queenstown's special interest group experiences of wine, ski, adventure, golf and biking through targeted marketing
- Create that demand from carefully segmented and prioritised audiences
- Remain focused on SIG segments that are holiday drivers – i.e. the interest in each specific activity is the primary reason for the visit as opposed to an optional extra activity that might be undertaken

### KPIs

- Implement 3 tightly targeted SIG campaigns, with the production of compelling collateral, video, web content and engaging social media messaging
- Deliver two targeted PR activations that specifically target SIG markets
- Continue to improve overall quality of web traffic
- Contribute towards 4% target for overall growth of visitation to the region

### DQ Activity Plan Summary

| Activity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Primary External Relationships                                                                                                                                                                                             |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Consumer Marketing</b> <ul style="list-style-type: none"> <li>• Deliver a targeted activity plan based around core SIGs of ski, wine and adventure in NZ &amp; Australia</li> <li>• Continue activity differentiating the region's wine experiences in wine/lifestyle media in Australia and New Zealand</li> <li>• Continue to market Queenstown as a ski destination and adventure destination</li> <li>• Transition the golf and bike SIG activity from being an SIG area of focus to being integrated into web content and some seasonal marketing activity. Both will continue to be a focus for trade activity and event marketing activity will be supported (Bike Festival, NZ Open)</li> <li>• All of our SIG segments – wine, golf, adventure, ski and biking – will be supported with content on</li> </ul> | <ul style="list-style-type: none"> <li>• DQ members</li> <li>• Airlines</li> <li>• Airports</li> <li>• Tourism NZ</li> <li>• Ski TMN</li> <li>• Supporting agencies incl Feast Design and Cabbage Tree Creative</li> </ul> |

| Activity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Primary External Relationships                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| <p>QueenstownNZ.co.nz, social media activity and video content</p> <ul style="list-style-type: none"> <li>Events with a focus on SIG areas will be used as platforms to encourage visitation to our region (e.g. Queenstown Bike Festival, NZ Open, Gibbston Wine &amp; Food Festival, Winter Festival, Winter Games 2015)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                        |
| <p><b>Communications – Media &amp; PR</b></p> <ul style="list-style-type: none"> <li>Targeted communication activity in line with the consumer SIG priorities; continue integration into DQ's media programme and TNZ's International Media Programme</li> <li>Work with Ski TMN on targeted key Australian media for winter-specific stories on the region</li> <li>Editorial development, press releases and online promotions featuring core SIG experiences and events</li> <li>Target and secure key media through media programmes</li> <li>Generate news coverage through short lead PR and inspiring and engaging editorial</li> <li>Leverage PR through key SIG events</li> <li>Motivate youth market through engagement on online and social media platforms with a SIG focus</li> </ul> | <ul style="list-style-type: none"> <li>DQ Members</li> <li>Tourism NZ</li> <li>PR agencies</li> <li>Media</li> <li>Airlines</li> </ul> |
| <p><b>Trade Marketing</b></p> <ul style="list-style-type: none"> <li>Promoting special interest group experiences remains an important part of trade communications</li> <li>Continue to build relationships with key travel trade partners selling Queenstown to SIG audiences</li> <li>Inclusion of SIG product and relevant SIG events in trade training presentations, collateral and trade website</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                 | <ul style="list-style-type: none"> <li>DQ Members</li> <li>Airlines</li> <li>Airports</li> <li>Tourism NZ</li> </ul>                   |
| <p><b>Conference &amp; Incentives</b></p> <ul style="list-style-type: none"> <li>SIG experiences will continue to be featured as potential conference and incentive options</li> <li>Include SIG product information in sales call presentations, collateral and bureau communications</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <ul style="list-style-type: none"> <li>DQ Members</li> <li>Key partners incl airlines and airports and Tourism NZ</li> </ul>           |
| <p><b>American Express Queenstown Winter Festival</b></p> <ul style="list-style-type: none"> <li>Specifically in relation to Ski TMN and winter holiday marketing, the Winter Festival team will work closely with DQ team to maximise co-marketing opportunities with sponsors and key partners</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <ul style="list-style-type: none"> <li>DQ</li> <li>Sponsors &amp; key partners</li> </ul>                                              |

### 3. Leveraging opportunities

#### OBJECTIVES

- Utilise third party opportunities to leverage exposure and visitor demand for a Queenstown holiday
- Liaise with the District Events Office on events which have the potential to attract visitors
- Support major events through appropriate DQ channels where destination marketing exposure can be achieved
- Maximise opportunities to raise the region's profile through increased media and broadcast exposure
- Leverage infrastructure which offers a key selling point to increase visitation (development of cycleways, golf courses, Conference Centre etc)

#### MAJOR EVENTS

DQ has identified the following major events as potential marketing platforms to leverage exposure and visitor demand:

- One-off key events FY 2014-15:
  - FIFA Under 20's World Cup
  - Cricket World Cup 2015
  - The Hobbit – third movie release
- Annual events of regional and national significance, including but not limited to:
  - Queenstown Winter Festival (DQ-owned event) – 40-year anniversary in 2014
  - NZ Winter Games (biennial)
  - NZ Open

#### KPIs

- Effectively secure and manage media opportunities which leverage and contribute towards growth of visitation to the region
- Support key events through DQ website and social media channels

## DQ Activity Plan Summary

| Activity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Primary External Relationships                                                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Consumer Marketing</b> <ul style="list-style-type: none"> <li>Continue to leverage upcoming events where relevant in seasonal campaign work, with airline partners where possible and on DQ website</li> <li>Integrate relevant events into Special Interest consumer marketing campaigns</li> <li>Promote events through DQ's online media channels – Facebook, Youtube, website event listings, web blog, NewZealand.com</li> </ul>                                                                                                                  | <ul style="list-style-type: none"> <li>Event managers</li> <li>QLDC / District Events Office (DEO)</li> <li>Tourism NZ and RTOs</li> <li>DQ members</li> <li>Airlines/partners</li> </ul>                   |
| <b>Communications – Media &amp; PR</b> <ul style="list-style-type: none"> <li>Maximise PR opportunities</li> <li>Work with Tourism NZ via its International Media Programme to bring journalists to events where appropriate</li> <li>Profile where appropriate via press releases and supplied editorial</li> <li>Secure media coverage which effectively communicates our region's key messages and range of experiences</li> <li>Promote through online channels</li> <li>Update DQ members via fortnightly email newsletter where possible</li> </ul> | <ul style="list-style-type: none"> <li>Event managers</li> <li>QLDC / DEO / Lakes Leisure</li> <li>Media</li> <li>Tourism NZ and RTOs</li> <li>DQ members</li> <li>PR agencies</li> <li>Airlines</li> </ul> |
| <b>Trade Marketing</b> <ul style="list-style-type: none"> <li>Provide relevant updates/event information to travel trade via sales calls, tradeshow, webinars/video blogs and quarterly email newsletters</li> </ul>                                                                                                                                                                                                                                                                                                                                      | <ul style="list-style-type: none"> <li>Travel trade</li> <li>Tourism NZ trade</li> </ul>                                                                                                                    |
| <b>Conference &amp; Incentives</b> <ul style="list-style-type: none"> <li>Provide relevant updates/event information to PCOs and Corporate end users via sales calls, tradeshow and quarterly email newsletters</li> <li>Identify and promote events that partner programmes can be built around</li> </ul>                                                                                                                                                                                                                                               | <ul style="list-style-type: none"> <li>PCOs and Corporate End users</li> <li>Tourism NZ business events</li> </ul>                                                                                          |



| Activity                                                                                                                                                                                                                                                           | Primary External Relationships                                                                                                                                                              |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Organisation</b></p> <ul style="list-style-type: none"> <li>• CEO support, advice and encouragement where appropriate for event managers and organisers and related parties</li> <li>• DQ administration support e.g. loading website information</li> </ul> | <ul style="list-style-type: none"> <li>• Tourism NZ</li> <li>• Airlines and other partners</li> <li>• DQ members</li> <li>• Event managers</li> <li>• QLDC / DEO / Lakes Leisure</li> </ul> |
| <p><b>American Express Queenstown Winter Festival</b></p> <ul style="list-style-type: none"> <li>• Promote through consumer, PR and trade channels as appropriate and relevant to winter marketing specifically</li> </ul>                                         | <ul style="list-style-type: none"> <li>• QLDC / DEO / Lakes Leisure</li> <li>• Sponsors</li> <li>• Media</li> </ul>                                                                         |

# D& MARKETING CHANNELS - 2014/2015 ACTIVITY

## Consumer Marketing

### OBJECTIVES

- Build targeted demand through persuasive campaigning in New Zealand and Australia in Spring, Winter and Autumn – our job is to present compelling reasons to visit Queenstown now/soon
- Implement brand communications based on the newly refined brand positioning and target segments

### TARGET MARKETS

- Australian Young Adventurers, Independent Professionals and Silver Surfers living on the Eastern seaboard
- Auckland and Wellington's fly-and-stay market and the South Island's regional self-drive market families, parents aged 35-45, empty nesters aged 55+ and groups/couples aged 18-30

### ACTIVITIES

- Campaigns
  - Spring campaign in New Zealand and Australia
    - Australian and NZ seasonal campaign via online marketing to stimulate spring visitation using refined brand proposition
    - Regional events, as well as the Cricket World Cup and Fifa Under 20s, will be leveraged where relevant to market segment
  - Autumn campaign in NZ and Australia
    - Shoulder season campaign with compelling reasons to visit in the traditionally quiet time of May. These reasons may include special interest group propositions. The campaign promotes Queenstown as an attractive, affordable and easy to reach holiday/short break destination. Continue to work to leverage strategic partners where possible
  - Winter marketing

- Continue our commitment to campaigning in Australia (East Coast) with joint venture partners, including the Ski Tourism Marketing Network (Ski TMN)
- Continue to communicate in April compelling 'Queenstown holiday in winter' messaging in DQ's own campaign in Sydney targeting Independent Professionals

#### KPIs

- Increase visitation by 4% in 2014/15
- Increase RTE by 4% in 2014/15
- See Online marketing for website KPIs

## Marketing Collateral & Brand Support

#### OBJECTIVE

- Build demand through ongoing brand awareness and differentiation of Queenstown's unique four season lake and alpine positioning

#### ACTIVITIES

- Continue to leverage collective opportunities – Leading Mountain Resorts of the World (LMROW), Mountain Travel Symposium, touring routes
- Leading Mountain Resorts of the World (LMROW):
  - Expand DQ's social media following through LMROW member networks
  - Prepare for 2014/15 LMROW conference with stakeholders in Queenstown
- Meet growing demand for destination video content by providing an HD footage library, and put in place an annual plan to capture new footage/fill outstanding footage gaps
- Produce banners/in-stands/merchandise/uniforms as per Trade, Media and C&I plans
- Produce and distribute our inspirational consumer guide via the 90 national iSITE rack slots we receive free of charge
- Inspiring online/campaign image library

- Continue to grow imagery collection for campaign, collateral and media use (including shots that represent key long-haul markets) and add HD video vignettes to the online gallery for trade and media use

#### KPIs

- Deliver compelling consumer collateral for DQ/Queenstown and key tourism stakeholders
- Continue to grow our HD video footage and imagery collection
- Participate in and leverage the marketing potential from collective opportunities

## Market Insights

#### OBJECTIVES

- Contribute to the organisation's goal of increasing visitation to the region by providing insights on current and emerging market trends
- Assist in driving the strategic decisions for DQ team and DQ Member activity by providing timely analysis of key data sets

#### ACTIVITIES

- Provide the DQ team with monthly and year-to-date insights on current arrivals, guest nights and expenditure trends amongst key sectors covering both Queenstown regional and national trends
- Provide support to key partners and DQ members with statistics enquiries
- Produce detailed reports on request to fulfil team needs
  - Special Interest Group
  - Events
  - Market/demographic specific
- Post-campaign analysis – targeted visitors vs. actual visitor mix
- Make campaign targeting recommendations based on the previous year's visitor mix and current trends within key markets targeted
- Monitor the impact of off shore activity and effect on growth from key markets

#### KPIs

- Develop and deliver a monthly snapshot report that is easy for the DQ team to review for top level stats and trends
- Improve the overall targeting of consumer campaigns
- Contribute to organisation's objective to increase total visitation to the region by 4%

## Online Marketing

### OBJECTIVES

- Turn virtual visitors into actual visitors by conveying compelling reasons to visit across Queenstown's four distinct seasons
- Social media marketing and our managed online presence with QueenstownNZ.co.nz will be integrated across the entire organisation to build our brand and differentiate the region – online is a channel in everything we do
- Work with key online partners and maximise third party advocacy, user generated content and third party websites to raise Queenstown's profile

### ACTIVITIES

- Maintain and enhance our world-class website - content review/updates and developing a deeper layer of content
- Create, curate and market video content that engages, inspires and delights
- Ensure all our online platforms (our site, Facebook, Twitter, youtube, Instagram, Google+, Pinterest) continually reflect our seasonal campaign positioning
- Search Engine Optimisation (SEO), ongoing Search Engine Marketing (SEM) and click tracking
- Attract return site visits with regular video and news blog content
- Build content on the C&I, Trade, Media and Member sections of the site – and marketing of these sections as relevant (i.e. SEO/SEM)
- Maintain our language translations and present featured video content in relevant key languages. Investigate creation of a new language zone on the website (e.g. Korean or Portuguese)
- Update our mobile web content as required and continue to closely monitor mobile and tablet device usage of our site
- Website evolution and development

### KPIs

- Maintain a world-class and compelling destination website that accurately represents the uniqueness of our region, and the experiences we offer

- Improve overall quality of web traffic (RTONZ benchmarks to be used as a baseline for evaluation if available) time on site/bounce/pages visited
- Grow overall web visitation by 10%
- Grow mobile web traffic by 50%
- Contribute to organisation's objective to increase total visitation to the region by 4%

## Social media marketing

### OBJECTIVE

- Utilise social media as a forum for creative, dynamic and interactive communication that positions Queenstown as an aspirational destination and drives visitor demand
- Leverage user-generated content and drive reciprocal promotion of DQ's content to facilitate increased engagement and reach of our content

### ACTIVITIES

#### ORGANIC ACTIVITY

- Manage and update DQ's social media platforms regularly to stimulate ongoing positive online conversation and engagement
- Identify and engage with key social media opinion leaders and trending topics to maximise reach of messaging
- Ensure all online platforms continually reflect consumer marketing campaigns
- Monitor brand sentiment and key issues across social media to ensure the Queenstown brand is viewed positively, or negative stories are being effectively moderated
- Leverage key event, sponsor and partner communications by selectively engaging with their social media and online marketing activities
- Further leverage our partner's social media reach and platforms by providing them content that targets, and is relevant to, international consumers
- Identify new online platforms by keeping up to speed with trends – maintain 'fast follower' position
- Identify an appropriate social media ambassador and/or opinion leader to drive awareness of the Queenstown region in the Australian market

#### ADVERTISING ACTIVITY

- Invest in tailored advertising on key social media platforms to raise awareness of our pages and promote our posts and messages in specific target markets that may not currently engage with our pages

---

#### KPIs

- Facebook engagement:
  - Average of 10% organic engagement across weekly posts
  - Average of 20% paid engagement during paid campaign periods
- Grow each platform's fan base:
  - Facebook = reach 120,000 likes by June 2015
  - Twitter = Migrate followers from multiple feeds to the single Pure Queenstown handle and drive this feed as the leading twitter authority on QT
  - Google+ = Queenstown to be in 400 circles by June 2015
  - Instagram = reach 4,500 followers by June 2015
  - Pinterest = reach 300 followers by June 2015
- YouTube = organically achieve an average of 500 view per video, for the channel by June 2015

## Communications – Media & PR

### OBJECTIVES

- Build awareness, interest and stimulate demand for the Queenstown region through PR opportunities and a targeted visiting media programme
- Continue to build a positive Queenstown brand image through effective corporate and destination reputation management
- Provide effective DQ member, stakeholder and industry communications

### ACTIVITIES

- Update DQ's communications strategy and the market-specific key messages in line with strategic priorities identified in the business plan
- Develop and execute targeted, high impact PR activations to raise the awareness and preference for Queenstown as a holiday destination and ensures Queenstown stands out as being a unique proposition
- Secure inspiring and engaging media coverage which effectively communicates our region's key messages and range of experiences to different audiences via DQ's independent media programme, Tourism NZ's International Media Programme (IMP) and Partner/PR assist media programmes
- Drive media opportunities through media pitching, broadcast media opportunities and film/video (e.g. supply of DQ footage)
- Communications opportunities:
  - Press releases – Generate short lead coverage via relevant and newsworthy press releases distributed to targeted media
  - Drive the quality message associated with Queenstown via increased positive press releases
  - Editorial –write and supply editorial to media highlighting key reasons to visit Queenstown
- Leverage key events that align with DQ's strategic priorities and drive strong destinational messaging and coverage off the back of these events
- Winter Festival – work with Festival Manager on national and international broadcast and print opportunities
- Maximise opportunities with key partners on campaigns and PR activity which promote the destination and expand audience reach ensuring key Queenstown messages achieve cut through
- Drive media relations through building and strengthening relationships with media outlets, responding to media enquiries within deadline wherever feasible and maintaining and improving local, national and international databases to maximise media cut-through
- Keep media section of website up to date with relevant information
- Keep Tourism NZ's and TIA's communications teams regularly updated
- Reputation management



- Continue to leverage DQ's leadership position as a strong, successful and dynamic 'go to' and 'can do' organisation for tourism insights, comment, facilitation and hosting
- Maintain confidence and support for the organisation through proactive communications and transparency of processes
- Continue to work with key local agencies on a co-ordinated strategic approach to destination reputation management
- Undertake an annual membership survey of DQ members' needs and expectations to evaluate how the organisation is performing
- Stakeholder communications
  - Timely and relevant newsletters to DQ members, trade and industry
  - Regular wider community communication – investigate new channels, communication opportunities and work with local key agencies
  - Quarterly Member Briefings and quarterly New Member Briefings
  - Update the Members' Area of the website with information pertinent to DQ members
- Manage DQ's organisational plans and communications; Annual Report, Business Plan, Communications Plan and Crisis Management Plan
- Complement consumer marketing by driving messaging and creating demand from SIG markets (ski/wine/adventure/wellness)
- Investigate the concept of engaging Queenstown opinion leaders

#### KPIs

- Effectively qualify, manage and host appropriate IMP opportunities presented by Tourism NZ
- Source and distribute media results to Members as appropriate
- Deliver an innovative PR activation to raise Queenstown's profile
- Complete 2 x Australian and 2 x domestic visits to key targeted media to secure famils/stories, meet with key partners and identify opportunities
- Continue to improve the quality of DQ's media database – aim to increase average media release "open" from 22.2% to 24%
- Achieve pickup across a minimum of three key domestic/international media outlets per press release distributed
- Sustain a measured flow of member and community communications to maintain confidence and support for DQ
- Complete organisational documentation: 2014-2015 DQ Business Plan, annual Communications Plan and Crisis Communications Plan, and the 2012-2013 Annual Report

# Trade Marketing

## OBJECTIVES

- Increase awareness of Queenstown amongst long haul international travel trade
- For short haul travel trade, continue to provide new reasons to sell the destination
- Increase inclusion of Queenstown in travel trade programmes and grow number of nights the travel trade are selling Queenstown

## ACTIVITIES

- New Zealand
  - Inbound Tour Operator (IBO), Product Managers and Reservation Agents sales calls - Training and updates via a series of sales calls in Auckland and Wellington are a vital element of travel trade relationship development. Both independently as DQ and with Southern Lakes
    - Annual sales visit in November with Southern Lakes partners (SL). As Southern Lakes represents the region in long haul markets, inbound Tour Operator sales calls conducted under the SL banner promote continuity of message and awareness of the wider region
    - 1 x sales trip to Auckland targeting the membership of the Tourism Export Council of New Zealand (TECNZ) – both Western and Asian Markets
    - 1 x sales trip to Wellington targeting the membership of the Tourism Export Council of New Zealand (TECNZ) – both Western and Asian Markets
    - Annual RTONZ IBO training days in May. This is an opportunity to educate TECNZ members, IBOs who are not TECNZ members, frontline staff and Tourism New Zealand staff
- TRENZ 2015
  - Attend TRENZ, New Zealand's largest travel trade showcase, in conjunction with Southern Lakes. By taking 2 appointment streams we are able to focus on the Western Markets and Asian Markets , tailoring presentations and collateral accordingly
- Australia
  - Develop a key account strategy for top wholesalers/airlines/airports/TNZ
    - Service key accounts with sales calls and agent training, DQ events (for example market insights, DQ Australian Roadshow , TRENZ), and other communications (for example, Quarterly remarks, consumer campaign information)

- Participate in Tourism New Zealand's mega family
- Maintain and grow relationships with key airline and other partners
- Improve connection between consumer and trade activities. Communicate details of consumer campaigns to the relevant in-market travel trade contacts in a timely manner. This allows travel trade to leverage off and support our campaign initiatives
- Maintain all other wholesaler relationships
  - Preserve, build and create all existing and new wholesale relationships with DQ events (for example market insights, DQ Australian Roadshow, TRENZ), and other communications (for example, Quarterly remarks)
- Foster opportunities with wholesalers whose focus is in DQ's special interest markets e.g. golf and adventure
- DQ Australia Roadshow
  - Co-host this event with DQ's Queenstown Convention Bureau in Brisbane, Sydney and Melbourne, 8-11 September 2014
  - Networking functions which create the opportunity for Queenstown operators to target wholesale for updates and training
  - Incorporate training session for key Australian wholesaler and operators
- Long-haul international travel trade
- Activities will be carried out in conjunction with The Southern Lakes International Marketing Alliance (SLMA) and will align with Tourism New Zealand's in market activity strategies
- DQ will also follow its own long haul market strategy for identified priority markets as laid out below

#### WESTERN MARKETS

- UK, Germany and USA - Tier 1 markets identified by Destination Queenstown
  - o Trade market activity may be carried out as Destination Queenstown (for example; Kiwi Link UK/Europe, Kiwi Link North America and/or own sales mission)
  - o Consider attending the Mountain Travel Symposium (MTS) in April 2015
- Latin America and rest of Europe – Tier 2 markets identified by Destination Queenstown
  - o Trade market activity will align with Southern Lakes Marketing Alliance and Tourism New Zealand where appropriate

#### ASIAN MARKETS

- China - Tier 1 markets identified by Destination Queenstown

- Trade market activity may be carried out as Destination Queenstown (for example; Kiwi Link China)
- Develop a specific action plan following on from the completion of the 2013 China Strategy
- Attend the Asia Golf Tourism Convention (AGTC) – March 2015
- Consider the prioritisation of resource and activity for second tier and developing markets; Japan, Singapore, Malaysia, Thailand, India, Indonesia, South America.
  - Trade market activity will align to Southern Lakes Marketing Alliance and Tourism New Zealand where appropriate
  - Invest as RTO partner in SOUTH for the second full year. Trade focus on China market development only
- Famil Programme – Australian and long-haul
  - Facilitate Tourism New Zealand, TRENZ, wholesale, inbound tour operator requested famils in conjunction with members active or contracted in-market
  - Facilitate airline/airport famils where appropriate and beneficial to members
  - Australian mega famil
- Trade communications
  - Produce Trade Remarks, a quarterly e-newsletter to 8000+ travel trade contacts which communicates new and updates trade-relevant tourism product, changes to airline connectivity and capacity, industry news, special interest and marketing and events
  - Full revision of the trade section of [www.queenstownnz.co.nz](http://www.queenstownnz.co.nz) to ensure up to date and user relevant. Specifically need to work on suggested itineraries, news blogs and training presentations
  - Ongoing development and implementation of Tourwriter programme to assist with famil itineraries
  - Communicate details of consumer campaigns to the relevant in-market travel trade contacts in a timely manner. This allows travel trade to leverage off and support our campaign initiatives with the view to increased promotion of our regions throughout campaign period
- Trade training
  - Research and develop a trade training modular programme
  - Create the ability to upload and share publicly presentations, training aids, sample itineraries etc
- Collective marketing and representation

- Leverage memberships with New Zealand Tourism Export Council (TECNZ), Tourism Industry Association (TIA) and regional Tourism Organisations of New Zealand (RTONZ) for continued relationship development and information sharing
- Attend annual TECNZ conference in August
- Leverage the growing opportunities through Youth and Adventure Tourism Association (BYATA), New Zealand Backpacker and Cruise NZ
- Continue to build strategic relationships and partnerships with airlines and airports
- Member engagement
  - Utilise the Members updates to brief our membership on DQ, Tourism New Zealand, TECNZ and TIA activity
  - Member engagement on a 'one on one' basis where required to assist members' needs for information, contacts and understanding of travel trade channels
  - Communicate market insights gained from in-market visits face to face, via the website and in DQ communications

#### KPIs

- Trade training and development: support/host in excess of 500pax on famils (this includes TNZ, wholesale, Inbound, Airline and airport famils)
- Long haul marketing – Complete four in-market sales trips as Destination Queenstown
- Trade Events - Targeted DQ attendance at key trade and industry events/forums
- Complete four in-market activities in Australia
- Complete four sales calls rotations in New Zealand – either as DQ, with SL or part of TECNZ training days
- Trade training – partner with TNZ webinars and develop on online communication
- Contribute to organisation's objective to increase total visitation to the region by 4%

## Conference & Incentives – Queenstown Convention Bureau

### KEY OBJECTIVES

---

- Maintain strong Conference and Incentive (C&I) activity in Australian and domestic markets and increase activity in targeted long haul markets
- Be the face of Queenstown's Conference & Incentive sector and generate business opportunities for DQ members
- Support and leverage opportunities through Conventions & Incentives New Zealand (CINZ), Tourism NZ and airlines

### TARGET MARKETS: CONFERENCE

---

- Develop messaging and collateral that broadens Queenstown's conference proposition by tapping into the region's wider skill set, history, community expertise and knowledge base (Viticulture, Film, Education, Tourism heroes and Entrepreneurial spirit)
  - Australia: Queenstown's priority conference market particularly Sydney, Melbourne and Brisbane with direct connectivity. Develop relationships and build awareness of Queenstown in Perth and Adelaide
  - Domestic: Maintain sales calls in Auckland and Wellington to further educate domestic corporate clients and professional conference organisers on Queenstown's proposition and product offering. Increase Queenstown's market share of domestic conference events
  - Corporate Clients: Generate opportunities through regular contact with NZ based corporates for growth of conference business

### TARGET MARKETS: INCENTIVE

---

- Australia: Queenstown's priority market for incentive groups. Develop Queenstown's 'money can buy' incentive proposition in the Australian market
- Domestic: Maintain sales calls to corporate clients and PCO's in key cities to create interest and stimulate demand for Queenstown as an incentive destination
- Asia: Continue working with Tourism NZ and airlines to raise awareness and demand for Queenstown, focussing specifically on the Chinese, Indian and South East Asian markets
- US Incentive market: continue working with Tourism NZ and airlines targeting key Incentive Houses and corporate end users to increase awareness and demand for Queenstown in this market

### KEY INITIATIVES

---

- Corporate and Social Responsibility – develop a list of options for groups wanting to give back to the local Queenstown community
- Develop a Speaker Bureau system showcasing local speakers available to groups to utilise
- Consider the naming of C&I department - Business Events vs Convention Bureau – given current trend with Tourism NZ etc towards Business Events
- Continue working with Queenstown Inc. to support the development of a Convention Centre

## ACTIVITIES

- MEETINGS Tradeshow
  - Represent Queenstown at MEETINGS. Held annually, this is New Zealand's premier C&I show
- AIME (Asia Pacific Incentives & Meetings Expo) Tradeshow
  - Represent Queenstown at AIME 2015 (3-5 March 2015), the biggest C&I event in Australia
- DQ Australian Roadshow
  - Co-hosted by DQ's C&I and Trade teams, the annual DQ Roadshow will be held in Sydney, Melbourne & Brisbane – 8-11 September 2014
- Offshore Tradeshows
  - Initiatives and opportunities in conjunction with Tourism NZ offshore offices. Represent Queenstown in long haul road shows/tradeshows in Asia and the US – China Incentive, Business Travel and Meetings (CIBTM) and IMEX America
- Sales Calls
  - Australia – PCOs, Incentive Houses, Corporates – targeted sales calls to key accounts
  - Domestic – PCOs and Corporates – targeted sales calls to key accounts
- Famils
  - Work with airlines and operators to initiate and host three Australian famils and one domestic famil (including 'operator pays' famils) to showcase the destination
- Key Account Management
  - Host key accounts in Australia to demonstrate the value of their continued support of Queenstown as a C&I destination. One function in Sydney and one in Melbourne
- Conference Assistance Programme (CAP)
  - Work with Tourism NZ, which administers the Conference Assistance Programme through the Ministry of Business, Innovation & Employment utilising this fund to secure international conferences for Queenstown
- CINZ Conference

- Attend 2014 CINZ Conference in Rotorua (4-6 November) - key event for keeping updated on CINZ strategy, activities and initiatives
- New Zealand Bureau Managers meetings
  - Attend the National Bureau Managers meetings, an RTO forum to discuss issues and keep abreast of industry trends and statistic reporting
- Convene South
  - Represent Queenstown at Convene South tradeshow in September
- PCO Conference
  - Attend the 2014 PCO Conference in Melbourne (November/December). This event provides a good opportunity to promote Queenstown and network with key PCOs from Australia and New Zealand
- Bureau communications
  - Bureau Remarks is a quarterly e-newsletter sent to the QCB's database of 4,500 industry contacts. This newsletter is a time and cost-effective method of communicating new and updated products, industry news and regional events to the industry
- Online presence
  - Enrich the C&I section of the DQ website by creating an image gallery and a C&I-specific promotional video
  - Develop 'training' presentation modules (in conjunction with Trade team)

#### KPIs

- Co-ordinate and host 20 site visits/site inspections and 4 famils for C&I clients
- Generate a 5% increase in leads and a 10% increase in referrals to operators through sales calls and attendance at trade events
- Co-ordinate and participate in 6 tradeshow/roadshows in conjunction with QCB members
- Complete 4 x Australian and 3 x domestic sales call cycles
- Increase conversion of leads to business from 54% in 2013/14 to 60% in 2014/15
- Create a C&I-specific promotional video
- Continue to build and strengthen the QCB database
- Contribute to organisation's objective to increase total visitation to the region by 4%



# Organisation

## OBJECTIVES

- Be an appropriately resourced and motivated team
- Work hard, learn and have fun

## ACTIVITIES

- Ensure the ongoing allocation of team resources to fully support priority growth strategies
- Consider the resourcing of the Queenstown Convention Bureau division of DQ as the development of a Queenstown Convention Centre is confirmed
- Identify individual development opportunities for mutual personal and organisational benefit
- Equip the team with appropriate technologies to support our digital marketing activity
- Maintain nimble and adaptable approach to events and opportunities
- Consider options for expanded office premises to deliver an enhanced work environment and DQ visitor experience.
- Medium and long term funding strategy
  - We remain sure that our core funding model is the right one to maintain the structure and integrity of our neutral position as the destination marketing body for Queenstown
  - Consider what other opportunities there may be with a focus on 'Supplementary Funding' for incremental activity

## KPIs

- High performing organisation and motivated team (evaluated through feedback from members and team reviews)
- High competency and skill levels in all areas

## Winter Festival

### OBJECTIVES

- Design, delivery and promotion of an entertainment-driven festival that engages the local community, raises Queenstown's profile, adds value to the visitor experience, attracts visitors from around the world, and announces and celebrates the beginning of winter on the international stage.
- A festival that not only announces the arrival of winter but is THE reason to visit Queenstown amongst our key target markets in a shoulder period
- A festival built around the foundations of entertainment, celebration and participation
- A festival that captures the essence and diversity of Queenstown and adds significant value to the winter holiday experience Queenstown has to offer
- A festival which recognises and embraces the interests of all key stakeholders – the community and community groups; local businesses, sponsors and industry partners; Destination Queenstown; local Council and funding organisations; and our visitors
- A festival by the community for the community, for all to enjoy and be proud of

### ACTIVITIES

- Utilise the festival to promote, announce and celebrate that Queenstown is open for winter to the local community, New Zealand, Australia and the world
- Design and produce a professional, entertaining and balanced programme of events that captures the essence of Queenstown, creates a truly festive atmosphere, adds value to the visitor experience and is diverse enough to engage all key stakeholders including the local community, local businesses, visitors, media and sponsors
- Give local talent the opportunity to shine
- Dress Queenstown for the festival (Winter Wonderland) and get the retail sector behind it
- Deliver a comprehensive and innovative marketing and PR programme that announces to the world that Queenstown is open for winter and reinforces Queenstown's status as the Southern Hemisphere's premier winter holiday destination
- Nurture existing and build new lasting sponsorship relationships with companies and organisations whose values, brands and target markets are aligned with and reinforce those of the festival and Queenstown as a whole
- Fiscal responsibility and target a break-even budget

- Deliver economic benefit to the region at the beginning of the winter season via significant regional, national and international marketing and promotion, a comprehensive media and PR programme, increased visitor numbers and a commitment to the use of local suppliers wherever possible
- Unite and engage our local community with a sense of pride and encourage participation and celebration in our festival and what it brings/does/makes us feel
- Be environmentally aware; explore new ways to enhance our past 'Zero Waste' strategies and to be looked upon as an event leader in this field

#### **KPIs**

---

- Secure in excess of \$1m in ASR value for the festival including multiple TV stories on primetime news across both networks, major national and regional newspaper coverage and extensive web and social media activity
- Grow Facebook fans to 15,000 (currently circa 12,500)
- Increase web traffic by 5% for the period April, May, June
- Achieve a minimum of 50% free festival events to ensure accessibility for the local community
- Deliver dedicated festival holiday packages with partners
- Provide balance of opportunity for local versus visiting entertainment to perform as part of festival
- Continue to build and maintain strong relationships with stakeholders, sponsors, regulatory bodies and suppliers
- Provide a clear succession plan for Festival 2014 and beyond
- Deliver a break-even festival

# FINANCIALS - FY 2014/2015 INDICATIVE BUDGET

|                                                               | 2014-2015<br>Budget | 2013-2014<br>FY Forecast<br>at Mar 14 | 2013-2014<br>Budget |
|---------------------------------------------------------------|---------------------|---------------------------------------|---------------------|
| <b>Income</b>                                                 |                     |                                       |                     |
| 4-0110 Targeted tourism levy collected by QLDC                | 3,283,720           | 3,219,333                             | 3,219,333           |
| 4-0170 Misc Income                                            | 8,000               | 16,628                                | 13,500              |
| <b>Total Income</b>                                           | <b>3,291,720</b>    | <b>3,235,961</b>                      | <b>3,232,833</b>    |
| <b>Operational Costs</b>                                      |                     |                                       |                     |
| 6-1150 Accident Compensation                                  | 3,474               | 2,679                                 | 3,378               |
| 6-1030 Accountancy Fee                                        | 51,000              | 51,000                                | 51,000              |
| 6-1045 Audit Fees                                             | 11,500              | 10,057                                | 11,500              |
| 6-1060 Bank Fees and Interest                                 | 2,800               | 2,031                                 | 2,800               |
| 6-1455 Chairman's Fees                                        | 7,500               | 7,500                                 | 7,500               |
| 6-1090 Depreciation                                           | 37,924              | 27,233                                | 37,642              |
| 6-1285 Operational Expenses                                   | 1,114,233           | 962,279                               | 975,764             |
| <b>Total Operational Costs</b>                                | <b>1,228,430</b>    | <b>1,062,778</b>                      | <b>1,089,584</b>    |
| <b>Direct Marketing Functions</b>                             |                     |                                       |                     |
| <b>Campaigns, Special Interest Tourism and Events</b>         |                     |                                       |                     |
| 6-2655 Autumn Campaign - NZ                                   | 140,000             | 194,362                               | 140,000             |
| 6-2700 Autumn Campaign - Aus                                  | 165,000             | 110,571                               | 165,000             |
| 6-3110 Spring Marketing - NZ                                  | 70,000              | 66,024                                | 70,000              |
| 6-2725 Spring Marketing - Aus                                 | 125,000             | 125,910                               | 125,000             |
| 6-4130 Special Interest Group Marketing & Collateral          | 106,000             | 106,249                               | 106,249             |
| 6-2935 Ski TMN                                                | 100,000             | 100,612                               | 100,000             |
| 6-3270 Summer Marketing - NZ                                  | 70,000              | 69,858                                | 70,000              |
| 6-3285 Summer Marketing - Aus                                 | 125,000             | 125,426                               | 125,000             |
| <b>Total - Campaigns, Special Interest Tourism and Events</b> | <b>901,000</b>      | <b>968,068</b>                        | <b>971,249</b>      |
| <b>Online Marketing</b>                                       |                     |                                       |                     |
| 6-2340 Website Development and online content                 | 90,000              | 90,000                                | 90,000              |
| 6-2375 Translations                                           | 5,000               | 4,999                                 | 5,000               |
| 6-2325 Web Hosting                                            | 16,000              | 14,247                                | 15,000              |
| 6-2328 Web Database Licence                                   | 20,000              | 19,210                                | 19,500              |
| 6-2305 Social Media                                           | 15,000              | 13,634                                | 15,000              |
| 6-2345 Mobile site and apps Development                       | 10,000              | 20,153                                | 20,000              |

|                                               |                                         |                |                |                |
|-----------------------------------------------|-----------------------------------------|----------------|----------------|----------------|
| <b>Total Online Marketing</b>                 |                                         | <b>156,000</b> |                | <b>164,500</b> |
| <b>Marketing Collateral and Support</b>       |                                         |                |                |                |
| 6-1750                                        | HD Video Footage                        | 10,000         | 20,500         | 20,000         |
| 6-1815                                        | Banners/Instands/Merchandise            | 20,000         | 23,640         | 20,000         |
| 6-1640                                        | Infomap Development & Distribution      | 40,000         | 37,695         | 40,000         |
| 6-1850                                        | Uniforms                                | 10,000         | 8,064          | 8,000          |
| 6-1710                                        | Image Library                           | 10,000         | 22,485         | 22,500         |
| 6-2200                                        | Consumer Research/VIP                   | 50,000         | 51,136         | 50,000         |
| 6-2130                                        | Collective Opps (incl STAR, LMROW, SSR) | 40,000         | 36,734         | 40,000         |
| <b>Total Marketing Collateral and Support</b> |                                         | <b>180,000</b> | <b>185,686</b> | <b>200,500</b> |
| <b>Trade Marketing</b>                        |                                         |                |                |                |
| 6-2165                                        | Southern Lakes Marketing                | 35,000         | 25,000         | 35,000         |
| 6-2166                                        | Western Markets                         | 15,000         | 17,891         | 15,000         |
| 6-2615                                        | TRENZ (S/L)                             | 20,000         | 19,993         | 20,000         |
| 6-2617                                        | Online Trade Comms/training             | 10,000         | 1,481          | 3,000          |
| 6-2620                                        | Queenstown Famil Programme              | 15,000         | 15,639         | 15,000         |
| 6-2630                                        | Sales Calls - Australia                 | 10,000         | 7,575          | 15,000         |
| 6-2631                                        | Asian Markets                           | 15,000         | 5,450          | 10,000         |
| 6-2621                                        | Queenstown Showcase (Auckland)          | 20,000         | 0              | 10,000         |
| 6-2610                                        | Sales Calls - Domestic                  | 10,000         | 5,886          | 10,000         |
| 6-2634                                        | Collective Marketing/Representation     | 36,000         | 54,052         | 32,000         |
| 6-2625                                        | Aus Roadshows                           | 20,000         | 20,938         | 25,000         |
| <b>Total Trade Marketing</b>                  |                                         | <b>206,000</b> | <b>173,905</b> | <b>190,000</b> |
| <b>Conference and Incentive</b>               |                                         |                |                |                |
| 6-3355                                        | MEETINGS Tradeshow                      | 33,000         | 31,029         | 25,000         |
| 6-3565                                        | AIME Tradeshow                          | 15,000         | 14,229         | 12,000         |
| 6-3600                                        | Collateral / Printing Creative for C&I  | 4,000          | 3,384          | 5,000          |
| 6-3680                                        | CIBTM / China Sales Trip                | 11,000         | 16,822         | 15,000         |
| 6-3740                                        | IMEX / USA Trade Show                   | 12,000         | 16,899         | 10,000         |
| 6-3775                                        | Famils                                  | 22,000         | 8,369          | 10,000         |
| 6-3425                                        | Sales Calls - Domestic                  | 5,000          | 4,059          | 5,000          |
| 6-3845                                        | Memberships/Conferences (CINZ etc)      | 10,000         | 7,498          | 12,000         |
| 6-3570                                        | Australian Trade shows                  | 11,000         | 15,240         | 13,000         |
| 6-3530                                        | Australian Roadshow                     | 14,000         | 10,294         | 13,000         |
| 6-3460                                        | Australian Representative & Sales Calls | 33,000         | 112,231        | 125,000        |
| <b>Total Conference and Incentive</b>         |                                         | <b>170,000</b> | <b>246,264</b> | <b>250,000</b> |
| <b>Communications - Media &amp; PR</b>        |                                         |                |                |                |
| 6-2515                                        | IMP and DQ Famils and Hosting           | 51,000         | 83,574         | 80,000         |
| 6-2525                                        | Media/PR Opportunities                  | 50,000         | 39,725         | 23,000         |
| 6-2560                                        | Winter Festival PR                      | 15,000         | 11,978         | 15,000         |

|                                                     |                            |                  |                  |                  |
|-----------------------------------------------------|----------------------------|------------------|------------------|------------------|
| 6-2535                                              | Targeted Projects          | 25,000           | 31,870           | 25,000           |
| 6-2530                                              | TNZ IMP Updates            | 3,000            | 1,947            | 2,000            |
| 6-2550                                              | PR Services                | 12,750           | 2,789            | 5,000            |
| 6-2555                                              | Stakeholder Communications | 2,640            | 4,374            | 5,000            |
| 6-2480                                              | Database upgrade           | 6,950            | 4,095            | 15,000           |
| 6-2585                                              | Reporting                  | 4,900            | 5,970            | 7,000            |
| 6-2547                                              | Media Relationships        | 18,000           | 17,215           | 14,000           |
| 6-2060                                              | DQ Member Events           | 21,050           | 13,240           | 24,000           |
| <b>Total Communications - Media &amp; PR Events</b> |                            | <b>210,290</b>   | <b>216,777</b>   | <b>215,000</b>   |
| 6-4110                                              | Strategic development      | 100,000          | 32,000           | 32,000           |
| 6-2960                                              | Winter Festival            | 30,000           | 30,000           | 30,000           |
| 6-2960                                              | Major Events leverage      | 50,000           | 50,008           | 50,000           |
| 6-4000                                              | Targeted Marketing Events  | 60,000           | 40,989           | 40,000           |
| <b>Total Events</b>                                 |                            | <b>240,000</b>   | <b>152,996</b>   | <b>152,000</b>   |
| <b>Total Direct Marketing</b>                       |                            | <b>2,063,290</b> | <b>2,105,939</b> | <b>2,143,249</b> |
| <b>NET SURPLUS/DEFICIT</b>                          |                            | <b>-</b>         | <b>67,243</b>    | <b>(0)</b>       |
| <b>SUMMARY</b>                                      |                            |                  |                  |                  |
| Income                                              |                            | 3,291,720        | 3,235,961        | 3,232,833        |
| Operational Costs                                   |                            | (1,228,430)      | (1,062,778)      | (1,089,584)      |
| Direct Marketing                                    |                            | 2,063,290        | 2,173,182        | 2,143,249        |
| Campaigns, Special Interest Tourism and Events      |                            |                  |                  |                  |
| Online Marketing                                    |                            | (901,000)        | (968,068)        | (971,249)        |
| Marketing Collateral and Support                    |                            | (156,000)        | (162,244)        | (164,500)        |
| Trade Marketing                                     |                            | (180,000)        | (185,686)        | (200,500)        |
| Conference and Incentive                            |                            | (206,000)        | (173,905)        | (190,000)        |
| Communications - Media & PR                         |                            | (170,000)        | (246,264)        | (250,000)        |
| Events                                              |                            | (210,290)        | (216,777)        | (215,000)        |
| Net Surplus/Deficit                                 |                            | (240,000)        | (152,996)        | (152,000)        |
|                                                     |                            | <b>0</b>         | <b>67,243</b>    | <b>(0)</b>       |

# DQ ACTIVITY CALENDAR

| Date             | Department               | Event name                              | Location                                | DQ Contact                                |
|------------------|--------------------------|-----------------------------------------|-----------------------------------------|-------------------------------------------|
| <b>July</b>      |                          |                                         |                                         |                                           |
| 30 Jul -7 Aug    | Trade                    | TNZ Kiwi Link India                     | Delhi / Chennai/ Mumbai / Hyderabad     | TMM Asia or SL representative             |
| 28               | Trade                    | TNZ Frontline Training Singapore        | Singapore                               | TMM Asia or SL representative             |
| Jul-Sept         | Consumer                 | Spring Campaign                         | NZ & Australia                          | Bruce McGechan                            |
| <b>August</b>    |                          |                                         |                                         |                                           |
| 26               | Trade                    | TECNZ Conference                        | Hamilton                                | Louise Jennis and TMM Asia                |
| TBC              | Trade                    | DQ IBO & Key Partner Sales Calls        | Auckland                                | Louise Jennis and TMM Asia                |
| <b>September</b> |                          |                                         |                                         |                                           |
| 1-2              | QCB                      | Convene South                           | Christchurch                            | Kylie Brittain                            |
| 8-12             | Trade/QCB                | DQ Australian Roadshow                  | Melbourne/Sydney/Brisbane               | Kyle Brittain/Jana Kingston/Louise Jennis |
| 17-18            | Trade/Consumer/QCB/Media | RTO Mega Meet                           | Auckland                                | Louise Jennis/Bruce McGechan              |
| TBC              | Trade                    | Nth America Sales calls                 | US/Canada                               | Kylie Brittain/Gizelle Regan              |
| <b>October</b>   |                          |                                         |                                         |                                           |
| 13-16            | QCB                      | IMEX                                    | Las Vegas                               | Louise Jennis                             |
| Oct-Nov          | Consumer                 | Summer Campaign                         | NZ & Australia                          | Bruce McGechan                            |
| TBC              | Trade                    | Australian Mega Famil & Training        | Australia                               | Louise Jennis                             |
| 30 Oct – 7 Nov   | Trade                    | Frontline Training China                | Hong Kong, Guangzhou, Beijing, Shanghai | TMM Asia or SL representative             |
| TBC              | Media & PR               | TNZ Australia and media visits          | Melbourne/Sydney/Auckland               | Gizelle Regan                             |
| <b>November</b>  |                          |                                         |                                         |                                           |
| TBC              | QCB                      | CINZ Conference                         | Rotorua                                 | Kylie Brittain                            |
| TBC              | Media & PR               | Media visits/ Film NZ/NZTE              | Wellington                              | Sarah Stacey/Gizelle Regan                |
| TBC              | Trade                    | Inbound sales calls with Southern Lakes | Auckland                                | Louise Jennis or TMM Asia with SL         |
| 10-12            | Trade                    | Kiwi Link China                         | Shanghai                                | TMM Asia and SL representative            |
| <b>December</b>  |                          |                                         |                                         |                                           |

| Date              | Department | Event name                             | Location                    | DQ Contact                       |
|-------------------|------------|----------------------------------------|-----------------------------|----------------------------------|
| TBC               |            |                                        |                             |                                  |
| <b>January</b>    |            |                                        |                             |                                  |
| TBC               | Trade      | Australian Sales Calls                 | Melbourne, Sydney, Brisbane | Louise Jennis                    |
| <b>February</b>   |            |                                        |                             |                                  |
| Feb- Mar          | Consumer   | Autumn Campaign                        | NZ & Australia              | Lisa Nilsen                      |
| TBC               | Trade      | DQ IBO sales calls                     | Wellington                  | Louise Jennis                    |
| TBC               | Media & PR | TNZ Aus + media visits                 | Melbourne/Sydney            | Gizelle Regan                    |
| <b>March 2015</b> |            |                                        |                             |                                  |
| TBC               | Media & PR | Media visits / Winter Fest pitching    | Auckland                    | Libby Baron/Sarah Stacey         |
| 9-13              | Trade      | TNZ Kiwilink Japan & Korea             | TBC                         | TMM Asia or Southern Lakes rep   |
| TBC               | Trade      | TNZ Kiwilink South and South East Asia | TBC                         | TMM Asia or Southern Lakes rep   |
| TBC               | Trade      | TNZ Kiwilink Japan and Korea           | Toyko and Seoul             | TMM Asia or Southern Lakes rep   |
| TBC               | Trade      | IAGTO                                  | TBC                         | TMM Asia                         |
| TBC               | Trade      | Market Insights                        | Sydney                      | Louise Jennis                    |
| 3-5               | QCB        | AIME 2015                              | Melbourne                   | Kylie Brittain and Jana Kingston |
| <b>April 2015</b> |            |                                        |                             |                                  |
| March-May         | Consumer   | Winter Campaign                        | Australia                   | Lisa Nilsen                      |
| TBC               | Trade      | UK Europe offshore event               | London                      | Louise Jennis and SL rep         |
| <b>May 2015</b>   |            |                                        |                             |                                  |
| TBC               | Trade      | TRENZ 2014                             | TBC                         | Louise Jennis and TMM Asia       |
| TBC               | Trade      | TECNZ Training Days                    | Auckland                    | Louise Jennis and TMM Asia       |
| <b>June 2014</b>  |            |                                        |                             |                                  |
| TBC               | QCB        | Meetings 2015                          | TBC                         | Kylie Brittain/<br>Jana Kingston |
| <b>DQ FY END</b>  |            |                                        |                             |                                  |



# GLOSSARY OF TERMS

|      |                                                     |       |                                                                                                                         |
|------|-----------------------------------------------------|-------|-------------------------------------------------------------------------------------------------------------------------|
| DQ   | Destination Queenstown                              | TRENZ | Tourism Rendezvous New Zealand (New Zealand's largest travel trade show, owned by TIA)                                  |
| TNZ  | Tourism New Zealand                                 | TEC   | Tourism Export Council of New Zealand                                                                                   |
| RTO  | Regional Tourism Organisation                       | IMA   | International Marketing Alliance (Destination Queenstown is grouped with Lake Wanaka Tourism and Destination Fiordland) |
| QCB  | Queenstown Convention Bureau                        | LMROW | Leading Mountain Resorts of the World                                                                                   |
| IMP  | International Media Programme (Tourism New Zealand) | QLDC  | Queenstown Lakes District Council                                                                                       |
| CINZ | Conference Incentives New Zealand                   | DEO   | District Events Office (Shaping Our Future-driven events body)                                                          |
| AIME | AsiaPacific Incentives and Meetings Expo            | QAC   | Queenstown Airport Corporation                                                                                          |
| PCO  | Professional Conference Organisers                  | AIAL  | Auckland International Airport                                                                                          |
| MICE | Meetings, Incentives, Conventions and Exhibitions   | CIAL  | Christchurch International Airport                                                                                      |
| MED  | Ministry of Economic Development                    | SRB   | Strategic Review Board                                                                                                  |
| TIA  | Tourism Industry Association of New Zealand         |       |                                                                                                                         |

# ABOUT DESTINATION QUEENSTOWN

---

**Destination Queenstown is the Regional Tourism Organisation** formed as a membership organisation in 1985 to promote Queenstown as the Southern Hemisphere's premier four season lake and alpine resort. DQ is the single, neutral tourism contact point for the resort.

Funding for the organisation is provided through a levy on the commercial and accommodation rate which is collected by the Queenstown Lakes District Council and remitted to DQ.

Members of DQ are those businesses which contribute to the commercial/accommodation rates of QLDC. Membership of DQ is also available for some through payment of a subscription fee for those businesses which may not contribute to the commercial rates but still wish to have access to the benefits of membership.

As an incorporated society, DQ is governed by an annually-elected sector represented Board of Directors. The DQ Board meets regularly to ensure the objectives and strategic goals are being achieved by the executive staff of DQ.

The Strategic Review Board, which encompasses sector representatives from across all Queenstown business sectors, meets at least once a year to review the DQ Business Plan in order to ensure DQ maintains a broad market and community focus.

## Stacey, Sarah - Destination Queenstown and Queenstown Convention Bureau

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments: **Destination Queenstown requests that upon approval, local consultation (including from QCB) be invited for detailed planning of facility layout, size and capability.**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **introduction to Destination Queenstown & Queenstown Convention Bureau**  
**Destination Queenstown (DQ) is the official Regional Tourism Office for Queenstown and the Wakatipu area. The Queenstown Convention Bureau (QCB) is a division of DQ and is responsible for the marketing of Queenstown as a business event destination. The Queenstown Convention Bureau is the neutral body representing all members of DQ and our destination nationally, in Australia and further afield internationally. Accordingly QCB is acknowledged locally as the authority on business events and is therefore well placed to make a submission based on the necessity of a Convention Centre in Queenstown for the future growth of this important market sector. We are Gold members of Conference and Incentives NZ (CINZ) and one of a network of 13 Convention Bureaus throughout NZ. We work in partnership with CINZ and Tourism New Zealand for all Australian and international marketing. We currently attend international sales events in Australia, USA and China as well as our own programme of sales and marketing initiatives in New Zealand and Australia. Comment in support of the proposal and submission 1) The QCB**

has evidence of the demand that currently exists from event organisers actively seeking to hold a conference in Queenstown for upward of 500 pax. As the central agency for business events in Queenstown, the QCB has fielded over 20 enquiries in the last six months for business that Queenstown has been unable to fulfill based on size of facilities currently available. As examples we have had three specific enquiries, just in the fortnight to 15 May 2014, for conference plenary space for 500 pax, also requiring trade exhibition space and a minimum of four break-out rooms. We believe this interest will be sustained and ongoing. See appendix 1. 2) The economic multiplier from business events such as those mentioned above are wide reaching. Many Queenstown businesses would benefit from having a convention centre, including accommodation, retail, transport, activity and F&B sectors. We support the validity of estimates made by the consultant reports regarding the overall economic benefit to the regional community. 3)

Convention delegates are higher spending visitors. A domestic convention delegate contributes \$323 per day to the region and an international delegate \$421 per day. This is significantly higher than the average leisure visitor who is worth \$208.70 per day. The business events visitor is higher yielding, longer staying and with a propensity to extend their stay or return for leisure. 4) Convention business often occurs in spring and autumn. This fits with DQ's strategy of driving visitation in the shoulder seasons to counter the seasonality of leisure travelers. This strategy is integral for all sectors of the business community as it improves utilisation of stock, plant and ultimately generates more sustainable, year round employment in the visitor industry.

5) Many conference enquiries have a long lead time. The QCB is currently fielding enquiries for 2016 onwards and we can very clearly see the ongoing and increasing demand for conference space for upwards of 500 delegates. 6) Air services and connectivity to Queenstown continues to increase putting Queenstown in a stronger position to promote ourselves to the business events market based on relative ease of moving larger groups. This is only going to get better with the recent announcement that the foundation safety case for night flights has been approved. A convention centre would be a further catalyst to support these services, both domestically and from Australia. This in turn will support the growth of leisure visitors in the non peak seasons. As noted, this submission, which strongly supports the development of the convention centre, doesn't specifically endorse the current proposed design of the centre as we have insufficient detail at this point. Given DQ and QCB's expertise in this area we request to be included in the detailed design development phase once the convention centre is approved. As the competition amongst domestic and Australian destinations for convention business grows, Queenstown cannot just rely on its traditional pulling power of beautiful scenery and variety of activity and accommodation to win conference business. These benefits are not enough to justify the current compromises being made in venue capacity. Larger conventions are valuable business with a far reaching economic footprint. Without a large, world class facility, Queenstown will not be able to reach its potential as a true international standard conference destination. While there is some qualified risk for proceeding with the proposed development we submit that there is a far greater risk of stifling our economic future by not proceeding.

**stafford-bush, brian - stafford bush realty ltd**

 Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre**
**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Because it will add another dimension to the attractiveness of Queenstown, maybe help provide ongoing activity in "shoulder" seasons.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **But retain ownership/control by way of creating leasehold development pods rather than freehold for land where private developers are involved, a bit like the way the old Auckland railway land was "sold".**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **Has to be paid for somehow but needs to be spread over future population rather than all of us now. Maybe an "airport" tax on arrivals would go some way to ensure visitors as well as ratepayers contribute at least to running costs of council if not to capital cost of projects.**

**New Sports Facilities**
**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **But there needs to be an element of capture/contribution from users such as visitors who can enjoy the benefits but do not pay rates.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **As our forefathers did, take the plunge and do it.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Such facilities are needed not just for recreation but as nurturing places for the development of our future sports representatives.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **But only on a trial basis to see how much extra use the extended hours create.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Needed for those who are not internet savvy.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments: **Makes better use of existing building but retain extension as a future option if use outgrows facility**

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:



Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **It is a system that puts costs more fairly on the real consumers.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Otherwise surpluses become a an easy target slush fund. Unless they are "quarantined" for a specific future project that will need debt funding.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **Major zoning changes.**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Staniland, Jeff - Skyline Queenstown

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Skyline would like to support a submission for maintenance of mountain bike trails in the Queenstown Bike Park. By way of background the Bike Park is now completing a 4th season of gondola assisted mountain biking. Skyline is also proposing to carry mountain bikes and their riders for a 5th season; October 2014 ? May 2015. As quoted in the QLDC long term plan summary: The success of downhill and cross Country Mountain biking has been huge and continues to grow district-wide. The Council is committed to work with operators such as Skyline, the Upper Clutha and Wakatipu Trails Trusts and clubs to maintain and enhance these trails across the district. The Council supports this growing recreation opportunity. To be consistent with this strategy we urge greater investment into a QLDC asset that is driving Queenstown as a destination of choice for mountain bikers across the globe. To date, QLDC has pledged \$20,000 per season; however this valuable donation has only ever been a small fraction of the true cost of maintenance for the reserve. With the recent addition of a new \$75,000 public trail, plans for further development and ongoing improvements to increase gondola capacity, Skyline's continual investment in the development of mountain biking in Queenstown has and will continue to have a huge community wide benefit from both a commercial and amenity perspective. These trails play an important**

part of Queenstown's mountain bike trail network and with cycling as a whole being a major focus of Tourism New Zealand's marketing strategy, it is essential they are maintained to the world class standard our visitors expect. We believe a minimum QLDC investment of \$60,000 is required for the 2014/15 season. This will contribute around half of the minimum amount required to maintain the park to an adequate standard. We also note that a percentage of Skyline's revenue is paid directly to QLDC by way of a rental payment, including any incremental revenue from the carriage of mountain bikers. In addition QLDC receive a portion of revenue from commercial mountain bike operators in the Bike Park and through events such as the Queenstown Bike Festival. Skyline would like to be heard in support of this submission.

## Staufenberg, Anke -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Stayne, Dominic -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **I do not believe that a Queenstown convention centre will bring any benefits to Wanaka businesses or residents. So Wanaka ward should not be required to pay.**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **upgrade existing facilities at community pool and pembroke park/A&P grounds.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **Built in stages - assuming it goes ahead at all.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **seems inconsistent.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **a sensible use of funds, good value.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Generally "yes", but perhaps limited to Wanaka & Qtn initially.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **not what public libraries are for.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **Agree partially. 1 - risks becoming a millstone in the event that large upgrades become necessary for whatever reason 3 - capital costs should be fairly and transparently allocated to developers as well as ratepayers when it is new development that triggers the requirement for capex. 5 - meaning of this is not clear to me 6 - disagree, there may come a point when metering is the right thing to do, regardless of demonstration of "financial & other benefits" how would these "other" benefits be demonstrated? I would hope that any future metering**

**based water charges would make a basic standard allowance for household water, with a usage-based charge applying to water used in excess of that.**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **yes for water. Not sure how that would work for waste water.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Yes I think that is prudent if future significant borrowing is anticipated.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

How would you like to share your opinions with the Council?

### On-line survey

Other general comments: **This council has done a good job of consultation in recent years. My impression is that the results of that consultation have at times been ignored. I would be very happy to be find that my impressions are wrong. If council is being guided by public consultation, make a noise about it. If that's already being done, make a bigger noise! This online survey is good. Will the results be published?**

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Steel, Graeme -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Progress We always need it**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Progress great for Queenstown**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **Everyone who benefits should pay**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **Progress**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**



Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Stevens, William -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

#### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Stevens, Helen and Preston - Private submission

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **We understand that a Convention Centre will benefit the local economy of Queenstown Lakes to a significant extent. However this District is not sufficiently resourced to fund such a development. We believe that a Convention Centre should be located in Queenstown because of the national benefit that it will provide, particularly as an adjunct to a Convention Centre sited in Auckland. Thus if a Convention Centre is to proceed then it should be an initiative of central government and funded accordingly. Any proportion of funding that the QLDC provides should be based on a simple commercial model, where the amount contributed, funded out of debt, can receive a return that can service that debt, without any demand on the rate payers. A Convention centre is a commercial activity, but one that is not sustainable unless directly linked to other commercial activities, such as visitor accommodation etc. The current proposal appears to be stand alone and therefore is not sustainable. Hence the QLDC has had to make the decision that the majority of the funding needs to be provided by the Districts rate payers. That is not acceptable. If a loss making entity is developed, for the national benefit, then that loss should be sustained by the country as a whole, not the local district. The current model with the first \$20M provided by central government and the balance provided by the QLDC puts all the risk on the District and its rate payers, rather than central government. There is no guarantee that the current cost forecasts, in the order of \$50M will be successfully managed. Any estimate of cost prepared by a Quantity Surveyor, is qualified as of current costs. We are now entering into a period of significant upward pressure on construction activity where costs are beginning to increase. Thus with this pressure the costs for the convention centre will increase. With central government funding the first portion, then the QLDC carries the risk on over runs. If increased costs ultimately make it that the project can't proceed, then it appears that the costs to that point have been carried by the QLDC, for no benefit and a waste of our very limited resource. Under the current model, whether the project proceeds or not, all the risk is being taken by the QLDC and its rate payers. This Council should maintain its election mandate - limit rates and debt.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **If a convention centre is to proceed then we believe the Lakeview site is an appropriate location. We also believe that the balance of the site should be developed commercially based on well researched and sound urban design principles. This research and the results should ensure very good connections back to the CBD of Queenstown and that both sites complement each other. Other activities that might evolve on the Lakeview site should complement the activities of both locations. Thus now that the proposal does not include a convention centre coupled with hotel and casino development the potential outcomes are much better for the overall development of the site. However accordingly the viability of a convention centre is questionable.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **The Council should not be leading the development and it should not be funded by the District.**

#### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:



**Library Services****No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

**Water Demand and Costs****No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **We live at 44 Old School Road, Lower Shotover, Queenstown. Old School Road is a shingle road. About two years ago the QLDC, in its wisdom, decided to significantly reduce the maintenance of the road, including stopping the periodic oiling of the road for dust mitigation. At about this time Old School Road was absorbed into the then new Queenstown Trail. At that time we wrote a letter to the then CEO of Council to express our concern as to safety issues. That letter was not responded to or followed up in any form. The road did continue to be graded on a reasonably regular basis. However over the last nine to ten months or so the grading maintenance has become erratic with significant periods of time between when it is attended too. Over the summer there was approximately a three month period when no grading work was undertaken at all. The work was only undertaken after we contacted council to notify. A Council officer made a site visit and agreed that the work was significantly over due. The road was graded immediately and for a few weeks afterwards, regular grading resumed. However this has now dropped off again and it is some time since the road has received any maintenance. When maintenance is not being undertaken the road becomes very rutted and uneven and pot holes develop. At these occasions the road appears to become unsafe to use. Light cars tend to jump about even at the low speeds. We consider that this could be a safety issue. Additionally the dust emissions have become excessive. Our property is continually being affected by dust that is airborne and settling. The dust clouds significantly reduce visibility. At times it is difficult to see other motor vehicles and probably more importantly difficult to see users of the Wakatipu Trail, when on the road carriageway. We consider that the road in its current form is a safety hazard. We also consider that it is potentially a health hazard with the on going dust clouds that residents and trail users must be inhaling. We propose that in the short to medium term it would be more cost effective to capitalise the on going maintenance budget, that appears to not being used to effect, and upgrade the road with a chipseal surface or at least the 'Otto seal' surface. This appears to have occurred in most shingle roads in the District that service residential activities. Our submission and request is that the QLDC include a budget allowance in the 2014/2015 Annual Plan to execute this work. It**

**has been perplexing to observe during March this year the over sealing of what by comparison are very good local sealed roads, Domain Road, Speargrass Flat and Lower Shotover Road, when Old School Road remains in the very poor condition that it is in. We have photographs and other evidence to support this submission and request the opportunity to make verbal submissions to the QLDC at an appropriate time.**

## Stewart, Donna - Heritage Hotel Queenstown

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **The Heritage Hotel Queenstown strongly support the convention Centre.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Stewart, Dr Bob -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **A tremendous opportunity for Queenstown, which would private visitor stability and further dynamism.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **"Do it once, and do it well"**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **This is a major opportunity to achieve a more even spread of visitor business to the area - the dynamism is already there, but what is needed is continuity through the year.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**



Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Stewart, Vera -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Stockdale, Sally -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I believe we have infrastructure problems that need to be addressed first. Sewer gas along the Kelvin Peninsula is often so pungent one has to hold her breath until past the manhole cover. Water mains seem to be springing leaks all over. Roads should be fixed so they aren't always being repaired. Our internet connections are outdated and we need to replace the copper with fast fibre. Bringing in businesses for a convention with all these problems will tell them - stay away from Queenstown. Wonderful place to visit in the second world. A convention centre in Queenstown at this point will turn into a great white elephant. Use our limited resources where the people will benefit. If the businesses want a convention centre, let them fund it. It is they who will benefit, so let them foot the bill.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **If A. Porter is considering a convention centre in Frankton, you should facilitate his efforts by giving him tax breaks, or more. If we get two centres, both with fail.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Residential rates should not be affected. Let the businesses pay. We are already saddled with the stadium in Dunedin. A big white elephant.**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **I believe we will incur too much debt to fund this project. If Wanaka wants this, they should fund it through their rates.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **It should not be built at this time unless Wanaka wants it and appropriates or otherwise finds funds for it.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Wanaka and Queenstown should pay for and manage their own recreational facilities.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **We have a an adequate sports facility for the area. We should use it. When it is cash flow positive and is too busy to all to use, then build another one.**

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Present hours are fine. With more digital materials available, people will go online for borrowing. It is in this direction we should be heading.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Not needed in Queenstown as they are in same locations for all practical purposes. This should be considered on a location by location basis.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **Wanaka should decide.**

**Water Demand and Costs**

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **Water is our most precious resource. We need to conserve.**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **User should pay.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Debt servicing costs should not exceed 10% of revenue. The 6.7% that the QLDC is planning to spend now should be the goal for future as well.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



## Stockdale, Jerry -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments: **Kindly consider two things??. Do you really want to expand the attractiveness of the neatest spot in the world to live by attracting, ... at tax payer's expense?..more and more people to the point of ruining the venue one step at a time, inch by inch, tourist by tourist?..ad nauseum? Thomas Jefferson said "that the USA would be ruined when ?as they have done in Europe, you pile more and more people on top of each other!? Looks like it is happening there now! It appears to me that at some point ?..the Convention Center, for instance,?.. you are starting to over stepping that limit?? How about a vote on it?..a referendum??.Should the QLDC support the Convention Center with tax payer money?????? and just generally???????? Too many people?.too much traffic???????? I think that a referendum on this issue will show you what Common Sense Kiwis possess!!! Try it, Please! Respectfully submitted, ?..if you do a referendum??other wise, not so respectfully.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Stogdale, Justin -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments:

## Strachan, Mary -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Yes. The Events Centre went up and is already at capacity with sporting events. The area is growing very quickly and the facilities will be welcome to supplement what the Events centre currently has. As these are winter sports, indoor facilities are definitely needed especially for young children playing in freezing temperatures. Do it right from the start. These courts will be used.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **It would be great to get to the library after work, even if it was only one late night to start with. I think it would be used more if it was more accessible in this way.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Good idea, get more done in less trips.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **no comment**

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:



**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

**Letter**

How would you like to share your opinions with the Council?

**On-line survey**

**Public forum at a Council meeting**

Other general comments: **Would like to know about all the roadworks ahead of time, maybe in a newspaper column or some regular lists of what is happening where and when as they are so**

**frequent, unavoidable and time consuming. If we knew in advance we could plan to miss them/ take another route/ allow more time.**

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Strong, Donah -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **BUT ! The council should not pay for it. Attend to infrastructure, water, roads etc. Allow Ngai Tahu to fund and complete the whole project.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Approved by Council. Paid for by Ngai Tahu and any other commercial enterprise who may wish to be involved.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **The council ABSOLUTELY needs to stay out of the funding. Ratepayers do not want to be involved in Commercial projects**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **With URGENCY. This has been too long in coming.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **It is about time that the Rate payers (historic) benefit from the proposed facilities.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Queenstown has done very nicely. It's time Wanaka's recreation facilities were bought up to an equal standard.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **Go figure ! Wanaka should not miss out.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Seems like a good idea if the community get access as well. I would like to think that the Ministry of Education would pay the whole bill but somehow suspect that they won't. the children should not miss out.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Metering has been a dismal failure in Alexandra. Learn from their mistake**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **You should always consult with the ratepayers/community**

How would you like to receive information from the Council?

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Strudwicke, Anne and Paul -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**



Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Struthers, Jessica - Physical Education Teacher Mount Aspiring College/Sports Coordinator Mount Aspiring College

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **Good afternoon, I strongly believe that the present ideas have missed out on the wider needs of Wanaka. Although the town is growing Mount Aspiring College as well as the adjacent Primary Schools have been future proofed for the next couple of decades. With that being said they would be primary users of a new facility in close proximity to the schools. In NO WAY is the 3 Parks close enough to the schools for the students to make use of them during school hours. Thus they would be using their present buildings and local pool for the next 20 years. The schools are our biggest population of people that will use the facilities. Please do NOT build something that will NOT be used by our youth. There is land beside the school. Please make use of what we have and further develop it here!!**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **This does not give the option to state they disagree with both ideas. They need to revisit this entire project to meet the needs of our community. Please look at the big picture.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments: **This is another leading question. You need to provide more options.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments: **Wanaka needs the facilities, not Queenstown.**

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Stuart, Jo -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

**Library Services****Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs****Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Letter**

**Radio**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Face to face with Councillors and / or staff**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**



Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Sutherland, Donald - Hoamz Real Estate

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Sutherland, Andrea -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Sutherland, Arthur -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **A considerable effort has been made to consult and plan. Well done**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**Sutherland, paul -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Sutherland and Eastwood, Angus and Dinah - Eastwood

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

How would you like to share your opinions with the Council?

Other, please specify: **printed survey like this one (scuttlebutt)**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Sutton, Barry -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Swan, Andrew -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **I do not feel that the Council should use my Wanaka Residential rates to pay for the Convention Centre. The rates I pay are high enough for a holiday home that I use for only a few weeks a year and I would be most unwilling to have a rates increase to fund 5% of the costs of the 50 year loan.**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **The facilities are all needed now whatever the size of the population and the costs per rate payer will reduce progressively over time as the population grows and repayment is with a depreciated dollar.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Rates should be levied on those in the local district that will benefit.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:



**Syme, Jim -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **This is an important facility for Queenstowns and NZ's Economy**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **not sure - dont know enough about their facilities**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **It is very important that interest costs of servicing loans should be below 15% of operating revenue**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

Other, please specify: **Questionnaires/surveys in scuttlebutt as per this one**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Szeto, wt - Individual

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**  
**Queenstown/Wakatipu**

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**TAN, TZE LEE -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**TAN, ROLAND CT - NIL**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **It will create more employment and add to the economy of Queenstown.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Good idea**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: -

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Tattersfield, Marie and Trevor -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments: **The Council (in the absence of any other party), should proceed with the proposed convention centre ? subject to the appropriate level of govt funding. I support the development of the Lakeview site as proposed. It essential the centre is within walking distance if the CBD. I do not support the proposed rate changes to fund Council share: Conventions are not ?community? events, and the centre will not be a ?Community? facility. Conventions are a huge international business, - accordingly the costs should be borne by those in the convention industry, and directly benefiting. The industry needs to have skin on the ground. There should be no charge to Wakatipu or Wanaka residential ratepayers As a retired ratepayer (there are many of us), I am struggling to find any direct benefit that I would be happy to pay for. Further, I suggest that if the proposed residential charge was invoiced separately (instead of lost in a rate demand), your collection rate would be very low! The costs must be borne by those profiting from the industry.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **PROJECT SHOTOVER** My submission is that this project be deferred until required by capacity/growth demand. I am told; ? That prime function of stage one is to improve the quality of the outfall. ? That the current level of discharge cannot be detected in the Kawarau River. This is our most critical/expensive infrastructure project, and has the biggest single impact on rates in the Wakatipu ward. It is important we get it right. The existing facility is not rendered



dysfunctional simply because the consent expired. (that a remote authority should seek to impose higher standards on a permanent facility is another question). On the contrary, the recent de-sludging of the ponds was very successful and the plant is operating adequately. There have been no complaints from stakeholders re contamination of the river; ? no fish have died ? no people have died. Importantly, stage one will provide no tangible/measurable benefit to ratepayers, and there is no compelling reason to proceed at this time. It should be deferred until absolutely required, with resultant annual saving in funding and operating costs of c. \$2m p.a.

Footnote; The proposed ?discharge to land? should be determined/consented before proceeding with any construction. The Luggate experience shows this will be difficult, and from the stakeholder meetings, local iwi are diametrically opposed. You need to know where it is going before you pull the chain !

Delegation of Management of urban State Highway to QLDC My submission is that the management of the urban state highways in Queenstown and Wanaka be delegated to QLDC. Our transportation gridlock is growing exponentially before our eyes. All of the key pressure points are located on State Highways (BP roundabout, Stanley/Shotover St etc), which are currently managed by a remote authority in Dunedin. These good people have other agendas/priorities, work at their own pace, and Queenstown is very literally at the end of the line. We have to compete at a regional level with other L/As such as Dunedin City, Invercargill etc. Our issues are too urgent, too critical and unique to be remotely managed - it is clearly a nonsense to have two roading authorities in a small town like ours. The current regime is a huge frustration to Council management, and direct control would enhance the substance of our team. Note that as in other major cities, delegation would not affect funding levels, but give us direct control of where that is spent. I submit that our transportation problem is of national significance. We invest \$million attracting our tourist business ? but leave them to fend for themselves ? it is a nonsense that we do not have direct control over our key issues. The Government has for its own purposes, decreed Queenstown Airport to be of ?National significance? ? it follows then, that the highways serving the airport must be of ?National Significance? and the issues must be elevated to a political level, by our own team.

## Taylor, Peter - Suite 512 Ltd

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Totally supportive and believe the Council ought not delay any further developing what will be a transformative asset for the Community and wider Wakatipu area**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Cannot await completion as this asset class is long overdue and will allow us to attract bigger spend overnight guests as well as obtaining a greater share of corporate spend from international conference markets presently not considering Queenstown**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Amenities Support help define a communities desire to reside within an area**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **Build it as a complete community asset**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **A library is a library is a library if there is a need to provide ancillary council services why not do so at Information sites all of which are centrally located and staffed by staff who have an intimate understanding already of amenities and services**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Makes absolute sense that savings obtained to budgeted costs be used to retire debt**

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Taylor, Andrew -

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Build yes but the facility should be self funding once constructed.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **The combination of the two proposals i.e. longer opening hours and more services makes sense**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments: **Generally more of the library books etc will be available online so over time the required space for storage of books will be reduced.**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **The CAPEX and ongoing increases in operating costs will be a major cost which outweighs the benefits. The money could be better spent elsewhere.**

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **The end game has to be that the Council is debt free.**

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other****No**

Comments:

## Taylor, Janet -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

How would you like to share your opinions with the Council?

**Face to face with Councillors and / or staff**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Taylor, Heather -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I am strongly against Ratepayer funding of a Convention Center. If it is such a great idea, let commercial interests develop & fund it - completely. It is a very risky venture for a cash strapped, heavily indebted council. Why has it suddenly become the number one priority? With a ratepayer funded CC, the Ratepayer takes all the risk - private corporations take all the profits.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **This is an iconic site which should be preserved as is for the time being.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **All the costs should be born by the commercial interests that will directly profit from it.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Excellent times & services at present!**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Maybe it would be a way of managing water use - but a terrible retrograde step. The water supply & quality is superb as it is.**

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

**Taylor, Andrew -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I am totally opposed to Ratepayer funding of a Convention Center. Let a private commercial consortium fund & develop a Convention Center, not the Council. This Council has acted sensibly & in a prudent financial manner up to now - but this project would be a gigantic risk & drain on resources. I see no reason why the Ratepayer should take substantial risk, & private interests take any benefits which accrue.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **This area should be kept for community development at some future time.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **All the costs should be met by those who directly benefit.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Not necessary in QT. Excellent services as is.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Library staff work hard as it is!**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **I do not believe ratepayer abuse either of these services. These are central to the core function of Council. Make cuts or compromises in other areas. Cut out Vanity Projects like the Convention Center proposal before tinkering in these areas.**

Could water metering be an effective tool to manage our water and wastewater network? **No**



Other comments: **Dead against this. I step backwards & negative development. We have fantastic water at Arthur's Point. Continue exactly as it is!**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Taylor, Roger - Glentarn Group

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **This is a submission on the Queenstown Lakes District Council ("the Council") 2014/2015 Annual Plan (?the Plan?). Glentarn Group is a consulting business operating in the Queenstown Lakes District (?QLD?). Glentarn Group has read the submissions of Porter Group Limited (PGL), Remarkables Park Limited (RPL) and Shotover Park Limited (SPL). To the extent that those submissions cover matters that differ from this submission, Glentarn Group supports the PGL, RPL and SPL submissions. Glentarn Group?s submission covers the following issues: a) Performance Management Framework changes b) The proposed Financial Plan ? Performance Framework The Annual Plan proposes a new set of performance measures. These are the measures against which Council self-assesses its performance on an annual basis to enable the community to hold it to account. Issues The Plan proposes to establish a number of ?strategic priorities? for the Council for the next three year period ? page 16. On pages 32 to 34 of the Plan, there are a number of new performance measures proposed by which, as set out above, the Council can be held to account. Unfortunately, there seems to be no link between the strategic priorities and the performance measures. Most importantly, there appears to be no measures for many of the strategic goals. In undertaking a review of the strategic priorities for the Council,**

there does not seem to be any reference to or inclusion of the conference centre. This is somewhat perplexing for what is considered by Council to be the key issue for the Plan. Where does the conference centre fit within the strategic priorities? If it isn't a strategic priority, why is so much time and public money being spent on this project? If it is a strategic priority, why is it missing from this schedule? The performance measures proposed cover a limited range of operational measures. No attempt appears to have been made to provide a balanced scorecard approach. By failing to provide a rounded set of performance measures, the community will not have the opportunity to be able to adequately assess Council's performance in important areas such as; quality and delivery of strategic plans; improvements in efficiency and effectiveness or delivery of core services to the community; improvements in the quality and capability of staff employed by the Council to deliver services. All the proposed measures appear to be 'lagging' measures ? i.e. there are no measures that provide real time assessment or performance. This means that the community will not know about poor performance even in the limited areas there are measures for until well after the event. The targets proposed are wholly inadequate and in many cases appear to be significantly lower than what was being achieved before the restructure. For example the regulatory measures propose achieving only 80% of the statutory minimum level of performance when under Lakes Environmental, these measures were consistently at 100%. With the views contained within the Plan about the significant benefits delivered by the organisation restructure, why is there a considerable fall-back in proposed performance? In some cases (finance, economy and local democracy), there are no performance targets specified. How is the community supposed to submit on the adequacy of measures when there are no targets? In some instances (community services and facilities) the measure is a trend. Again, this is wholly inadequate as a basis on which Council can be held to account. The strategic priorities, performance measures and targets seem not to be supported by the proposed financial plans for the forthcoming year. For example, strategic priority 1 is improving the long-term asset management, planning and delivery. However, the prospective financial statements disclose that operating expenditure in core infrastructure is proposed to be reduced by \$5.7 million (a 13.2% reduction) compared to the LTP? The Plan provides no information about how this strategic objective of improving long-term asset management, planning and delivery while investment in the area is being reduced by 13% is to be achieved. There appear to be significant short-comings with the proposed strategic framework and performance framework. Relief Sought It is recommended the changes proposed to the performance measures should not be adopted until the issues identified above are remedied. Prospective financial statements The focus of the annual plan is the financial plan ? the allocation of funds to activities. Our review of the activity plans and the prospective statement of financial position identifies a number of issues. Issues The financial plan appears to have been determined in isolation from the balance of the Plan. There is no obvious thread between the strategic priorities and provision for the development and delivery of those priorities in the financial part of the plan. In order for the community to be able to make informed submissions, Council is required to disclose information on projected costs, revenues, assets values and debt associated with these priorities. The financial plan does not do that in a clear and understandable way. For example, there is no disclosure of the costs of progressing Council's convention centre. There appears to be no provision for planning and pre-development costs. For large projects, there is a significant investment required in project planning, specification, procurement, peer review and consultation that does not appear in the financial plan. If this information is not available the community is unable to make proper assessments and

submissions. There are a significant number of matters raised from an examination of the proposed financial statements that do not have adequate explanations as set out below: ?

**Income** o Despite the claims of a zero rates increase, targeted rates (\$55 million) are increased by \$1 million over 2013/14 and this increase is reflected in an overall rates increase of 1.7% o User charges are explained to be direct revenue previously accounted for in merged CCOs. This revenue is reduced 17% (\$3.6 million) over 2013/14 without explanation. Yet, there has been no reduction in fees and charges for consents, the development activity and therefore consent volumes are increasing, so why is this revenue reduced? o Grants and subsidies are increased by \$3.5 million over 2013/14 without explanation. Where is this funding coming from? o

Development contributions are nearly doubled compared to 2013/14. Whilst there are increases in the rates of contribution required (see separate submission point) there is no reasonable justification for this increase. The explanation proposed that this includes \$3.8 million for the Eastern Arterial Road is difficult to understand. Development contributions for the EAR will be collected over a period of time. Nothing will be collected until the roads are built o No explanation is provided for the reduction in dividend proposed to be received from QAC (down 16% on the LTP). When QAC promote their growth, why is dividend growth not matching passenger growth? ?

**Operating costs** o Notwithstanding very significant Council restructuring and redundancies, a detailed analysis of the proposed operating costs discloses that there is a significant increase in the ?overhead? costs of the organisation, which have been offset by reductions in the core infrastructure areas. o In aggregate, the activity areas of Governance, Community, Economic Development and Environmental Management have increased by \$6.161 million (13.8%) compared to the LTP, after adjusting for the costs of the Holiday Parks(As discussed above, the operating costs of the holiday parks were offset by revenues generated by the holiday parks ? costs cannot be treated in isolation from the revenues those costs generated. In the absence of revenue information, the \$3.1 million in holiday park savings is removed from the LTP costs comparison.). o In the core service areas of roads, water, sewerage and storm water, the operating costs are reduced by \$5.7 million. Are QLDC maintaining the levels of service of this critical infrastructure, or is under-investment running down these assets, leaving a massive contingent liability for the future? o In aggregate, there are \$23.7 million in variances between the LTP and this plan representing 26.0% of LTP total operating costs. How is the QLDC budgeting so inadequate with this degree of change within only 2 years of adopting the LTP? ?

**Financial Position** o Accounts receivable remain static in the face of declining revenue (in aggregate) from rates and user charges. Are the debt collection processes in place inadequate? o Inventory ? Development property is shown as \$0.29 million. However, the key issue identified in the plan is the proposed development of land known as the ?Lakeview? site. Based on the information in the plan, there is 4.879 ha, valued at \$280/m<sup>2</sup>. This is a value of \$13.7 million. There is no explanation provided for the variance between the Plan narrative and the financial statements. o

Accounts payable are increased by \$1 million, but operating costs are proposed to be reduced by \$2.7 million. o Working capital. The current ratio (Current Assets/Current Liabilities) based on the prospective financial statements is 29.5%. In the commercial world, this ratio would be the cause of significant concern to financiers as it indicates an inability to be able to meet debts as they fall due. How is Council managing its cash position and finances to address this matter? Relief Sought The financial plan requires amendment to reflect the development and delivery of the strategic priorities (or the strategic priorities need to be changed to reflect the financial plan). The errors, omissions and matters raised from our review of the financial plan

**require addressing. Conclusion** Generally, the Plan conveys only modest ambitions for the development of the district over the next year. There has been a noticeable uplift in activity over the last six months and this does not seem to be recognised in Council's planning. It is concerning that in a period when development is moving ahead again as the district recovers from the effects of the GFC, Council is reducing its investment in core infrastructure maintenance and investment. The first priority of the Council should be the provision of first-world infrastructure that residents need and visitors demand. Council's assessment of what its key issues are does not provide any confidence that there is a focus on the efficient delivery of core infrastructure now and into the future. Of the seven issues raised, only one, water demand and costs, sets out any vision for dealing with core infrastructure. Council's obligation is to lead with the provision of infrastructure so that timely, efficient development can occur.

## Tebbutt, Althea -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Teele, Rita - resident**Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **This is far too risky a proposition. Convention centres are too exposed to financial and tourism downturns outside our control. When I was convenor for an international conference in Christchurch after the September 11 attacks, people were afraid to travel and our attendance was significantly affected. The added tax proposed is too high. Usage of water, in particular, by visitors and other infrastructural costs will add to the taxpayer's burden. Tax increases are unfair to residents who are also paying, via the Otago Council, the Dunedin stadium that has not met hoped-for usage. Taxes increases should benefit as many residents as possible. The proposed tax increase would not do this.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Please see above. A convention centre, if privately developed, should be required to support infrastructural costs that will ensue--water, sewage, roads.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **One size does not necessarily fit all. Suggest local input to the hours that would make the most people in the area happy.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Provision of these services would increase the community exposure to traditional library services.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **Don't have enough information about the Wanaka situation to comment.**

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **This has to include hotels and other places that are serving tourists. Water is gold and has to be carefully managed.**

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Teele, David -**Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The council is the servant of the taxpayers, not the other way around. The taxpayers are not a source of perpetual income for inane proposals. When the current council uses the word "service", they seem to be mixing up "taxes" with "stud fees". The convention centre is: not needed not appropriate financially unsound Scuttle it!**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **much as above...**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **see above**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?



Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Telford, Garry -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:**If at all**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments: **Fine as they are**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **The QLDC already have offices in Queenstown and Wanaka. Librarians should not have to collect parking fines**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Libraries are for books etc and should not become quasi QLDC offices**

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Expensive to install meters and too easy for QLDC to impose increases in charges per thousand litres of water used**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Excellent Policy**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Email**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments:

**Performance****Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****Yes**

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: Possibly - Difficult to say until they're actually up and running. Submission on proposed Queenstown Convention Centre I am opposed to this project for the following reasons: 1. Simply put, it is inappropriate for QLDC to be entering into what is essentially a major commercial project carrying significant financial risk. This is the domain of the private sector. The fact the private sector have so far not sought to invest in such a project should immediately be ringing alarm bells at QLDC. The draft annual plan itself admits that ?convention centres produce very little return, if any, on the capital invested in them?. QLDC should be sticking to council basics like roading, footpaths, sewerage and parks. 2.**

**There is no proper business plan for the project. This is extremely concerning given the magnitude of the venture. QLDC seems to be placing a lot of reliance on the Horwath report. However my review of the report shows it is not a proper business plan. It contains many deficiencies, dubious assumptions and fails to substantiate that a market of viable size for conferences in Queenstown actually exists. This point is critical for the success or failure of the project. The draft annual plan state that ?we have deliberately not factored in the significant revenue that the Council expects to receive from the remainder of the development of the Lakeview site.? Why not? These revenues are integral to a proper assessment of the viability of the project. At the very least the project needs to have a full business plan prepared by independent reputable consultants which is then made available to public scrutiny. 3. The assumptions about the convention centre are both debatable and concerning. For example: - ?The centre will cost \$52.5 million to construct?. Expect this figure to increase to \$60 million or even \$70 million in the real world by the time the project is finished. - ?The convention centre will not break even in it's first five years of operation?. Probably a correct assumption but also a damning indictment on the financial viability of the project. In my view QLDC will be fortunate if it ever breaks even. - ?QLDC will contribute \$27.5 million to construction costs? Ratepayers can expect this figure to rise substantially. - ?The balance of the cost will come from the Crown and other sources?. I understand QLDC have requested \$10million from the Ministry of Social Development. Well good luck with that request but in the present economic climate there's a good chance the answer will be no. So the question immediately arises what contingency plan does QLDC have for funding if the answer is no? Apparently none. Also what exactly are these ?other sources? and how much exactly will they be contributing? These are significant omissions in the draft annual plan. - ?A 50 year loan with an interest rate of 6.5%? 50 years is a very long timeframe for a loan**

agreement. In other words the grandchildren of present day QLDC ratepayers will still be paying off this loan in the year 2064. This is a deplorable imposition of financial burden on a future generation for a decision taken years before they were even born. Absolutely shameful in my view. Examining the interest rate of 6.5% at first this sounds innocuous enough. However will this be fixed or floating rate? Apparently not stated. What will the total interest cost be over the term of the loan? Apparently not stated but likely to be more than the principal. Financially savvy ratepayers will soon realise the biggest beneficiary of this project will be the bank or banks that extended the loan. 4. The ratings cost allocation of the project is unfair. Let's examine which ratepayer groups will actually benefit from more convention attendees in Queenstown. Hotels, restaurants, and some shops in Queenstown CBD can expect increased revenues? though exactly how much extra is virtually impossible to ascertain. The following groups of ratepayers are highly unlikely to see any benefits: Queenstown dwelling, Wanaka Commercial, Wanaka Accommodation and least of all Wanaka Dwelling. So why should Wanaka residential ratepayers be expected to stump up with 5% of the cost of this project? Again not stated in the draft annual plan. Arguably all of the cost should be directed to Queenstown CBD commercial and accommodation. However such would be the increase in their rates costs I suggest some would go out of business or relocate out of Queenstown. 5. Failure to establish a viable market for large conferences in Queenstown actually exists. Hotels in Queenstown can already cater for conferences up to 200 attendees so that leaves the only real market for the proposed centre as conferences in the 200 to 700 attendees range. Few New Zealand businesses or government departments would ever hold a conference with 200+ attendees. So that leaves the proposed centre mainly reliant on large international conferences. Extremely risky. Reasons: -

Geographical remoteness of Queenstown to major international markets. Picture this scenario. You are a business owner or manager in New York looking at organising a conference for 500 of the companies staff. Would you decide to a) choose Queenstown which means your staff sitting on a plane for 17 hours at round trip airfares of around USD1200 or b) choose from one of the thousands of conference centres in the USA including several in New York which is far less travel time and cost? It's a no brainer. The manager would almost certainly choose b) and Queenstown misses out. - Limited flight capacity at Queenstown airport. The logistics of getting 700 people onto flights in and out of Queenstown, especially at peak periods, is likely to cause problems for conference organisers. - Limited hotel accommodation of high standard in Queenstown. Similar problems for conference organisers as flights. - Possible global economic recessions. Market demand for conferences in Queenstown by international customers would quickly evaporate in the event of recession. The high New Zealand Dollar also acts as a deterrent to International Customers. - The rise of Internet conferences. With advances in Skype type technology, an online conference can be held at a fraction of the cost of a conference in Queenstown. The rise of Internet conferences during the next 20 years is very likely to erode the market for large international conferences. Have QLDC thoroughly researched the market viability of large conferences in Queenstown? Can QLDC name even one potential customer for a large conference in Queenstown if the centre is built? If so how many attendees would they be prepared to send? How much would they be prepared to pay to the centre? The answers to these questions are conspicuously absent, in both the draft annual plan and the deficient Horwath report. 6. Traffic congestion. Queenstown already faces serious congestion issues. A conference centre will inevitably add to traffic congestion in the town especially with the focus on large conferences. Construction will necessitate a lot more trucks in the CBD. It is also worth pointing

out Thompson Street is relatively narrow and not well suited to high traffic flows. The car parking would probably have to go and there is a shortage of available parking space already in and around the CBD. 7      Shortage of worker accommodation. It's great that a conference centre will create a lot of new jobs (exactly how many is not stated) but where are all these extra workers going to live? There's a shortage of affordable rental accommodation in Queenstown now. 8

Poor Financial performance of other large commercial council led projects. Let me give one example. The Forsyth Barr sports stadium in Dunedin. 3 years on from being completed and financial performance had not lived up to expectations. This stadium has become a financial noose around the neck of Dunedin ratepayers and DCC has had to increase financial support to around \$9.8million per year. In Summary the proposed conference centre for Queenstown is unlikely to be commercially viable. It is more likely to become a financial liability for current and future generations of QLDC ratepayers. Market research has been seriously deficient. In my view this project is seriously flawed and definitely should not proceed.



## Temple, Alan - Glenorchy Community Association

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **The Glenorchy Community Association considers that the costs of water supply and wastewater treatment should be the same for all residents that utilise these services and therefore should be evenly split across the district. The Association submits that Council moves to a charging model that achieves this intent.**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****Yes**

Comments: **Thank you for the opportunity to put forward our "wish list" for the coming year. Unfortunately I have to re-address the items from previous years that seem not to be a QLDC priority - contrary to our community wishes. Of course, there are items to add to the list so I will prioritize all as per our last Community Association meeting (5/12/2013) and put the items requested in their order of community priority. (Items from last year are in brackets): Current priorities are: ? The solar panels that heat our community swimming pool are old and no longer effective. Alone (as in the past) they will not bring the water temperature up to a practical level without considerable electricity being purchased for the electric heater. After thorough investigation and numerous discussions with experts in the technologies involved, it is clear that these panels need to be replaced. We have identified the optimal option and would like to**

request \$25,000 from the Annual Plan to assist with this. The pool cover we requested (and did not receive) finance for last year has been ordered and we are carrying the cost of that within the GCA. We would very much appreciate some Council assistance with the replacement of this important part of the community asset that is the pool). ? (Tar sealing of bridge approaches for one lane bridges on gravel roads - this would help reduce maintenance costs for both the road surface and bridge surfaces and would enhance safety during busy times when dust can obscure oncoming traffic). ? (Improvements to water reticulation on the north side of town - currently the water mains in this area are substandard, being small in diameter, which adversely affects pressure at times. As a consequence there are no fire hydrants in this part of the township, creating an extra hazardous situation for the volunteer fire force and all of the dwellings in the area. The GCA understands that Council holds a plan for the progressive improvement of Glenorchy's water mains, and we would ask to have a copy sent to us so that we are able to monitor progress on this important project. Several new houses have been built in this part of town and the lack of hydrants and good piping is of some concern as the population grows) ?

(Landscape Plan for the waterfront area - busy times at the waterfront area are seeing congested parking becoming an issue in this area. We would like to address the parking problems but it would perhaps make the most sense to do this as part of a more holistic plan for the whole waterfront area). Note: this is in the planning stages and further input will be required. ?

Mull Street has increased pressure with larger and more numerous vehicle traffic - buses, camper vans, trucks, etc. It is a narrow road and increased shoulder sealing is considered to be necessary from the round-about to the waterfront reserve . ? (The sign which announce the Glenorchy township on the southern boundary is in an old style (white on black) and is looking a little tired. A newer sign for the town name which matches others in the district would be nice, and perhaps a matching one for the northern approach could also be acquired.) Thank you for your consideration of these items. We look forward to a positive response to the enhancement of our community facilities. We currently have an issue regarding freedom camping with campervans parking in inappropriate places around the township and environs. This has been compounded with the closure of the Glenorchy Holiday Park and has led to conflict with town (and country) residents. Glenorchy is a tourist town and relies on visitors for its livelihood. We would like to be seen as ?visitor friendly? and welcoming. Glenorchy is one of the ?must do? spots in New Zealand. To turn visitors away is not great and apart from lost business within the area, our reputation as ?a friendly place to be? will suffer. There is still back-packer accommodation in the town, as well as motels and house rentals, but the predominance of campervans ? both self-contained or not ? is apparent. Anecdotally, there are at least 3-4 vans arriving at the closed Holiday Park every day looking for somewhere to park. Compounding the issue is the habit of so many campervans parking where they can around the town and environs. This has led to conflict with town (and country) residents and leads to the sort of issues that the Freedom Camping By-law was created for. We have no policing or monitoring here as yet so it is an on-going concern for locals. We wish to provide some facilities for such visitors and consider this needs to be done NOW. We are aware that within six months there will be increased pressure with visitors wanting to camp somewhere as well as satisfying our typical New Year and Race day crowds - which seems like a nightmare right now. The community has looked at a number of options and after much consultation has identified the MOST SUITABLE spot to allow camper vans, etc., to overnight. It is on the Lakefront Recreational Reserve, at the southern end and bordering on to the DoC managed land at the Bucklerburn. It is set back from the lake and has natural borders that will require

minimal demarcation. This site has least impact on residents, good sized grassed area with trees shading, privacy, screened or hidden from general view, handy to reticulated services, easy access, walking distance to CBD and lakefront. It is QLDC Recreation Reserve and there seems to be no legal hindrance to its use for such a purpose. Many community members have been to view the area with this proposal in mind and there is general good consensus as to its suitability. This submission is to flag to the QLDC that: ? We wish to proceed with providing a campervan parking area within Glenorchy on QLDC Recreation Reserve land ? We are following due process as to legal requirements, permits, permissions, etc. ? We would like QLDC support and assist this project where possible with infrastructure ? signage, demarcation of site, water connection/toilet facilities, consents, management As yet our journey through this project has just started so we have only indicative costings. We are advancing the issue at present with the QLDC Planning department, APL Properties, our council representative Councillor C. Fergusson and involving the whole community. To have no facility for the vast majority of those visitors means they have to be sent on their way to spend their holiday funds elsewhere. Glenorchy has been blessed with a great ?kiwi campground? here for many, many years and it is sad to lose it. This is no reflection on the business decisions of the current owners but the GCA does feel it so very important to have appropriate visitor facilities in this town.

## Templeton, John - Belvedere Apartments Ltd

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **As Queenstown will get the benefits of this I do not agree as a Wanaka ratepayer that we should be contributing financially. If Queenstown wants it, they pay for it.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **My comments above apply**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **The main sports that people participate in already have clubrooms. For example Golf, bowls, rugby, sailing, squash and others. Water sports are not going to use this. Not sure if tennis would either. If there are sports clubs out there that feel they need rooms then they should do what all the above mentioned clubs did, get busy with fundraising and build it themselves. Council should not be making ratepayers pay for this.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **My comments above apply**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **As a farmer and apartment operator we manage at least four separate water meters. They are the only way to make people appreciate how much water they use. More importantly they show how much water is wasted. When you look at how much water Wanaka uses per property in comparison to other towns in Central Otago, the amount is way over the top and huge amounts are wasted.**

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **This is essential. Compared to other councils the QLDC has been and continues to be very poorly run as is shown by the debt carried on a per head basis compared to other councils. Have a look at the CODC of which I am also a ratepayer. They have undergone large amount of growth, not to the same extent as QLDC but still they carry very little debt.**

**Community Engagement****Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

How would you like to share your opinions with the Council?



**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## TEo, Soo Leng -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Growth will infuse vibrant life to the district and this will positively impact the community.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Terpstra, Judith -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Too expensive and will be a burden for ratepayers**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Lakeview land is precious and should be retained as open space**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Convention Centres do not make money and should not be supported by ratepayers.****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **Somewhat upgrade the existing pool so toddlers can learn to swim there and paddle safely**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments: **Not enough information to have an opinion**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Good to be available for working folk after they finish work**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Libraries should be able to focus on what they do well. Keep the service centre separate**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Do no encroach on library space for council functions. Keep the library for library users and collections.**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **not enough information to comment**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **No**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **All changes that affect the provision of services to the community**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council website**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Public Feedback**

**Other**

**No**

Comments:



**Thomas, Fred -**Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **Only if existing facilities is not suitable anymore.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Too bigger burden on ratpayers especially the elderly that dont have large incomes.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **I think the people that use the facility should pay for it not Ratepayers.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Letter**

How would you like to share your opinions with the Council?

Other, please specify: **written format**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **See what the end result is**

**Other**

**No**

Comments:

## Thomas, Richard - RedWulff

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **A world-class convention centre within easy walking distance from central downtown Queenstown will deliver significant economic return for the region for generations to come. Providing an appropriate funding and operating model can be proved and sustained over time it's a no brainer for the region.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Education similar to what QLDC has been doing over recent years is the best prevention.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:



## Thomas, Alistair and Christine -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Never!**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

|                             |
|-----------------------------|
| <b>Community Engagement</b> |
|-----------------------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

Other general comments:

|                    |
|--------------------|
| <b>Performance</b> |
|--------------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Thompson, Warwick -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Wanaka ratepayers should not pay anything toward the Queenstown Convention Centre. Ther benefit to Wanaka from the facility will be nil.**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Each locality should financially support its own dreams, not ask others to pay for them.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **Wastewater yes, potable water no.**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Perhaps the ex-Auckland QLDC Queenstown-resident CEO hasn't noticed, but Wanaka is an arid semi-desert environment located on the dry east and north sides of huge mountains which mostly lose their rain on the west and south sides. If we don't ALL water our**

**gardens, lawns and trees, Wanaka will revert to the semi-desert conditions of pre-European dry glacial moraine and become a barren dry colourless town. We must provide ourselves with sufficient water-supply to irrigate our residential properties gardens, trees and lawns within the residential zones of Wanaka town AND DO SO WITHOUT BEING METERED.**

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:



## Thompson, Phil -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **It will be never be cheaper than it is right now! Build it!**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Great idea - will gain significantly more return from all investment.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Definitely - a half court is false economy. It will get used by the community as a whole.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Thorburn, Jason - N/A

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Wanaka should not pay for it, should be privately funded**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **As above**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **As above**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **Only if you build a 50m pool not some short sited 25m thing you have in Queenstown**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Local rates**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **Only if you build it right not half arsed like most things you attempt at**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **Mayor has no idea**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Algae would block the meters would like to see our water treated ????? Wanaka worst water in district**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments: **Rate payers should have more say, online surveys are great....use there rates number**

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Name and shame**

**Other**

**No**

Comments:



## **Tierney, Michael -**

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### **New Sports Facilities**

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **I wish to place my submission before council for consideration. I wish to appear before the committee in support of my submission. CHANGES TO PLANNING REQUIREMENTS. - Minimum Parcel for Subdivision In 1992 the Council changed the minimum parcel for subdivision from 600sqm to 900sqm to restrict the growth of unit title developments. The change was highly effective. Unit developments in Arrowtown have virtually ceased since that day save for a small number of qualified sections. Arrowtown has very few sections of 900 sqm and above that can be subdivided either by way of unit title or comprehensive development. With the changing demographics of the population and the restrictions on future development proposed with Plan Change 29, Arrowtown has few options to provide quality new homes for its population. The elder population has little opportunity to move out of existing larger homes in favour of smaller, more efficient dwellings, as land is in short supply. Consequently, many elder residents move to other towns that offer better housing facilities. This leads to a loss of community, as many of those elders would choose to live in Arrowtown if land opportunities existed. I propose that Council revert to a minimum parcel for subdivision of 600 sqm. This would allow many older homes to be converted to comprehensive development with a corresponding increase of new,**

**better insulated and more efficient homes for the single and couple occupancy. Arrowtown would benefit by increasing density on selected sections. Firstly, it would retain the community fabric that has been built up over many years, energy consumption would decrease for elders who no longer would need to heat larger and inefficient homes and single income families would find the cost of housing would decrease. The quarter acre and large section demand that existed twenty years ago has largely evaporated as the towns demographics change to a different society. Many of the population today favour smaller land holdings and better quality smaller homes. I strongly urge Council to consider reducing the minimum parcel of land for subdivision to 600sqm**

**Todd, Eileen -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Not Councils job to be involved in Development Financially**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Sell the whole site and leave development to private enterprise**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Council has no right to commit ratepayer to help fund it for 50 years****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **The Ministry of Educations responsibility**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Council just passing the job onto someone else.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Debt should be reduced at every opportunity**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Face to face with Councillors and / or staff**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

| Other | Yes |
|-------|-----|
|-------|-----|

Comments: **One or two Council meetings in Glenorchyas used to happen**



**Todd, Ngaire -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Too costly. Its will be nothing but a monument to the current council, it will be a debit carried by locals long after this council has gone. The details being fed to the public by qldc are tainted. Percentages quoted as 'of rate payers' should read ' of surveyed rate payers' 700 odd pepoles view is not representative of the total rate payer view.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **This is not councils land, as ratepayers we own it. The council are there to protect our assets not to make out that they have any power over what is ours. once the council hand it over to convention centres and ngai tahu (anon tax paying charity) the asset is lost to us for ever.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Why should rate payers have to contribute when we own the land? Private investors willing to build the white elephant should have to rent the land. I do not support rate changes to contribute toward this ludicrous project.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Educational access. Knowledge is power.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **Ease of access at more publically accessible places for those that cannot yet master the internet or online payments.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **I have no opinion. This should be an optional question directed at those it affects most.....wanaka people.**

#### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Logical!**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **everything they spend our money on.**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**Email**

**Public forum at a Council meeting**

Other general comments: **Just be mord transparent.**

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Todd, W O -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **Do not know Wanakas Needs**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Repair existing wastage**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

Other, please specify: **Councillors get out and talk to the public, they did to get elected**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Once elected, some we never hear of**

**Other**

**No**

Comments:



**Toepfer, Jacky -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **More Showers. Air Quality at existing pools needs improving - many children and adult swimmers are getting chlorine induced symptoms such as coughing/spots/rashes/colds from ventilation not extracting chlorine fumes**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **We need 3 courts, not 2 as it is not possible to run tournaments with less than 3**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **We have already paid rates towards Queenstown pool so shouldnt all ratepayers be charged?**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **get more quotes as i am sure it can be built for less (refer Gore, Alexandra and Balclutha facilities)**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Open Sundays (but no longer during weekdays)**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **No brainer**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments: **comment in regards to receiving information from the council - either Scuttlebutt or Email, hard copy probably gets a better return of feedback**

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Toomey, Sean -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**  
**Arrowtown**

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

**Library Services****Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

**Water Demand and Costs****Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

**Public forum at a Council meeting**

Other, please specify: **Scuttlebutt**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:



## Toumazis, Andrew - Dream Toys Pty Ltd

Area: **Other**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Tovey, - -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Trewern, W J and A E -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Wanaka/Upper Clutha**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

Yes

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Trotter, Sunanda - rate payer

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **No go. Better use of finance. Why should Wanaka people pay for it? when only a fraction of us would use it.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Yes to hot pools.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **Another suggestion made: that are financially better i.e. Callum Mc Cleod's common sense, practical, financially savvy suggestions.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Education, cultural development, informed public, inspired creative wisdom continues at all ages and opening longer hours enhances this development.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Keep it simple and separate and keep the noise down so students of all ages, including those in their wisdom years can study in peace.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **As above.**

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

**Trye, Peter -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Though I live outside Queenstown (now in Australia since 2000), I was born in NZ and have been coming down almost yearly since the early 90s. At least 2 out of every 3 years for the winter holidays. I love the place and have followed with great interest the development of the town and feel that I have a long term relationship with the town, despite having only recently been in a position to purchase property. Having a close relationship with the town, and also having the opportunity to see what Australia and Asia do NOT have, I can see even more clearly the great assets and values that the area has and appreciate the wide appeal that it would have to people who were not blessed to be born in NZ. It is for this reason that I think this proposal really is a great opportunity, especially if the safeguards to protect the natural environment are fully functioning and well adhered to. The last time I came to Queenstown in March 2014, I really appreciated the cleanliness of the lake water and noted how this is becoming increasingly rare in other parts of the world. Queenstown is a brilliant destination for leisure and increasingly business. I work in the Health Management Industry in Australia, and I know that a venue such as Queenstown would benefit from having a proper business convention centre. At present the larger NZ centres such as Auckland may be seen by the town as logical competitors for the "convention dollar", but certainly in Australia and I believe Asia, there would be strong interest for conference participants to come to Queenstown for meetings and conventions. I believe the hotel/accommodation infrastructures and other amenities of the town and surrounding areas would make this a preferred destination for many.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **The area proposed would benefit from a full development. If it is done, it should be done properly with world class facilities. As the convention market will increasingly be driven by Asian demand, this would be viewed positively and this type of customer would expect something of world class standard.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **The financial benefits of the centre would flow during the construction and following the opening of the Centre, I think that the Council's role in that would be to ensure that there is a sharing of the windfall amongst the community, via improved general facilities and amenities through the town as well as maintenance of the clean and pristine environment that the Central Lakes district is known for. This maintenance of clean environments with improved local development is worth the initial small investment in rates.**

### New Sports Facilities

No

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **I hope that good online facilities and resources are part of this development.**



Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **I have no strong views on this.**

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Tuck, Wayne - House owner

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Let private enterprise take the risk. Never sell the Lakeview site, lease it only for added revenue**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **as long as the land is not sold and is leased only and the Council not a funder for the development**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **as long as there is access for the rate payer and contract between parties for on goin maintance and costs.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **for comercial users only**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**Turnbull, I. M. -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Have already submitted to this effect. Costs will balloon & so will QLDC rates - look at Dunedin!**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **You are assuming the Q.C.C will survive financially - I suggest you make users pay for it not disinterested rate payers.**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **If you build Q.C.C that's a big enough burden on ratepayers for one decade. Swim in the lake?**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **Don't build it at all - or let it be funded by users?**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Users pay - isn't that the mantra?**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments: **Change the government & reverse the policy. Other benefits would also accrue!**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **Education ministry wants it, let education ministry fund it.**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Libraries are for books & education. Leave them as such.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **The two sites are hardly miles apart: leave the library alone & keep Council staff at Ardmore. Cheaper too.**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **(Respondent answered both Yes & No.) Increased demand isn't always sensible: if people want more water, install rainwater tanks, stop wasting.**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **If used with other "management tools" - eg rationing, saying "no" when asked to build bigger pipes.**



**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Repayment of debt should be everyone's priority - especially in case of local authorities**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other:

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

**Letter**

Other: **Letters to affected parties are particularly effective**

How would you like to share your opinions with the Council?

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments:

|                    |
|--------------------|
| <b>Performance</b> |
|--------------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Reduce terms of councillors to annual - voting is the best measure of effectiveness!**

|              |
|--------------|
| <b>Other</b> |
|--------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Comments: **Performance: Respondent answered both Yes and No to 'Do the proposed performance measures represent good standards by which to judge the quality of Council's services?'. And commented: They are very "fuzzy" - need better means of enforcement/requiring council(s) to perform. Who polices them?**

## Turner, Sukhi - Turner

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The Council should not be competing with it's ratepayers. Providing luxury suites, hot pools, health spas, casinos and such like will effect existing businesses. This is inherently unfair as public money is being used. Alistair Porter of Remarkable Park Ltd has already a plan to build a Convention Centre near the airport, which is a eminently a better idea. There is no need for public moneys to duplicate what can be sensibly be delivered by the private sector. The cost of the Convention Centre will inevitably be more than the \$50 million predicted. Please heed the advice of experienced and knowledgeable business people like John Davies and Warren Cooper. Learning from our neighbour, the Dunedin City Council may also be instructive. Their white elephant, the Rugby Stadium is slowly bleeding it's ratepayer and constraining expenditure on essential and legitimate council projects. I am also opposed to the impost of this project on the ratepayers and residents of the Wanaka district. 10% on Wanaka Commercial and 5% on Wanaka Residential for the cost of the loan is unfair. Please provide the justification of the cost/benefit analysis that derived this allocation.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **See above.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **As above**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **The pool should be done as a priority.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **The development of the pool should start as soon as possible.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Targeted rates for most things. Big and expensive projects such as the Convention Centres are too onerous for the Wanaka District to bear.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **This only applies to the development of the swimming pool and sports facility.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments: **Queentown district people to decide.**

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Great idea, but only for library services in the Wanaka district.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Not for the Wanaka Library! The growth of the permanent residents in Wanaka will mean that the library will continue to need more space for Library activities. Customer Services should be based in the Ardmore offices. As Wanaka grows, it will be essential for Council to plan for more space in the main Ardmore office area.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **The Wanaka is a well used space by the community. If there are any changes to be made, and there is extra space available in the back offices, this should be allocated as Community space.**

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **As long as it does not mean that you are reducing the quality of service and making our workers redundant.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **The whole of the Annual Plan and 10 year plan, as we do now.**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

**Letter**

**Radio**

**Social media (Facebook and / or Twitter)**

Other: **The status quo please. No changes required.**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

**Phone conversations**

**Public forum at a Council meeting**

Other, please specify: **Anything that is the status quo now and that is not listed above**

Other general comments: **A Significance and Engagement policy that is mooted should not constrain in any way the consultation processes that are being used now. But if adds to the suite of consultation processes, I am supportive of it.**

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Turner, Sukhi - The Wanaka Community House Charitable Trust

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?



Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **BACKGROUND.** A study initiated by the QLDC back in 2004 (Brown, N. 2004. **Wanaka Community Facilities. Needs Analysis. Report prepared for QLDC. December, 2004**) identified over 65 community support type organisations and agencies servicing Wanaka and the Upper Clutha, and the burgeoning demand for an integrated community house facility in this locality. Initially, the idea did not garner further traction, but during 2006-10 the Anglican Church championed of the construction of such a facility. They propose to donate a portion of their land on MacDougal Street to the project, on a long-term lease-back basis. Their work included: commissioning a detailed Feasibility Study (Williams, M. 2009. **Feasibility Study. St Columba's Anglican Church and Wanaka Community House. October, 2009.**), arranging for a preliminary report on the concept (Octa 2010. **Wanaka Community House, Preliminary Report. 14 December 2010.**) preparing plans for a Community House (Concept plans were prepared by Salmond Architecture of Wanaka. See St Columba. **Community Hall Development. November 2009.** ), and seeking comment on the relevant planning/rule framework (Email from Bell Gully 2 February 2012.) Recognising the need for the facility to be a secular, community asset the Church decided to transfer the management and ownership of the project to an independent group. The Wanaka

Community House Charitable Trust (WCHCT) was formed in December 2011 (See the Wanaka Community House Charitable Trust Deed dated 14 December 2011. The Trust was certified for Incorporation on 5 January 2012 (2556279) and was registered as a charitable entity under the Charities Act 2005 on 10 January 2012. (CC47826).) with the specific objective to: 'provide rental accommodation for non-profit community organisations and any charitable, non-government or government organisation which provides community services for the people of Wanaka and surrounding Districts'. This Trust is now building on the substantive previous work of the Church, with the objective of seeing the vision of a Wanaka Community House come to fruition. Megan Williams has recently up-dated her demand analysis for the proposed facility (Williams, M. 2013. Feasibility update to Wanaka Community House Trust. Report prepared for the Wanaka Community House Charitable Trust. January 2013.), and investigations have been completed on traffic/parking issues (See Abley Consultants 2012a and 2012b) and the general framework for resource consent. On 4 March 2013, the CLT granted the Trust \$25,000 for detailed and robust feasibility study. Arrow Strategy Ltd. was engaged to undertake this work, and completed their study in September 2013 (Arrow Strategy Ltd. 2013. Wanaka Community House. Detailed Feasibility Study. Christchurch). This report confirmed three important matters: 'There is strong potential demand for the facility from 65 potential user groups, and this demand is seen to be strong and enduring; 'The financial analysis demonstrates that with debt free capital funding, the facility can operate on a financially self-sustaining basis; and 'The preferred site is the area offered by the Anglican parish adjacent to their church on McDougal Street. On this basis, the Trust applied to the CLT for support for all pre-construction activities, and on 2 December 2013 the CLT agreed to funding of \$195,970 for this work. Sarah Scott Architects have been engaged to undertake the necessary design work, and concept designs were generated early in April 2014 and are now being discussed with key stakeholder groups. This phase is expected to be completed by the end of this year, and construction to begin early in 2015. The Trust wishes to make the following submissions on certain provisions in the Council's draft Annual Plan 2014 -15.

**SUBMISSION 1.0 COMMUNITY: COMMUNITY FACILITIES 1.1** There is no provision in the Draft Annual Plan toward the capital costs of the proposed Wanaka Community House. **1.2**

Construction of this facility is expected to commence early in 2015. The estimated capital cost is \$2.5 million including base build, site preparation, fixtures and fittings, legal, professional fees, and five percent contingency. It is proposed that the facility be fully funded without recourse to debt. **1.3** The Community House is anticipated to provide services to around 65 different groups or agencies servicing the Upper Clutha District. This demand was first identified back in 2004, and reaffirmed during the 'Arrow' study in 2013. **1.4** The 'Vision' statement for the facility is to provide support to 'a diverse, resilient, connected community where everyone is valued and feel they belong'. The Mission Statement for the Community House itself is 'to provide a welcoming space that nurtures the wellbeing of all individuals and groups in (the Upper Clutha) community'. **1.5** The Central Lakes Trust is expected to be the corner-stone funder for the facility 'similar to the support they provided to the recently commissioned Alexandra Community House. In addition, it is expected that funding support will be sought from a range of sources including The Otago Community Trust; Lotteries Community Facility Fund; Southern Trust; and Sky City Casino as well as a contribution from tenant organisations. **1.6** Since the focus of the proposed Community House facility is to provide support for community service organisations in the Upper Clutha, it is appropriate that the facility receives financial support from the Queenstown Lakes District Council. Not only does this support help meet the construction costs

**target, but equally importantly it serves to demonstrate to other potential funding organisations that the Council supports and is committed to the facility. This support makes further fundraising that much easier. Relief Sought (i)      Insert a provision of \$50,000 toward the capital construction costs of the Wanaka Community House.**

## Turner, Steve -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **I support the proposed \$250,000 investment in Ultra-fast Broadband in Wanaka and the Wanaka Chamber of Commerce Submission for funding the Gigatown Wanaka Campaign. I believe UFB in today's business and economic environment will be critical to the ongoing growth and success of the Wanaka economy, in particular in helping existing business grow, be more competitive, attracting business and higher salaries through businesses that embrace new technologies. I believe that UFB will help to keep and build on the future vitality and success of business within the CBD which is a key strategic objective of the District Plan I also support the Wanaka Chamber of Commerce Submission for funding the Gigatown Wanaka Campaign. I am very confident that Wanaka will win the Gigatown competition and the result will be extremely positive for business and the town economy. I believe Gigatown is a productive tool for the council to show your general support for Wanaka business.**

## Vandersluys, Campbell - Tom Tom Productions

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **So many events are held in Queenstown. This will help facilitate many of the countless staple events held in the district. As well as improving growth and encouraging other large businesses from around the world to use our world class venue.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**No**



Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Veasey, John -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

**Library Services****Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs****Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

#### **Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Venables, Colin Roy -

Area: **Other**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Let the private option progress and let them bear the costs - not the ratepayer**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **If the council abandon this stupid plan - costs will be much less to the Ratepayers and the area will still have the Centre**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **No Water meters, this opens the optio of future councils selling our water department.**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **Overseas Interest could effectively own out water supplies and keep raising charges**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Daily newspaper**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



## Verduyn-Cassels, Lewis -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

No

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **PROPOSAL IN BRIEF:** To establish a riverside park at the Luggate Red Bridge, providing multiple benefits to the community and the region. The park will serve as a recreation area, an education destination, a research facility, a native nursery, and a local history resource. These attributes, combined, will create a valuable community asset. **REASON FOR SUBMISSION:** The riverside land at the Red Bridge is being sold by Contact Energy Limited. The opportunity has arisen to secure this land to create the proposed river park. We note that the Luggate Red Bridge is the only bridge across the Clutha Mata-Au River without an associated dedicated area for public use. Authorities in the past have set aside an area for public use at or near the bridges at Albert Town, Cromwell, Clyde, Roxburgh, Miller's Flat, Beaumont, Clydevale, and Balclutha, but not at the Luggate Red Bridge. It would seem reasonable to have a dedicated public area at the Red Bridge as well, and to have provision for this included in the Draft Annual Plan. Please see **SECURING THE SITE** paragraph. **STORY OF THE SITE:** A punt operated from the site prior to the opening of the Luggate Grandview Bridge (Red Bridge) in 1915. Subsequently, the property was divided into 3 lots, each with a small house. The land was seized or purchased in the 1980s when the intention was to build a series of hydro dams on the Clutha, including one at Luggate. Lewis

Verduyn-Cassels began living on the middle section in 1991, and soon started a native restoration project removing pines, briars, periwinkle (vinca major), blackberry, and other highly invasive species, that were intermixed with dying remnant kanuka and Chinese gold-workings. Since 1991, Lewis has removed most of the large pines on the north side of part of the site, establishing kanuka, cordyline australis, and flax, via an on-site native nursery. Contact Energy Limited inherited the Red Bridge land in 1996, and dusted off the former dam plans in 2009, only to abandon all hydro dam options in 2012. In July of 2012, the ODT reported: 'The database shows Contact has 147 individual properties in Otago, covering 13,912.25ha, and valued at \$700,860,500. Included are \$432,450,000 for the Clyde Dam and \$200,000,000 for the Lake Roxburgh village. 'The dams aside, the capital value of Contact's Otago properties is \$68,410,500. The property is almost entirely between Luggate and Beaumont, with a small amount in Dunedin. Contact has previously declined to comment on the size or value of its Clutha portfolio but has stated it inherited the land from the Government-owned Electricity Corporation of New Zealand, which was split up in 1996. Although figures from the database do not show what improvements have been made to the land, most values now are considerably higher than the "gross purchase prices" listed: A 1.8ha property at Luggate bought in 1982 for \$30,246 is now valued at \$365,000 [Red Bridge 12C/599 on attached 'Property Details 16May2014']. A 88.83ha property at Mt Pisa bought in 1989 for \$871,875 is now valued at \$1,183,000. A 5.6ha property bought at Wye Creek, Queenstown Lakes, for \$8500 in 1985 is now valued at \$1,025,000.'

**FEATURES OF THE PROPOSAL:**

- ? Recreation Area: Walking/biking/fishing access track, kayak and raft take-out, community area for picnics, local gatherings and events.
- ? Education Destination: Outdoor education activities and studies for schools, technical and tertiary institutions, including kayaking, water safety, and freshwater ecosystem studies.
- ? Research Facility: Freshwater management and research involving universities, NIWA, and Manaaki Tuna (Longfinn eel group Massey University), to study impacts of land use intensification coinciding with major changes in regional and national policy.
- ? Native Nursery: Ecological restoration in partnership with Te Kakano Aotearoa Trust and other conservation oriented groups, focused on river-based projects, and encouraging community/volunteer/visitor participation.
- ? History Resource: Chinese gold-mining including huts and tailings, Upper Clutha gold-dredges, Luggate punt, unique Luggate Red Bridge.

**RECREATION AREA:** A walking/biking/fishing access track will form a loop track along the riverbank, from the Reko's Point Conservation Area carpark on Shortcut Road, returning to the main river trail east of the Red Bridge. A community area is provided on the riverside for picnics, with a sheltered back-eddy for kayaks/rafts to take out, and for swimming in hot weather. This area will be suitable for community gatherings and organised events, with service access to a carpark and eco toilets. Vehicle movements will be controlled to prevent damage to the riverbank and the park grounds and facilities.

**EDUCATION DESTINATION:** The Red Bridge River Park Trust will partner with schools, technical and tertiary institutions including the Mount Aspring College, the Otago Polytechnic, and the Otago University, providing a destination for outdoor education activities, i.e. kayaking, outdoor first-aid, water safety, and freshwater ecosystem studies. The site will include educational features dedicated to Longfin eels, skinks, and endangered plants. The Trust will seek to engage youth in river conservation.

**RESEARCH FACILITY:** The Red Bridge site will host research into sustainable freshwater management in association with universities and NIWA, involving water testing and bio-monitoring to measure impacts of land use intensification. We will also provide a Longfin eel habitat with the assistance of Manaaki Tuna, a group of Longfin academics, teachers and researchers at Massey University. The native Longfin eel is highly

endangered having suffered the loss of its migration route to and from the Pacific Ocean because of hydro dams. They are the biggest, longest-lived eel species in the world. The females can reach more than 2m in size and live up to 100 years of age before breeding. We will hold Longfin eel open days, working to preserve this endangered species. **NATIVE NURSERY:** A native nursery will support the long-term ecological restoration of the site, and later other river corridor land. Past residents have introduced a variety of invasive species which require on-going removal and control. A staged native restoration plan will be prepared. Some exotic trees will be retained for their amenity values, including some oaks and Ponderosa pines, and many of the riverbank willows which provide shade. The Red Bridge River Part Trust will cooperate with Te Kakano Aotearoa Trust, hosting work experience volunteers and travellers. The river park will be a working native restoration site, allowing visitors to learn about, and engage directly in, best practice river corridor restoration and conservation. **HISTORY RESOURCE:** The site contains significant archaeological evidence of Chinese gold-mining, and there are good written and photographic records relating to the Luggate punt and the construction of the unique Luggate Red Bridge, opened on 28 October 1915. The river park will collate relevant historical records, providing interpretation information for the surviving archaeological features and the iconic Red Bridge. Archaeological feature will be protected. **NATIVE BIRDLIFE:** Native birds on the site include Fantail (Piwakawaka), Bellbird (Korimako), Grey Warbler (Riroriro), White-faced Heron, and NZ Falcon (Karearea). Rare visitors include Tui and NZ Wood Pigeon (Kereru). The rarest bird attracted to the site has been a White Heron (Kotuku). A bird food forest will cater to Bellbirds, Tuis and Kereru etc. **RED BRIDGE RIVER PARK TRUST:** The purpose of the Trust will be to protect and enhance the natural environment of the Red Bridge River Park, and other river corridor areas along the Clutha Mata-Au River as and when possible, for the benefit of the community in perpetuity. In particular the Trust will: operate and manage an on-site native nursery encouraging volunteer participation; provide common recreational areas for people of all cultures to enjoy; support educational opportunities by providing an outdoor education destination; partner with researchers involved in freshwater management and conservation; gather and maintain local historical records and protect archaeological sites at the park; ensure that a riverkeeper is retained on-site as a park caretaker in perpetuity; do all things as are incidental or conducive to the attainment of any of the above; and, at all times operate with a charitable purpose. **STAKEHOLDER INPUT:** This draft proposal will be further developed with input from: Contact Energy Limited, Luggate Community Association, Department of Conservation, Te Runanga o Ngai Tahu, Te Kakano Aotearoa Trust, Historic Places Trust, Upper Clutha Tracks Trust, Queenstown Lakes District Council, Otago Regional Council, Land Transport New Zealand, Manaaki Tuna (Longfin eel group Massey University), Forest and Bird, Fish and Game, NIWA, Mount Aspiring College, Otago Polytechnic, Otago University, and others. The community will also be able to provide feedback. **VISION FOR THE FUTURE:** The Red Bridge River Park proposal is consistent with the Clutha Mata-Au River Parkway vision to protect, conserve, and improve the natural, amenity, and historical values of the Clutha Mata-Au River corridor, with community involvement. The Clutha Mata-Au River Parkway project was initiated by Lewis Verduyn-Cassels in 2003, in response to the threat of real estate development along the river corridor. Between 2009-2012, Lewis also coordinated the Clutha River Forum, an alliance of conservation groups opposed to further hydro dams, campaigning for Option 5?NoMoreDams. The Upper Clutha Mata-Au is an extraordinary natural feature in a unique landscape. We believe that the entire physical and visual landscape corridor bordering the river should be conserved to protect its ecosystem and natural

amenity values. **SECURING THE SITE:** We believe that Contact Energy Limited has had an excellent opportunity to support this project by engaging in a community partnership with the proposed Red Bridge River Park Trust. However, two of the three residential properties needed for the park have already been sold. And as of 16 May, Lewis Verduyn-Cassels is attempting to purchase the remaining property in order to gift it to the community per a Red Bridge River Park Trust. If successful, we will be able to begin Stage One of the river park, with the intention of incorporating the two already sold properties, either through later purchase, or through cooperation with the as yet undisclosed buyers. We therefore request that the Annual Plan make provision for the potential purchase of these two riverside properties, should the opportunity arise. Note that 12C/593 sold for \$450,600, and 12C/599 sold for \$190,000, a total of \$640,600.\* The former is highly desirable for safe access from Shortcut Road, while the latter is highly desirable for its large amenity area and ideal native nursery site. See attached 'Red Bridge River Park Property Details 16May2014'. \* Unofficial figures. **RED BRIDGE CENTENARY 2015:** We plan to officially open the Red Bridge River Park during the Red Bridge Centennial celebrations on 28 October 2015. In this way, the community riverside park will form a lasting link with the historic Red Bridge and the Luggate community. **SUPPORTERS IN PRINCIPLE:** (Record of responses as of 16 May 2014) **NZTA:** John Jarvis, Senior Network Manager Otago, NZ Transport Agency, 15 April 2014: "Subject to the preliminary points raised and all necessary consents etc and NZTA being an effected party, we generally support your proposal. Key points raised are service access off Shortcut Road as shown on the plan, and all sightlines maintained. **DOC:** Gareth Roberts, Visitor Centre Ranger, DoC, visited the Red Bridge site on 22 April, indicating DoC support in principle. He suggested that Phil Tisch also visit the site. DoC was consulted initially in August 2012. Paul Hellebrekers, 20 August 2012: "Agree the area would make a nice local reserve if developed - as you suggested something the Luggate Community could pick up on. I don't see the dept being the driver for such a project but certainly happy to be involved. Personally I would see it as a day use area rather than a overnight campsite. **TE KAKANO:** Stu Thorn, Chairman, and Raewyn Calhaem, Trust Administrator, visited the Red Bridge site on 23 April 2014, indicating support and a willingness to work in partnership with a Red Bridge River Park Trust. Comment, Megan Williams, 14 April 2014: "We had a Te Kakano meeting last week and our AGM. The trustees were generally excited by your proposal and commented how similar it was to our initial vision for TK. **UPPER CLUTHA TRACKS TRUST:** Alan Gillespie, Chair, UCTT, said their mandate restricts them to providing feedback, wrote on 12 April 2014: "The UCTT has a focus on linking tracks. In this case the provision of a more direct track between the Upper Clutha track and the Red Bridge would assist with linking the Upper Clutha and Newcastle tracks. Potentially it could also join the proposed tracks to form a loop option within the park. Accordingly, our plan includes a loop track, departing from the main river trail at the Shortcut Rd carpark, and returning to the main river trail east of the bridge. **HISTORIC PLACES TRUST:** Matthew Schmidt, Regional Archaeologist Otago/Southland, 5 May 2014: "Thank you for contacting Heritage New Zealand about your project. I have visited this area and the gold mining archaeological remains on the downstream side of the bridge are quite stunning (site G40/142). There is potential here to incorporate the archaeological remains into your design. To achieve this, you will need an archaeologist to undertake an Archaeological Assessment for the Park so as the effects of the plan on the protected archaeological sites can be evaluated and recommendations made on how to manage the archaeological remains. Any activity which affects sites, even planting and landscaping, requires an Archaeological Authority from Heritage New Zealand, so sites may affect design and



vice versa. I have attached an Archaeological Assessment undertaken by DoC archaeologist Shar Briden for the lower section of the Reko's Point track which travels through this area. If DoC is involved in the project, it may be worth enquiring whether Shar can undertake a full assessment for you. If not, an independent contractor would be required. Once an Assessment is done, I can come up and visit the project area and discuss the options with you. If you have any questions, please call.

**MANAAKI TUNA (Longfin Eel group Massey University):** This is an informal group of academics, teachers and researchers at Massey University. We have been forming an alliance with them for over a year, exchanging information with their group liason Peter Horsley. The group was initiated by freshwater ecologist, Dr Mike Joy, to look at ways to link ecosystem science and Maori perspectives with community management approaches required to protect the species. The group has extensive experience in fisheries science, environmental policy and law, Maori cultural perspectives on the environment, Maturanga Maori, community based research and engagement, mediation, and co-management initiatives. They have indicated that they will assist us with our Longfin habitat. Peter Horsley, on 27 April 2014: 'I'm contacting our core group about writing a letter of support and will get back to you in the near future.'

**Longview Environmental Trust:** Prue Kane, supportive since May 2013 when first approached, and on 15 April 2014: 'Thank you for sending through the updated plans for the Red Bridge River Park. Looks like things are coming along well. I would be happy to meet with you to discuss the project, and how Longview Environmental Trust could potentially help to support this in some small way. LET is not in a position to help fund the project at this stage, but we may be able to help at a later stage with the donation of plants or some other form of assistance. Happy to discuss.'

**YELLOW BLUE PARK:** Florence Micoud, 6 May 2014: 'I like this project very much and admire the work that has already been done and shows very professionally on the website. Let me know how I can help and please keep me in the loop of progress and meetings.' We are still waiting to hear back from many other interested parties, including: **MT ASPIRING COLLEGE, OTAGO POLYTECHNIC, OTAGO UNIVERSITY** The river park would be a destination for outdoor education, including kayak groups, water safety, outdoor first-aid, freshwater ecosystem studies, native nursery youth work experience etc. **OTAGO REGIONAL COUNCIL, NIWA:** The river park site would support freshwater management studies and bio-monitoring. We would like to facilitate on-site research, and host water testing courses. We submitted to the ORC Draft Annual Plan 2014-15 and await their response. **NGAI TAHU:** We are especially interested in Ngai Tahu's role in Hawea Longfin eel management and education. **OTAGO CONSERVATION BOARD: FISH AND GAME: FOREST AND BIRD:** We will make a presentation at the AGM 22 May. **CLUTHA FISHERIES TRUST: CENTRAL LAKES TRUST: UPPER CLUTHA ENVIRONMENTAL SOCIETY:** Letter of support 12 May 2014: 'Dear Sir, What a visionary and inspiring idea the Clutha Mata-Au River Parkway group have to create a public recreation park area just upstream of the Red Bridge opposite Luggate (ODT 3 May 2014). The google satellite image shows that it is one of only a few peaceful looking places in the reach between Wanaka and Lake Dunstan where the ordinary traveller drives close to an otherwise incised Clutha, that it is beautifully situated to the sun amongst trees and that it sits directly opposite an island and sweeping oxbow. What a great spot for people to pull over from the highway or cycle track and to be able to actually interact safely with that river's gorgeous clear green water. With proposals to extend hydro development to other parts of this river, Contact Energy has for years disrupted the lives of locals and deeply disturbed many others further afield. Now those plans have been abandoned, it seems so little to ask for this site back to the community whence it came and for the richer experience of future visitors to Luggate and Central.

I wish both parties every encouragement to get to together and seek a resolution that benefits everyone. - Dugald MacTavish, Moeraki? Some notable supporters: Fergus Sutherland, former Chair of the Otago Conservation Board Sir Alan Mark, Emeritus Professor, Department of Botany, University of Otago Jay Cassells, Huntaway Films Brian Turner, Poet Laureate

**PHOTOS OF THE SITE:** Photo Folder <https://www.box.com/s/ahk46uji3p566r03a9a2> Site From Northwest <https://www.box.com/s/it1pyybaqbfbgpta50o5> Former Access From Road <https://www.box.com/s/nayuth708mqqi292bn1t> Former Access From Site <https://www.box.com/s/83aatqljcv2pqiojjncg> Former House Site <https://www.box.com/s/sgkp57q8wl1qf01rdk5l> Site Boundary Upstream <https://www.box.com/s/1g9rsi9l46zspj8dz5b8> Site Boundary Downstream <https://www.box.com/s/23jbkbn4lnq69paj1x31> View from Marginal Strip <https://www.box.com/s/0drfuaigr5za1ptnip> Riverbank Upstream View <https://www.box.com/s/ev55tfmq80759xm91dt6> Riverbank Upstream Beside Island <https://www.box.com/s/boigjj1xxz8f5506un2f> Riverbank Downstream View <https://www.box.com/s/nkv4i9xu0af8s4b86m52> Red Bridge Island <https://www.box.com/s/5zcm21z2b0hqzh1y21zy> Red Bridge <https://www.box.com/s/ru3o6ls7sb4a7zppyo31> Mixed Native Exotic <https://www.box.com/s/u3qij2hetrnzsdfolplv> Marginal Strip Mixed Native Exotic <https://www.box.com/s/72js22o6v1g70n4vqcpp> Marginal Strip Kanuka <https://www.box.com/s/id0kr9ckokut7i7hirfd> Marginal Strip Cordyline Australis <https://www.box.com/s/1oug54yqfw4ikfl56arp>

**CONTACT DETAILS:** Conservationist / Raft Guide / Riverkeeper, Chairman, Clutha Mata-Au River Parkway Group: Lewis Verduyn-Cassels, Phone 03 443 1246 [info@cmrp.org.nz](mailto:info@cmrp.org.nz) Professional comment to clarify aspects of the plan: Anne Steven ASLA Ltd Registered Landscape Architect Phone 03 443 4404 Mob. 021 2939 207 [a.steven@xtra.co.nz](mailto:a.steven@xtra.co.nz) Luggate Red Bridge Centennial Committee (informal), and local history researcher: Graham Taylor Graham Taylor Mechanical Limited Phone 03 443 1416 Mob. 027 248 9942 [gc.taylor@xtra.co.nz](mailto:gc.taylor@xtra.co.nz)





The map is an approximate representation only and must not be used to determine the location or size of items shown, or to identify legal boundaries. To the extent permitted by law, the Queenstown Lakes District Council, their employees, agents and contractors will not be liable for any costs, damages or loss suffered as a result of the data or plan, and no warranty of any kind is given as to the accuracy or completeness of the information represented by the GIS data. While reasonable use is permitted and encouraged, all data is copyright reserved by Queenstown Lakes District Council. Cadastral information derived from Land Information New Zealand. CROWN COPYRIGHT RESERVED



kanuka woodland  
may include other species, eg oleana, kowhai, coprosma

native shrubland

eg coprosma, matigouri, broom, corokia, oleana,  
ribbonwood, hebe, ocotillanus, broadleaf

native riparian planting

eg, flax, toe toe, carex, coprosma, kowhai

native trees, shade trees

eg kowhai, broadleaf totara, manihotef,  
trees: kanuka, ribbonwood, pilosporum  
also complementary exotic species

Fescue Tussock

private amenity garden

short grass areas for public use

existing exotic tree to retain

existing planting restoration areas

cabbage trees

Clutha River Trail

new walking track

interpretation/information sign

CLUTHA RIVER

extensive native tree planting  
will encourage bird and lizard life

new footbike access to river  
forming alternative loop back to  
existing river trail east of SH6

DOC RESERVE

**SHORTCUT ROAD  
ECOLOGICAL ENHANCEMENT PROJECT AREA**  
(Forest and Bird with CLT and DOC)

existing drive utilised for service  
access but with new highway  
entrance to satisfy NZTA requirements.

**OPEN PARK-LIKE PICNIC AND  
GENERAL RECREATIONAL AREA**

boulder retained edge  
to grass recreational area  
(if necessary)

safe swimming and  
kayak take out area

island cleared of exotic weed vegetation  
and re-established in native species  
with clearings for public recreational use.  
River margins to remain stable.

small side channels created  
Long-fin eels encouraged to visit.

threatened plants  
garden for education

**RIVER KEEPER'S  
COTTAGE**  
(existing building)

existing house removed

new walking track

interpretation/information sign

**NATIVE PLANT NURSERY**

utility area

ash + poplar

cedar

poplar

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

pine

oak

Cap. Value  
363,000  
Sold 190,000

Cert. Title  
12C/599  
ID 1716

Cap. Value  
400,000  
asking 360,000

Cert. Title  
4B/497  
ID 1330

Cap. Value  
410,000  
Sold 450,600

Cert. Title  
12C/593  
ID 1511

**NURSERY ADMIN/STAFF FACILITY AND  
RIVER RESOURCE/EDUCATION CENTRE**  
placed to enjoy full sun, views to river and fronting  
on to open grass area; serviced from the rear;  
building uses cutting-edge eco-technology

Note:

It is likely there are historic features  
within the proposed reserve area.  
These are intended to be identified  
and given the appropriate protection  
and recognition. They would be integrated  
into the planning and design of the reserve  
pending expert advice.

DOC RESERVE

provision made for future highway and  
Church Road realignments; and for  
new route for Clutha River Trail

**Section 12  
not wanted  
by NZTA**

**Section 12  
not wanted  
by NZTA**

Historic Red Bridge

Informal foot/bike access only retained under bridge

existing Red Bridge native restoration area

Luggate Community/Te Kakano

create view  
of bridge

extended bike/walking trail  
taking in gold workings and  
linking to existing river track

area restored to  
kowhai/kanuka woodland

CLUTHA RIVER

Kane Road



**vermeir, kris -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **provided the convention centre is fully funded through private entities and that running costs are not having to be met by council or its ratepayers. An increase in rates is not sustainable - a lot of local business are already leaving the CBD because of exorbitant rents and to see a rates increase as proposed would be a final blow to some businesses including my own**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **if a convention centre in queenstown is deemed necessary by private parties then it should be funded by those who are advocating for it most. Perhaps it is time to bring back the controversial issue of a bed tax, something like that could generate extra income towards increased infrastructure costs**

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### **Library Services**

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

#### **Water Demand and Costs**

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Email**

Other: **but scuttlebutt could be emailed, doesn't have to be in print format**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Verry, Colin - ratepayer

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **This type of facility is needed to develop a sense of Community in the Shotover Country / Lake Hayes area. Without this the community has no heart**

**Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**



Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Viale, Mauro - The Empanada Kitchen Ltd

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **I strongly oppose a convention centre at the Lakeview site. Even if the Council were able to overcome significant and costly infrastructure issues, I am not convinced that this site is the best option. I am also not convinced that the projected cost of building the convention centre is accurate, given that there will be loss of revenue from the holiday park and cabins. Significant increases in rates are being passed to businesses in the CBD, and I do not see that we will benefit. Perhaps the hotels may benefit, however I believe most hotels in Queenstown are already at capacity. There is a much better, cheaper and sensible option being progressed at Remarkables Park. In my opinion, a convention centre at Remarkables Park would be much better placed for access, and will also be privately funded, needing no input from ratepayers.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Discussed above.**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Email**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

**Phone conversations**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments:

**Villani, Jeremy -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **It would be a great addition to the town and bring in some visitors that might not of originally come.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

Yes

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**



Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Virtanen, Osmo -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Vollebregt, Kris -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Extending opening hours beyond usual working hours would allow for more people to access the library**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Definitely not!!! I do not support bringing Council over-the-counter services into the library. Please keep the library space (inside and out) for library services. In the case of Wanaka, I do not even want to see an extension built on to the library, as parking is already at a premium, and it would be easy to extend these services to within the library once established. If anything, please add to Wanaka's services such as make this the base for purchasing and cataloguing books in the QLDC district.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **See above**

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments: **I do not support the building of the WSF in the Three Parks area. I do support upgrading the current Community Pool facility and I do support QLDC exploring the option of building a new Sports Facility in partnership with Mt Aspiring College, on MAC land or land adjacent. My concerns are as follows - 1. Building the WSF in the Three Parks area spreads the facilities of Wanaka too broadly. There are social costs of spreading community facilities in such a small town, which are hard to measure ? a major cost is the lost opportunities for building a stronger community. 2. The main users of the WSF (local sports users) will have added**



transport costs, making the location and facility unattractive for use. As a parent of local schooled children I do NOT support paying further costs to transport students to and from a facility located this far away from the schools, during school hours. And if the schools of Wanaka have stated they will not transport students to and from the facility, then who will use it, apart from those in the weekend? This location decision is irresponsible decision making, and is not in the financial nor practical interests of the local community. 3. The SPARC report of 2009/10 recommended financial modelling for both Capital costs as well as ongoing Operating costs ? these latter are not mentioned in your Summary of the draft AP nor in the Draft AP. Dunedin's Forsyth Barr Stadium is a perfect local example of lack of operating costs financial modelling ? will the QLDC provide another perfect example? 4. The Council are planning to partner with the new Shotover school in Queenstown on a sports facility ? why not do the same here in Wanaka? Rather than compete with a current Wanaka school facility, why not partner with it and improve it? Use can be spread over the week and weekends more effectively. In some areas of NZ, eg Gore, Balclutha, and Tamaki in Auckland, such facilities can make an annual surplus. I am part of the Wanaka Alcohol Group (WAG) formed to address issues of drugs and alcohol in the Wanaka community. I am making this submission as a parent of a student at Mt Aspiring College and as a private ratepayer, with my concern being alerted after various talks with counsellors and councillors, local police, ACC and public health groups.

## Vollebregt, Kris -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments: **Am only happy to support this if the Council can adequately fund and operate it's core mandated commitments, such as libraries and recreational facilities.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **What place do private commercial hot pools have at a Convention Centre??? And what are the 'other developments'? It is contentious ground the council walks on to aid? subsidize? private commercial ventures at it's Convention Centre.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Unsure that Wanaka, Hawea, etc will see much flow on from this development.**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **Built in stages over time, in response to Wanaka's population growth. Centralised recreational facilities in Wanaka are better than this fractured plan. Although the location issue has been decided upon with the location of this Sports Facility as a result (and a spreading of recreational facilities rather than keeping them more centralised), my question to the**

**Council is how do you propose to measure and pay for the social cost of spreading recreational facilities in this town? Does one presume the Council has made financial and service provisions for these social costs? For this reason I support building this Facility in stages, so that the effects can be assessed.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Part of Council's mandate and core business is operating local recreational facilities.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **Reduce the scale and think again. Would the Ministry of Education be approached to fund the Facility?**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Partnership with the MoE would keep the Facility focussed on the local community.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **This would aid access to the Library outside of working hours.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **I most definitely DO NOT support this proposal!!! For all the reasons given in the many arguments to the Council to date, I do not support this proposal - to list them in summary - - Libraries are core to the Council's business, do not mess with them! - Need for a quiet reflective public space - Books and Libraries will NOT disappear as a response to this electronic age, rather they will become more precious as a repository of literacy, history, resources - 'some Council facilities' - what else is possible here? - At Wanaka, there is poor parking space already at the site, with little more available to be developed - Better to enhance Wanaka's purchasing and cataloguing power, as it is used more than Queenstown's, and how about a local historian??**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate

customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Do not mess with the Library!! Is Ardmore St the only other option? If it is too big, or too expensive, manage that as a separate issue, do not impose or impinge on the Library.**

**Water Demand and Costs**

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **At the Wanaka A and P Show I spoke with Jo Wakelin of the Cromwell Polytec, as contracted by QLDC. This initiative for public awareness could be expanded, as in summer it is astounding to observe the amount of wasted irrigation water, and the amount of lawns people insist on installing and maintaining. More public education and monitoring is needed. In Nelson, as part of their pollution/ emissions policy the Council have "Emissions Advisors" who travel around in winter monitoring home fire smoke emissions, and whom can fine accordingly if a problem persists. Could something similar be implemented in our district?**

Could water metering be an effective tool to manage our water and wastewater network?

Other comments: **Maybe**

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments: **I'm not sure why the Council ask our opinion on issues when, if you don't receive the answer you want, you simply ignore the response, or ask again in 6 months' time , in a**

different manner. When we first arrived in Wanaka 8 years ago I was surprised, confused and dismayed at an often expressed, little-brother sentiment that Wanaka residents had towards Queenstown. I did not want to jump on this 'bandwagon' but recent decisions and attitudes expressed by the Council, as well as a reluctance to embrace what is different about Queenstown as opposed to the rest of the district and respond accordingly, has left me little option but to agree with some of these sentiments.

**Performance****Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **I am disillusioned with any of your measures, criteria etc for reasons as stated in the above "Community Engagement" section. A palpable attitude change on the Councils' part may make me wish to invest the energy to engage again.**

**Other****No**

Comments:

## Waddick, Clare - Queenstown Art Society

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **SUBMISSION TO AMEND THE BUDGET FOR THE 2014 ANNUAL PLAN IN RELATION TO MAINTENANCE OF THE QUEENSTOWN ART CENTRE PREMISES ON THE CORNER OF STANLEY AND BALLARAT STREETS. PURPOSE:** I would like to make a submission to increase the maintenance budget for the Queenstown Art Centre specifically to cover the cost of insulation in the ceiling of our building. **BACKGROUND:** The Queenstown Art Society is responsible for what happens at the Art Centre and over the last few years have made major changes in order to improve what we offer to the community. The Art Gallery is open 5 days a week and offers a space for local artists to exhibit their work and locals and tourists alike to appreciate Art. There has been a steady demand and turnover of mostly budding artists using our studio spaces. The studios provide a unique opportunity for visitors to watch and talk to artists while they work, it is also a learning environment where artists share ideas and support each other. We have open days, run art workshops and classes for both adults and children. We keep our members informed of what is happening in the art world and support other art related events in the district. Over the past few years we have fund raised and improved our building creating a better flow throughout it, a new office space, a kitchen for the studios and have painted walls throughout. We are a voluntary



organization with charitable status and our members particularly the committee give many hours of voluntary time to support the centre. Any profits we make are put back into the centre. Our workroom is not only utilized for art purposes, other community groups such as ballet, sword fighting and mandarin language class also use it. As the use of our building has increased the difficulties of heating our old building has become more apparent. Some community groups using our workroom over the winter months left last year because it was too cold to operate in. With the Art Centre now open to the public more often, the need to heat the whole centre has also become more important and our electricity costs are very high. Last winter we had problems with overloading electrical circuits while trying to keep warm. If the building was insulated the demand on heater usage may be able to be reduced. While we understand our building may in the long term be on the agenda for redevelopment the art community is currently being well served by the art society and we believe it is important that council support us in order for us to continue. To this end we are asking that the council increase the budget for our building maintenance to pay for ceiling insulation. We are prepared to help towards costs if need be by applying for grants for this purpose. We have recently acquired two quotes from Insulation South (Bradford gold insulation) and Complete Home Solutions (Pink fit) that are attached. The quotes provide two options, one for insulation over the workroom and art gallery area and the other to cover the entire Art Centre. Our preference is for the entire centre to be insulated. I am happy to speak re this submission. Clare Waddick, President QAS Note: for quotes etc please see additional document

**To:** Clare Waddick  
Queenstown Arts Society  
Cnr Stanley and Ballarat streets  
Queenstown

**Date:** 25/04/2014

## Quotation # i460/2

| Item                                                                                                                        | Qty      | Description                                                      | Unit cost | Item total        |
|-----------------------------------------------------------------------------------------------------------------------------|----------|------------------------------------------------------------------|-----------|-------------------|
| To Supply and install insulation to The Queenstown Arts Centre Ceiling, Corner of Stanley and Ballarat Streets, Queenstown. |          |                                                                  |           |                   |
| <u>OPTION 2: Install 276.2 square meters of the space, being the entire ceiling space excluding the potters area.</u>       |          |                                                                  |           |                   |
| CSRR3.2                                                                                                                     | 276.2 m2 | Supply and install Bradford Gold R3.2 ceiling insulation (145mm) | \$21.80   | \$6,021.16        |
| Subtotal                                                                                                                    |          |                                                                  |           | \$6,021.16        |
| GST                                                                                                                         |          |                                                                  |           | \$ 903.17         |
| Total                                                                                                                       |          |                                                                  |           | <b>\$6,924.33</b> |

### Conditions:

-Price remains valid for 30 days from date of quotation  
-Installers must have clear unhindered access  
-This quotation is conditional on the invoice for payment, supplied at the completion of the quoted work, being paid by the 20<sup>th</sup> of the following month from date of invoice.  
-Late payment penalty is 2% per month applied on the 21<sup>st</sup> of each month

-Quotation allows for zero retention payment.  
-Goods remain the property of Envirotest Limited until paid in full and legal access to retrieve goods in the event of non payment is reserved.  
-The acceptor of the quotation waives any rights they may have under sections 114(1) (a), 116, 117, 119, 120(2), 121, 125, 129, 131, 132, 133, 134 and 148 of the PPSA.

### Quotation Acceptance

I am authorised to, and accept the quotation and agree to Envirotest Limited T/A Insulation South's standard terms and conditions

Signed:

Name and position: (please print)

Date: / / 2014

Thanks and regards,

Chris Davis  
Envirotest Limited trading as Insulation South  
0800 420 845

6 MAY 2014  
QUEENSTOWN

# Complete Home Solutions Ltd

## Quotation

Po Box 2810  
Wakatipu  
Queenstown 9349

Date 29/04/2014  
Quotation # 526  
Customer ID   
GST # 111999309

### Quotation For:

Quotation valid: 30 Days

Name Queenstown Lakes District Council  
Street Address C/- Clare Waddick  
City/Town Queenstown  
Phone/s 034410499

Comments or Special Instructions: To insulate the Queenstown Arts Centre Building

- This does not include a price to insulate the Potters room

| DESCRIPTION OF INSTALLED GOODS / SERVICE                  | UNITS / M2 | PRICE   | AMOUNT      |
|-----------------------------------------------------------|------------|---------|-------------|
|                                                           |            |         | \$ -        |
| - Pink Batts R3.6 ceiling insulation installed throughout | 290        | \$15.50 | \$ 4,495.00 |
|                                                           |            |         | \$ -        |
|                                                           |            |         | \$ -        |
|                                                           |            |         | \$ -        |
|                                                           |            |         | \$ -        |
| TOTAL COST OF PURCHASE (Including GST)                    |            |         | \$ 4,495.00 |
| 50% DEPOSIT                                               |            |         | \$ 2,247.50 |
| BALANCE (Due on completion)                               |            |         | \$ 2,247.50 |

| PAYMENT METHOD                                                                                                                                     | BANK DETAILS                 | TERMS   |
|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------|
| CASH / CHQ / INT BANKING                                                                                                                           | ASB Bank: 12-3154-0124843-00 | 20 Days |
| If paying by internet/cashier banking, please use your <u>name</u> in the code field and installation <u>street address</u> in the reference field |                              |         |

Signed on behalf of Complete Home Solutions Ltd

Signed [Signature] Sales Consultant Brendan Watson Date 29/04/2014

Signed by Customer to commence work

Signed  Date / / 2014 Email

Invoice Address (if different from above installation address)

If you have any questions concerning this quotation, contact  
Brendan Watson on 027 500 7000 or sales.chs@outlook.com

THANK YOU FOR YOUR BUSINESS!

All goods remain the property of the company until full payment is received. This agreement is subject to the Consumer Guarantees Act 1993

# Complete Home Solutions Ltd

## Quotation

Po Box 2810  
Wakatipu  
Queenstown 9349

Date 5/05/2014  
Quotation # 541  
Customer ID \_\_\_\_\_  
GST # 111999309

### Quotation For:

Name Queenstown Lakes District Council  
Street Address C/- Clare Waddick  
City/Town Queenstown  
Phone/s 034410499

Quotation valid: 30 Days

Comments or Special Instructions: To insulate the Workroom, Gallery and hallway outside the office only  
- at the Queenstown Arts Centre

| DESCRIPTION OF INSTALLED GOODS / SERVICE                  | UNITS / M2 | PRICE   | AMOUNT      |
|-----------------------------------------------------------|------------|---------|-------------|
|                                                           |            |         | \$ -        |
| - Pink Batts R3.6 ceiling insulation installed throughout | 107        | \$15.50 | \$ 1,658.50 |
|                                                           |            |         | \$ -        |
|                                                           |            |         | \$ -        |
|                                                           |            |         | \$ -        |
|                                                           |            |         | \$ -        |
| TOTAL COST OF PURCHASE (Including GST)                    |            |         | \$ 1,658.50 |
| 50% DEPOSIT                                               |            |         | \$ 829.25   |
| BALANCE (Due on completion)                               |            |         | \$ 829.25   |

| PAYMENT METHOD                                                                                                                                     | BANK DETAILS                 | TERMS   |
|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------|
| CASH / CHQ / INT BANKING                                                                                                                           | ASB Bank: 12-3154-0124843-00 | 20 Days |
| If paying by internet/cashier banking, please use your <u>name</u> in the code field and installation <u>street address</u> in the reference field |                              |         |

Signed on behalf of Complete Home Solutions Ltd

Signed [Signature] Sales Consultant Brendan Watson Date 5/05/2014

Signed by Customer to commence work

Signed \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / 2014 Email \_\_\_\_\_

Invoice Address (if different from above installation address) \_\_\_\_\_

If you have any questions concerning this quotation, contact  
Brendan Watson on 027 500 7000 or sales.chs@outlook.com

THANK YOU FOR YOUR BUSINESS!

All goods remain the property of the company until full payment is received. This agreement is subject to the Consumer Guarantees Act 1993

RECEIVED  
6 MAY 2014  
QUEENSTOWN

**Wakeling, Hanna -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **It will be a great asset for the community**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **Don't we pay enough rates?**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



## Walker, EP and RL -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

**Public forum at a Council meeting**

Other, please specify: **mail survey.**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Walker, Stephanie - Roost Mortgage Brokers

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Walker, John -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **If justifiable it should be funded by non council developers**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **Overdue to stop further separation of facilities and grounds.Consolidate / partnership with existing providers.Financial and practical sense to develop existing facilities.Already enough halls and grounds that can be enhanced.Wanaka has an unenviable track record of fragmented inconsistent development.Time to be pulling back on adding to debt for another overly enthusiastic plan to break up existing established areas. The existing commercial ares should be a linked as possible not eroded.If it is justified then let the users fund it,both capital and maintaining.Alexandra netball is an example.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:**Not built at all**



Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Time to understand that no longer right to keep having projects that add to debt and operating expenses unless basic utility services. Sector wish lists should be their responsibility.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments: **Not a core service. If it is really necessary then the users can raise funds in a like manner to what a household ratepayer has to do for their own projects.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **Major changes that will affect council employees and supply of services by local providers**

How would you like to receive information from the Council?

**Community forum / drop-in session in your area**

**Council website**

**Daily newspaper**

**Radio**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

|                    |
|--------------------|
| <b>Performance</b> |
|--------------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |
|--------------|
| <b>Other</b> |
|--------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Comments: **Sealing - Lake Wanaka Outlet Road is a heavily used road by locals and visitors, motorists and bikes. Its condition is a disgrace. It should have priority for sealing. Likewise the boat ramp at the outlet should be made useful. There should be an extension of sealing on the Mt Aspiring Road and to a width that can accommodate cyclists.**

## Walker, Basil Walter -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **No consultants fees. The Council have to be recognised as foolhardy incompetent.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Carparking is required workers accommodation required.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **CBD commercial & accommodation ratepayers only.**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **LIMITED to \$500,000 consultants fees**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **No need to be at higher cost use better brains & ability**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **Ratepayers are not the payment vehicle for every person living or visiting.**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **Not ratepayer extra funding rearrange financing**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **No consultants fees paid by QLDC ratepayers**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **What principles**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **No**

Comments: **Debt is not the reason for Council measurement management should be the measurement.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

Other: **All decisions including wages**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

**Letter**

**Radio**

Other: **All above except Facebook.**

How would you like to share your opinions with the Council?

**On-line survey**

Other, please specify: **The Online survey are biased**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **No longer than monthly work contracts for employees. Senior Positions should be put to tender to get lower salaries for living in Qtown.**

**Other**

**Yes**

Comments: **Performance (comment on first question): Actually the CEO is proving to be less than honest.**

**Wallis, James - Ratepayer**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: I have recently become aware that unfortunately the Ministry of Education will only be providing funding sufficient for a very small hall at the new Shotover Country Primary School. Given that a new build provides a one off opportunity to get things right, not only for the school, but for the wider community, I submit that Council provide additional funding to ensure the hall is of sufficient size to meet all demands usually placed on a school hall (assembly's, wet day activities, science fairs, basketball, etc). Given the diversity of potential uses, anything smaller than a basketball court along with room for spectators and support personnel would represent a missed opportunity. For both the school, community groups and potentially the Wakitipu region in general. In short, a decision to provide funding for the SCPS hall represents an investment in both the school itself and the wider community for years to come.

## Wallis, Tony -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

No

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments: **Residential Water Meters: It is clear to me that Council staff intend to inflict water meters on the citizens. Arithmetic and the experience of the CODC citizens tells us that water metering is a very bad idea. Because of the costs of installing, owning and operating water meters, the cost to ratepayers to supply water approximately doubles. If the principle of paying for what you use, means that you pay double the cost, then you have chosen the wrong principle. The law obliges you to provide water - "in a way that is most cost-effective for households and businesses" (LGA s10). The citizens will tell you this also. Your main objective is to meet the water**

**demands of your residents in the most cost effective way. To try and manipulate our water usage by making the price so high that we can't afford to use it is obnoxious and disgraceful behaviour.**

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Walmisley, Jonathan -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **The sports complex needs to be constructed with the future in mind not for Upper Clutha as it is now. Having a virgin site is ideal as it allows for both an indoor facility and for an aquatic centre to be co-located without interfering with the running of the existing pool. The suggestion to spend on the existing pool as a short term measure is both wasteful and likely to cause a greater rates increase for Wanaka ratepayers. I believe the Sports Facility should contain 3 indoor courts as previously recommended with space for a gym and other commercial users and the swimming pool complex in stage 1. This can be achieved by starting with the indoor complex and building the aquatic centre immediately afterwards hence allowing for funding to be put into the 10 year plan when it is next considered. To this end use the \$16m for the indoor complex now and plan/budget another \$10m for the pool starting in say 2017/18. Combining both in one location makes operational sense. In the new location it will become a centre for the community that uses it and will over time reduce the traffic outside MAC. Be Bold and do the right thing**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **Initially this may cost more however the waste of money for a temporary solution at the existing pool would be criminal**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments: **This is an excellent suggestion**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option within existing space.**

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



## Ward, Briar -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **It has been brought to my attention that the proposed sports facility is to be situated away from the schools' premises which makes it difficult for the students to use it to its full capacity. It makes more sense for it to be placed near school grounds so teams and clubs can be established and sustained whilst being used constantly by the local students who need it the most to be healthy active people. I attended Mt Aspiring college and now work for Sport Waikato, where we are encouraging healthy and physical lifestyles in primary schools to combat the obesity issues our nation faces, promoting physical activity and healthy nutritional messages. The more exposure children have to sporting opportunities and facilities the more they are inclined to participate in and coach later in life. Please build the sports facility in a position where school groups can take full advantage of the facilities offered. It's an investment for a healthier community so let's start with equal access and sporting opportunities for all ages and remember the children are our future.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Warstat, Vanessa -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Find with visitor card charges and Sky Casino (see original Submission****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **also paid by visitor card charges**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **No**

Other comments: **should be paid/funded by visitor card charges**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments: **as above, funded by visitor card charges**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **if yes, then only charged to hotels etc and business's as throughout summer contantly see Hotels, Resorts etc watering lawns throughout the day**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

**Daily newspaper**

**Radio**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

**Phone conversations**

**Public forum at a Council meeting**

Other general comments:

**Performance****Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other****Yes**

Comments: **Some points re a bed tax/visitor tax - on a recent holiday to Garmisch - Parten Kirchen, Germany - please visit their web page [http://www.gapa.de/visitors\\_card/](http://www.gapa.de/visitors_card/) we were charged a visitor tax (nightly charger per person) as this is a very popular resort town, that would not be able to otherwise pay for its council services etc from the small amount of locals, compared to visitors in the region. This entitles the visitor to many free options and discounts around the town. We did not find this to be too much of a burden to our budget and used some of the discounts available and free services. I believe this option needs to be looked into seriously for the Queenstown/Wanaka region, due to the small pool of ratepayers money available for all the services that are provided/required/desired in this region. The visitors card has been in place for 20 years and my suggestion is for \$4.00 pp. I support a fact finding trip to Garmisch - Parten Kirchen for a couple of council staff members to follow up on their visitors card. Please note: Additional Information in original submission.**

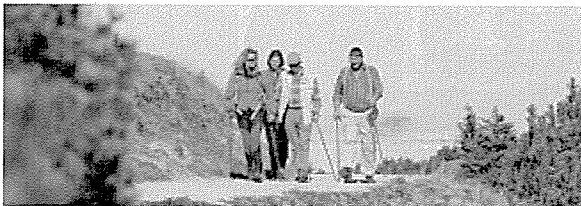
Entdecke Deine wahre Natur.



## GaPa Visitors Tax and Visitors Card

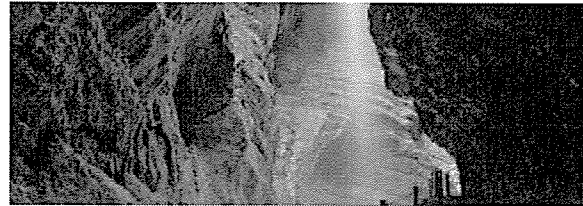
The municipal authorities of spa and health resorts are charging a visitor's tax. The visitors tax is a fixed and earmarked contribution which is applied to provide for and maintain facilities for spa purposes such as recreational and sports facilities, hiking trails, ski runs as well as various other local facilities.

For each person and night the city charges 2 EUR. No health resort tax is payable for children born 2008 or later, 50% of the health resort tax will be charged for children born 1998 to 2007. The visitor's card (a kind of voucher) will be handed out to you upon arrival by the proprietor or hotel staff. It is not transferable and it is only valid for the duration of the registered stay.



**Enjoy the following highlights with your personal visitor's card, yours free of charge to use during your stay in Garmisch-Partenkirchen**

free utilization of the municipal bus service,  
 free utilization of the Schneexpress/ snow express, train between Garmisch-Partenkirchen - Ehrwald - Lermoos - Reutte - Vils)  
 a wide variety of walking tours and other visitor programs sponsored by Garmisch-Partenkirchen Tourism,  
 free entrance to the Holiday-Park Loisachbad,  
 reading rooms for your use at the Kurhaus Garmisch,



**In addition, we offer you a discount on the entrance fees to the following attractions**

Partnach Gorge  
 Guided tours through town with certified guides  
 Kainzenbad  
 Rope Mountaineering Park at the Wank-CableCar-Station  
 Summer Toboggan Run near Kainzenbad (if you purchase a multiple ride ticket)  
 Olympic Ice Stadium  
 Indoor tennis court at the Hausberg  
 Michael Ende - an adventure exhibition/  
 Kurhaus Garmisch  
 art exhibitions/ Kurhaus Garmisch  
 Museum Aschenbrenner  
 Richard-Strauss-Institut  
 Werdenfels Museum  
 Partenkirchner Bauerntheater  
 Kleines Theater" and the stage theater "U1"  
 Discount for the NordicWalking instructions of Garmisch-Partenkirchen Tourism  
 Laber cable car/ Oberammergau  
 Open air museum of Glentleiten  
 Deutsches Museum/ Munich  
 Alpentherme Ehrenberg



free card for library books in Garmisch and in  
Partenkirchen,  
1x free entrance in the Alpspitz-Wellenbad  
(wave pool), 1x free entrance in the Casino  
Garmisch-Partenkirchen (passport necessary)

---

© 2014 Markt Garmisch-Partenkirchen

## Waser, Patrick -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **I support the proposed \$250,000 investment in Ultra-fast Broadband in Wanaka and the Wanaka Chamber of Commerce Submission for funding the Gigatown Wanaka Campaign. I believe UFB in today's business and economic environment will be critical to the ongoing growth and success of the Wanaka economy, in particular in helping existing business grow, be more competitive, attracting business and higher salaries through businesses that embrace new technologies. I believe that UFB will help to keep and build on the future vitality and success of business within the CBD which is a key strategic objective of the District Plan I also support the Wanaka Chamber of Commerce Submission for funding the Gigatown Wanaka Campaign. I am very confident that Wanaka will win the Gigatown competition and the result will be extremely positive for business and the town economy. I believe Gigatown is a productive tool for the council to show your general support for Wanaka business.**

**Watherston, John -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **I, John Watherston from 85 Mt Iron Drive support the proposal of building sports facilities adjacent to Mount Aspiring College. This is a logical step to take and will result in a more financially responsible project whilst enabling a more efficient use of the facilities by the community as a whole. Many precedents of partnerships between the Ministry of Education and Communities exist and providing the projects are well managed with a clear understanding of the joint usage of the facilities this concept has been very effective with a lower capital requirement from the community. I urge the council to undertake the following: ? Assess capital and operating costs associated with the above option to compare with the Three Parks option. ? Initiate discussions with Mount Aspiring College and the Ministry of Education as to a potential partnership for this facility.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Watkin, Jocelyn - individual

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Will bring more people to the town, especially out of the usual peaks of summer and winter.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Watson, Robin -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Watson, G -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

**Library Services****Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs****Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt****Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Council newsletter**

**Daily newspaper**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

**Watts, Patricia -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**Watts, David -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **No we cant afford it. Stealing the last pieve of good public land**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Ngai Tahu is now a business not a charity**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **We cant afford to support an offshore bank****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Public amenities ie ratepayers funds**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **What Law!!**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **The school is inside international corridor of high tension lines**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Books are good**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Too many negative issues with frontline staff**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **I live in Queenstown**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments: **I already pay for water Glenpanel Scheme**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**



Comments: **but no convention centre debt**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New bylaws**

Other: **horses on bicycle trails**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Looking at a reduced rate bill**

**Other**

**Yes**

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: You can really analyse performance after they are kicked out**

**Webb, Robin -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments: **We have owned a holiday home at Lake Hayes since 1970s and are concerned that it is proposed that all properties would be rated to finance the project which would be of no interest or advantage to us. We would support the proposal provided we would not be called on to contribute.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **See above****New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **Not our patch**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **Meters at Lake Hayes Have identified excess use and/or leakage.**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Not a planning matter, but we have concern at the number of boats which are permanently parked on the beaches at Bendemeer Bay, obstructing use for picnic parties, Two boats are in an advanced state of rotting having been there for years. One has a very expensive rig which could be recycled. Perhaps an area could be designated as boat park??**

**Webb, S -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments: **I do not think Wanaka should have to pay towards it**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments: **This is a decision for Queenstown Resident. Wanaka should not pay for it**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments: **Wanaka should not pay for it****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**Phone conversations**

Other general comments:

**Performance**

**No**



Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Webster, Debbie - Disabilities Resource Centre Queenstown

Area: **Out of the district**

If out of the district:

Owns property in district? **No**

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

Other: **any new infrastructure developments / projects in the district to ensure they are fully accessible to all people**

How would you like to receive information from the Council?

**Community forum / drop-in session in your area**

**Council website**

**Email**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**Phone conversations**

**Public forum at a Council meeting**

Other general comments: **DRC (Disabilities Resource Centre) Queenstown Board, Management and staff would like to see the council consulting with people with disabilities on access to all new infrastructure developments in the district at the planning stages to ensure that all new developments to infrastructure are FULLY accessible to ALL people. To adopt the Life Time design in building projects to ensure universal and accessible design in any new building developments in the district. We would also like to see the council include disability responsiveness training for its employees to improve staff awareness and responsiveness to the needs of disabled and aging persons. We would also like to see the promotion of accessible tourism in the district, again promoting the region inclusive to all people.**

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Wellington, John -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The centre should be funded by the businesses that will benefit. Ratepayer funds should be not be used.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **As long as the users pay market rates for rental/lease of the property to QLDC.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **If it proceeds the rating implications need to be reviewed as the proposed split results in very similar rate increases (with the exception of CBD properties) for Wanaka Ratepayers and Queenstown Ratepayers, where it is obvious that the vast majority of benefits will accrue to Queenstown. This may be that the split does not take into account the variation in rating base size between Wards or does not apply relative value to the relevant communities. Rate increase for wanaka residential properties are between 42% to 69% of the increase to Qtn Residential properties Rate increase for wanaka Commercial properties are between 82% to 114% of the increase to Qtn non CBD commercial Properties. Rate increase for Wanaka Accommodation properties are between 78% to 94% of the increase to Qtn non CBD accommodation properties This implies that Wanaka Ratepayers will get very similar benefits to non CBD Queenstown Ratepayers. This is clearly not the case for commercial or accommodation providers and I believe also not the case for ordinary ratepayers.**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **I believe that a new pool is an urgent requirement and that this should be included in stage 1.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **The Wanaka community has been paying for sports facilities in Queenstown and if the funding rules change it is not equitable that the Wanaka Community should not get access to similar facilities.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **yes but this should not delay or be at the expense of the Wanaka Sports facility.**

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **This may be acceptable to the users of Queenstown Library, but is clearly against the wishes of the Wanaka Community as expressed both by petition, at the recent local elections and via the consultation process with the Wanaka Community.**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **To a certain degree. However debt funding for long term infrastructure is an appropriate way of extending the costs of the asset over the lifetime of the asset and that the users of the asset contribute to its cost rather than it all be funded by current ratepayers.**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **The current level of consultation is good. Do not reduce it.**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

**Letter**



How would you like to share your opinions with the Council?

**Community drop-in session**

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

**Public forum at a Council meeting**

Other general comments: **Local democracy is all about community involvement. Council consultation can be long winded but it is vital to engage with the community. The Wanaka Library issue is the classic case of how not to do it. When it was clear that the community was unhappy with the proposed changes, the option was there to withdraw that part of the structural review. However the CEO and council ingored that option and ignored the community. The result of the election showed that this was not popular. The council needs to listen and take a pragmatic approach, rather than a we know best attitude, as was displayed by our new CEO on this occasion.**

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **I note that there is no allocation of capital funds for the Wanaka Ward for Walkways, for the 3rd year in a row, and nothing in the 10 year Plan either. Queenstwon Ward has a figure of \$1.19m in the 10 year plan and \$206K in the annual plan. The Upper Clutha Tracks Trust will be making a submission for allocation of capital funds towards the contruction of a Walking and Cycling track between Lake Hawea and Hawea Flat to create an off road commuting route to the Hawea Flat Schhol. This track is in the Upper Clutha Walking and Cycling Strategy, and is supported by the local community. I would urge the Council to commit funds to support this track.**

## Wellington, John - Upper Clutha Tracks Trust

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **The Upper Clutha Tracks Trust's objects are "To promote, support, fund and advocate for the establishment of: 1 a functional interconnected network of tracks for walking, hiking, cycling, mountain biking, horse riding, roller skating, and any similar recreational leisure activities in the Upper Clutha area, whenever such trails will contribute to the social, cultural, environmental or economic wellbeing of residents or visitors to the District. 2 The roading network for commuter and recreational road cycling. The Trust also endorses, and works to achieve the QLDC strategy for Walking and Cycling in the Upper Clutha Basin. The stated goals of the Strategy are 1 Make walking and cycling an attractive and safe option for getting around the Upper Clutha area 2 Promote the opportunities for walking and cycling in Upper Clutha. 3 Ensure that the needs of pedestrians and cyclists are always fully taken into account in the Council's land use and transport planning, recreation planning, urban design, engineering and land development process. 4 Deliver a consistent approach to walkways in the Upper Clutha by working in partnership with other landowners agencies and interested parties. The first goal states further the objective 1. To continue to expand the walking and cycling infrastructure network in the Upper Clutha area using this strategy as guidance, but also responding to emerging**

needs and opportunities. **THE UPPER CLUTHA TRACKS TRUST SUBMISSION IS:** 1 - The Trust requests that the council include a funding contribution for the proposed Hawea School Track in the annual budget for Walkways in the Wanaka Ward (page 107). The Trust requests that Council fund 50% of the project with the other 50% to be raised by the Trust. Based on the current working budget for this project the Trust is seeking a contribution of \$65,000. A detailed budget is available, and route plan is available. **Background** The Hawea School Track is a community supported link between the community at Lake Hawea and the community school located at Hawea Flat. The track is listed in the Upper Clutha Walking and Cycling Strategy document (item 42 & 43), and was originally planned to be a roading project to increase seal width/shoulder of the road to make it more user friendly for cyclists. The track is a key link between the two Hawea communities and is a more direct route than the Hawea River Track and a safer route than Gladstone Road. It has the support of the Hawea Community Association and the Hawea School, and is intended to provide a safe mostly off road cycle route for children commuting to Hawea Flat School. It will also provide a recreational track that will provide a more direct link between Hawea Flat and Lake Hawea, and together with the Hawea River Track, will provide a loop track experience. The route connects the existing walking/cycling track along Capell Avenue, and uses the existing path alongside Cemetery Road. The track will then be on an unformed legal road connecting Cemetery Rd and Domain Road. A new section of track will be formed on the road reserve beside Domain Road to Hawea Domain; it will be separated from the carriageway. The Council has recently held a hearing in relation to a land swap at Hawea Flat to facilitate walking and cycling access to the Hawea Domain. If approved this will provide off road access to the Domain from Hawea Flat and form the final part of the track. 2 - The Trust is also working on two other key links within the Upper Clutha track network. A direct link between the Hawea Flat Community and the Hawea River Track. A link between Dublin Bay and the Maungawera Road. Both of these proposed tracks are subject to ongoing discussions regarding access and track alignment but either could be resolved at relatively short notice. The council is a party to the discussions regarding access on both these projects. The Trust is also working on a strategic link between the Upper Clutha track network and the track network at Cromwell. The Trust is commissioning a feasibility study to assess the options for extending the Upper Clutha River Track from Luggate to Cromwell. This would link the Upper Clutha track network with the Cromwell track network, and was the subject of an unsuccessful ?Great Rides? application. The project at the time had the support of QLDC and DOC, and numerous other community groups. Other groups are currently working to connect the Wakatipu Basin track network to Cromwell and a link between Cromwell and the Otago Central Rail Trail at Clyde. The track would also form part of the Clutha Mata-Au long distance track. The Trust is further aware that the Cardrona Ratepayers & Residents group is working on a track linking Cardrona with Wanaka, possibly in conjunction with the proposed new sewerage line between the communities. Again QLDC has been aware of this proposal. This track forms items 26, 36 and 45 of the Upper Clutha Walking and Cycling Strategy. The Trust believes that this group will be submitting on the annual plan in respect of funding. The Trust notes that there have been no funds in the annual plan for the walkways in Wanaka Ward for the last 3 years and currently no funds allocated to the Wanaka Ward in the current 10 year plan. The Trust believes that all of the above projects, most of which are in the Upper Clutha Walking and Cycling Strategy, have the support of the local community, form key parts of the track network, and should be considered for financial support from QLDC both in this Annual Plan and in the 10 Year Plan. The Trust would therefore request that these be considered for partial funding

in the current and subsequent future annual plans, and that provision should be made for these in the 10 year plan when it is next reviewed. **THE REASONS FOR THE TRUST'S SUBMISSION:** The Trust was jointly set up QLDC and DOC to work alongside them to develop the walking and cycling track network in the Upper Clutha. The Trust initially worked closely with QLDC on the development of the Hawea River Track and the Gendhu Bay Track. However for the last few years QLDC's main focus has been on the Wakatipu Basin and the Queenstown Trail in particular, and as a result the UCTT has been working almost exclusively with DOC in the Upper Clutha Basin. The success of the Trust model is that it allows fund raising from donor bodies and Trusts that are not directly available to QLDC and DOC and therefore increases the funding available for track construction. When the Upper Clutha Tracks Trust seeks funds from donor groups and Trusts, the support of either QLDC and/or DOC substantially increases the credibility of the application and its chances of obtaining additional funds. The Upper Clutha Tracks Trust would like to see QLDC again be more actively supportive of Upper Clutha Tracks Trust and its projects. The Trust submission is in line with our goals and those of the QLDC strategy document for Walking and Cycling in the Upper Clutha Basin. The application gives the council the chance to assist in the creation of a safe off road link for school children between Lake Hawea and Hawea Flat and also create key missing links within the Upper Clutha Track network. **THE TRUST'S SUBMISSION WOULD BE MET BY COUNCIL:** Allocating funds to the Wanaka Ward Walkways section of the Annual Plan budget both to specifically support the Hawea School track proposal, and to also to provide some funds to assist in the other projects described above. The Trust would also wish these projects be allocated a budget in the 10 year plan.

## Welsh, Angus -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **The only people to benefit is transport and hospitality**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Only Partially**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Only those who benefit should be charged**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **It took 20 years for the Hall**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Its a community facility**

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **Would be costly to improvise**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **Bust costly**

### Debt

**Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

**Daily newspaper**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

**Public forum at a Council meeting**

Other, please specify: **longer time than 3 minutes**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|       |     |
|-------|-----|
| Other | Yes |
|-------|-----|

Comments: **Comments regarding suggesting criteria and/or ways to measure the Councils performance: Comparison with other councils, year on year results publication**

## Wensley, L and MJ -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Please ensure no additional accommodation included in development - plenty in Queenstown already**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **Too large a burden on Queenstown CBD accommodations. Rate increases are too high.**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement****Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Phone conversations**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Whaanga, Dean - Te Ao Marama Inc

Area: **Other**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments: **We are very interested in the citizens of the QLDC and welcome initiatives that support community health and wellbeing. The new Wanaka Sport Facility centre has a potential to not only provide for existing sports users but will hopefully get more of the community interested in sporting and cultural activities allowing for a more resilient, healthy and happy community.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Local facilities can cater for a wider district usage. District wide rates also allows for a sharing of the financial burden and ultimately becoming debt free quicker**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments: **no comment**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **As a Maori Iwi environmental office we acknowledge the need to manage water in an effective manner to provide for the health and wellbeing on the community. Environmental responsibility is very important, providing quantity and quality to the community. Financial considerations to make this happen are worthy of community discussions.**

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:



Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

Community Engagement

Yes

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

Performance

Yes

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

Other

Yes

Comments: **This submission is presented on behalf of Te Ao Mārama Inc representing the four Ngāi Tahu Papatipu Rōnanga ? Awarua, Hokonui, Oraka-Aparima and Waihopai. Te Ao Mārama Inc is pleased to have the opportunity to review Council's Draft Annual Plan for 2014-15 and extends compliments to the Mayor and Councilors. Our main focus is on the processes involving the**

**environment and planning functions and in these respects we have not noticed anything in the plan which gives us any cause for concern. Indeed we are confident that our continued partnership with Council will contribute to the bold visions before our community. We acknowledge the Council as an active participant and signatory to the Charter of Understanding, ?He Huarahi Mo Uri Whakatapu? (a pathway for the generations coming through) between the six Local Government in Murihiku and Te Ao M?rama Inc. As Council?s vision unfold so also will opportunities for us to further enhance the positive image and reputation of your Council to the benefit and good health of your businesses, residents and visitors.**

## Wheeler, Maree -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **Yes I absolutely believe this would be an asset to not only the immediate community (LHE and Shotover Country) but also to the wider community easing pressure on the high use of the events centre and providing closer facilities for Arrowtown Residents as well. I believe it would be well supported by the local community. There are a number of very proactive people who would willingly run social competitions in the above sports and it would also provide another facility for school sports teams to practice after school spreading the congestion of teams in one facility and also avoiding parents transporting children to and from sports practices in Frankton and Queenstown in peak traffic times.**

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **I agree with the principles for managing water cost,**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **I would prefer to see more education for residents regarding water usage over the high cost of installing individual water metres**

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Daily newspaper**

**Email**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Email**

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## White, Alison Tamzin -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Presently we are selling state owned enterprises and cannot "afford" a stand alone library in Wanaka**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Tourism is charmed by these lakeside alpine villages over developed sites are a dime a dozen**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **See above**

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **We cannot afford a stand alone Library and truely there is water, water everywhere**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments: **NO SPORTS FACILITY!**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments: **Sure lets try user pays**

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **Not a broad enough spectrum for quite fluid rated population**

### Library Services

Yes

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **I do support Library services being MORE available than Alcohol**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **Present Library facilities are very stretched perall and space wise and I value libraries above councils**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Keep existing serbvices and can the sports centre option to pay for them, live within our means**

### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **No a personal allowance is fairest there so much money locally itd have little difference**



**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **I'd like them to begin to actually pay attention to the findings!**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

Other: **An independent information offering would be good**

How would you like to share your opinions with the Council?

**On-line survey**

**Phone conversations**

Other, please specify: **Votings Good too**

Other general comments:

|                    |
|--------------------|
| <b>Performance</b> |
|--------------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance? **Yes. (Please specify below)**

Comments: **Measuring levels of local growth happiness and joy**

|              |
|--------------|
| <b>Other</b> |
|--------------|

|            |
|------------|
| <b>Yes</b> |
|------------|

Comments: **Comment in regards to the proposed performance measures representing good standards by which to judge the quality of Council's services: Deep human values have been mainly ignored.**

## Whiteside, David -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

No

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**Which issues should the Council ask your opinion about?How would you like to receive information from the Council?How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****Yes**

Comments: **The condition of the berm on the Pembroke Park side of this street is a disgrace, and needs to be upõ graded. I suggest that kerb and channelling be installed along-side the post and chain fence, the street sealed across the full width between the kerbs, and parallel parking spaces be marked out on both sides of the Street. I have heard that there is a proposal to have angle parking on the Pembroke Park side of the street, with no parking on the other side. I have 2 objections to this proposal: 1/ Safety. Part 13, Section 5.3.1 of the NZTA Traffic Control Devices manual clearly states: Parallel parking "Has less crashes associated with manoeuvring out of parking spaces than angle parking." With Brownston Street being promoted as an arterial road, a slip lane would be essential between the running lane and the angle parks, and Brownston Street is simply not wide enough to safely accommodate this. Angle parking is an option that should be rejected for obvious safety reasons. To persist with any plan that includes angle parking along this street would be a breach of the Health and Safety Act 2/**

**Number of parking spaces: Angle parks would not be possible at intersections and pedestrian crossing points, and would eliminate all parking on the other side of the street, resulting in a significant reduction in the total number of parking spaces available along this street. compared with parallel parking on both sides of the**

**street. I have attached a plan for a parallel parking layout for this Street. Note: Please see full submission for diagram and photo**

# Submission to Queenstown Lakes District Annual Plan May 2014.

Subject: Parking on Brownston Street between McDougall and Dungarvon Streets



The condition of the berm on the Pembroke Park side of this street is a disgrace, and needs to be upgraded. I suggest that kerb and channelling be installed along-side the post and chain fence, the street sealed across the full width between the kerbs, and parallel parking spaces be marked out on both sides of the Street.

I have heard that there is a proposal to have angle parking on the Pembroke Park side of the street, with no parking on the other side. I have 2 objections to this proposal:

- 1/ Safety.  
Part 13, Section 5.3.1 of the NZTA Traffic Control Devices manual clearly states: Parallel parking "Has less crashes associated with manoeuvring out of parking spaces than angle parking."  
With Brownston Street being promoted as an arterial road, a slip lane would be essential between the running lane and the angle parks, and Brownston Street is simply not wide enough to safely accommodate this. Angle parking is an option that should be rejected for obvious safety reasons. To persist with any plan that includes angle parking along this street would be a breach of the Health and Safety Act
- 2/ Number of parking spaces:  
Angle parks would not be possible at intersections and pedestrian crossing points, and would eliminate all parking on the other side of the street, resulting in a significant reduction in the total number of parking spaces available along this street. compared with parallel parking on both sides of the street.

I have attached a plan for a parallel parking layout for this Street.

I wish to be heard at the hearing for these Submissions.

*David Whiteside*

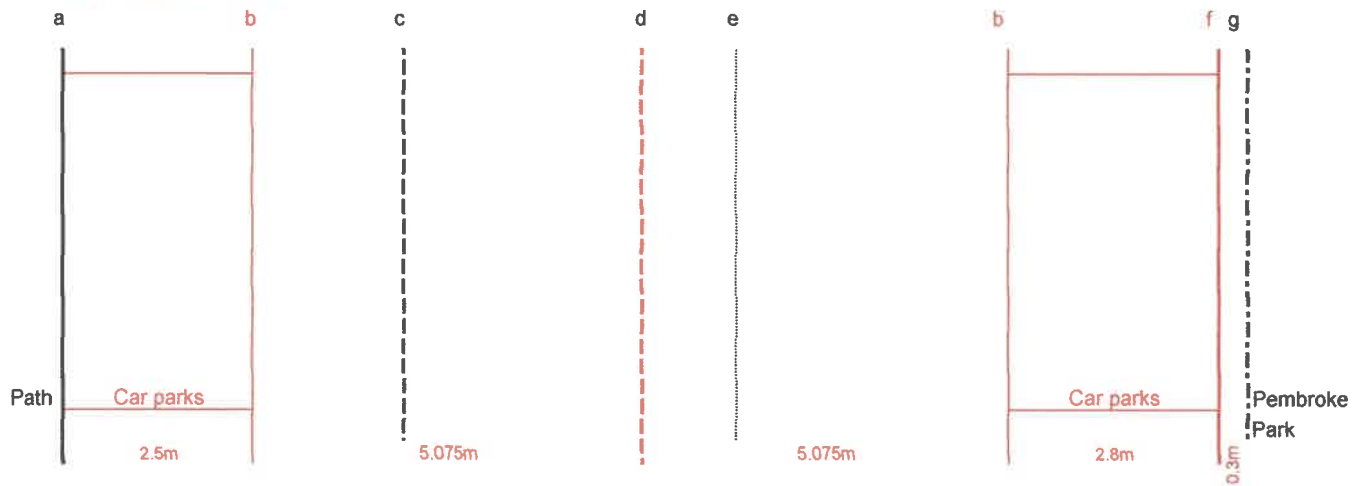
David Whiteside  
RD 2,  
Clinton 9584

19 May 2014.

## Suggested lay-out for Parallel parking for Brownston Street, Wanaka

Existing layout in black

New layout in red



Scale approximately 1:100

- a: Existing edge of kerb
- b: Parking bays
- c: Existing road centre-line
- d: New centre line
- e: Existing edge of seal
- f: New edge of kerb
- g: Post and chain fence

Parks on south-east side 2.5m wide

Parks on north-west side 2.8m wide as per NZTA Traffic Control Devices Manual Part 13 sec.5.3.1

Drawing by D R Whiteside 19/5/2014



**whiting, peter -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **We shouldnt proceed with 3 parks as it is the wrong position. We should improve the existing pool complex at MAC We should co locate at MAC and form a partnership with MAC to develop indoor courts and gymnasium facilities there. Parking could be placed at adjacent Lismore Park and on MAC land beside the existing pool. We should put our greenfields sports and articial turf at showgrounds /rugby/campground area with rugby,soccer,rowing,hockey sharing a base building.The rowing club should also be allowed to build by the lake a smaller structure than they now propose which is large enough to house their boats.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments: **My proposal will be cheaper anyhow and there may be govt financial help from MAC**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments: **queenstown already has there sporting complex**

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wilkinson, Graham -

Area: **Arrowtown**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **There is no doubt the convention centre will give impetus to the whole region. The issue is around how it is developed, how much the cost is, and how it is operated. Risk minimisation strategies are required around the design and construction of the facility to ensure there is no overrun in cost. Council needs to ensure it has engaged the level of commercial experience to achieve this. Likewise, with respect to the operation.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Wilkinson, Kim and Marie - Unichem Wilkinsons Pharmacy

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **We do not believe there will be a negative impact on the community by developing a Convention Centre on the Lakeview site. It will help to continue the development of Queenstown into a mature resort destination. It will be a catalyst for the development of the Melbourne/Henry/Man Street bypass around the CBD which will assist in relieving traffic congestion in the future. The Convention Centre will bring to Queenstown a higher yield visitor and will also help to balance Queenstown's party town image.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:



**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

**Wilkinson, Marie -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **There is a proven persistent demand for a convention centre in Queenstown. Convention delegates and their partners tend to be high spenders thus directly benefiting hospitality, retail and tourism sectors and subsequently all other areas of our community.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **The Lakeview site is perfect for a convention centre and the proposed hot pools. The proximity to our town centre will be a highly positive feature for conference organisers and hence ensure the ultimate success of the convention centre.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **The proposal seems fair. However the portion of rates going towards funding the Convention centre should be adjusted as debt is reduced.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt****No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement****No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance****No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other****No**

Comments:

## Wilkinson, Kurt -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Please build a full size gym/court at the new Shotover Country School for all the community to use, especially those living there and in close neighbourhoods.**

## Wilkinson, Kim - Residential Ratepayer

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **I believe the Convention Centre is a good fit with the Queenstown CBD. The Lakeview option will be well received by those organisations wishing to hold conferences in Queenstown. It will complement the CBD and assist in maintaining the vitality and vibrancy of the Queenstown CBD.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?



Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Williams, Barry -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **too expensive**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments: **Too Expensive**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments: **inappropriate place to carry out these functions**

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments: **Library option totally inappropriate**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **too expensive to install**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Email**

How would you like to share your opinions with the Council?

**Email**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **No**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Williams, Megan -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

No

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? Yes

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments: **Also I think value for money could be much better. We need basic facilities, at a reasonable cost.**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **Yes however first Council must invest in repairing all of the current leakage.**

### Debt

**Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Community forum / drop-in session in your area**

**Council newsletter**

**Council website**

**Email**

**Radio**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Community drop-in session**

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Williams, Tony -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **I support the proposed \$250,000 investment in Ultra-fast Broadband in Wanaka and the Wanaka Chamber of Commerce Submission for funding the Gigatown Wanaka Campaign. I believe UFB in today's business and economic environment will be critical to the ongoing growth and success of the Wanaka economy, in particular in helping existing business grow, be more competitive, attracting business and higher salaries through businesses that embrace new technologies. I believe that UFB will help to keep and build on the future vitality and success of business within the CBD which is a key strategic objective of the District Plan I also support the Wanaka Chamber of Commerce Submission for funding the Gigatown Wanaka Campaign. I am very confident that Wanaka will win the Gigatown competition and the result will be extremely positive for business and the town economy. I believe Gigatown is a productive tool for the council to show your general support for Wanaka business.**

## **Williams, Lindsay -**

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### **New Sports Facilities**

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **1. Queenstown Convention Centre (a) No. The convention centre should not proceed at this time. Some reasons include the following. (b) Any argument that the convention centre is needed is contrary to the evidence. Visitor numbers are increasing annually through the shoulder season already with low cost to the ratepayer initiatives such as cycling and golf drawing increasing numbers. It is simply unnecessary for council to inject capital in this endeavour to increase visitor numbers as it is already occurring organically through private operator endeavours. The benefit of organic growth is that infrastructure and services grow at a sustainable pace alongside it. (c) Statistics NZ inbound tourism numbers clearly identify that visitors to conventions and conferences are extremely low compared to holiday and business visitor numbers. Why make such a huge investment into such a small market when we already have a small investment in a huge market? Surely it's smarter to invest more in the larger existing holiday and leisure market and increase that? Refer to Statistics NZ samples from May and November 2013, copied at the end of this paragraph, to illustrate relative conference visitors to NZ as opposed to holiday and business visitors. These relative numbers are consistent throughout the year and show no statistically significant peak or trough. In other words if we are relying on conferencing to fill the**



shoulder season then that is a fallacy. It may be possible to attract budget conferences in the shoulder season on price alone, if we are prepared to drop our rates low enough, but is that really where we want to position Queenstown ? as the low cost bargain basement option? That will hardly provide the return being sought from the venture. (d) Funding and traffic issues are not fully resolved and should be with zero cost impact on the ratepayers. (e) There will be significant traffic effects from the ongoing use of the facility that will cause further congestion particularly in the Queenstown CBD. These need to be fully costed and resolved. (f) Affordable housing is required to accommodate the (BERL March 2013 report) 466 FTE people employed in operations involving the centre. There is presently insufficient affordable housing in Queenstown. This needs to be resolved. (g) The additional ratepayer cost is unacceptable, especially to the commercial sector outside of the CBD which will benefit very little from the centre. The promise of a zero rate increase is somewhat hollow with the background spectre of significant rates increases to support a convention centre. Following Tables: Statistics NZ comparisons ? Inbound visitors by activity type. Samples from May and November 2013. Typical for all periods. (See full submission for tables) 2. Water demand and costs (a) The managing principles are OK. (b) Water meters should not be installed at this time. Some reasons include the following. (c) There is reportedly significant water loss from the reticulated system due to leakage. If this is correct then the leaks should be repaired and usage re-evaluated. (d) There are alternative strategies to reduce water usage. These include incentives to encourage people to install rainwater collection /storage for irrigation purposes. (e) Water meter installed to commercial properties should be the first step as it may not be necessary to meter residential properties; especially if there were incentives to install rainwater collection and storage for irrigation. 3. Debt (a) Council should continue to reduce its debt and match term debt with asset life. i.e. pay off debt to coincide with end of asset life periods to match ratepayer contributions to the life of the asset. 4. Cycling facilities (a) Queenstown is emerging as a cycling destination and investment is required in cycling infrastructure to support that growth. (b) There has been a marked increase in both visitors and locals participating in cycling activities. The network of trails has proven popular and the Queenstown Trail use statistics speak for themselves. (c) There is a disconnect between cycling facilities and the trail network. For example there are insufficient cycle parking facilities within Queenstown and Arrowtown CBD's, and virtually no cycle friendly linkages between trail heads and the Queenstown CBD. (d) The Frankton Rd cycle lane is not satisfactory. It is interrupted in several locations and poorly maintained with glass and debris frequently in the lane. It is on one side of the road only. (e) In general terms it appears that there is no cogent and informed council policy making with respect to cycling in the Wakatipu other than on off road trails. (f) I request funding be allocated to resource a cycle consulting group to be formed to liaise with council on cycling related matters. (g) I request that funding be allocated to provide cycling parking and related facilities in the main centres of Queenstown, Arrowtown and Wanaka. (h) I request that funding be allocated to provide best practice design and construction of separated, sealed and safe cycle ways around the main centres of Queenstown, Arrowtown and Wanaka. 5.

Peninsula Rd street lighting (a) I received a letter from QLDC dated 26/9/12 which advised that funding had been set aside for street lighting improvements along Peninsula Rd this year. This was in response to my submission to the 2012-13 Annual Plan. To date I am not aware of any street lighting improvements along Peninsula Rd. (b) Peninsula Rd properties located between Willow Place and Balmoral Drive pay some of the highest residential rates in Queenstown yet do

not have basic amenity features such as footpaths or street lighting, apart from nominal lighting at intersections. The result is it is difficult and dangerous to move around the neighbourhood, especially at night and during winter. (c) I request that street lighting be provided along Peninsular Rd between Willow Place and Balmoral Drive to the same standard as typically found elsewhere in Queenstown residential neighbourhoods. Following letter from QLDC dated 26/9/12. (see full submission for letter) 6. New Sports Facility ? Wakatipu (a) No. The council should not co-fund a new sports facility with the Ministry of Education (MOE). (b) The MOE knew what facilities were available when it purchased that site and decided to build the new primary school. (c) The MOE has a significant asset comprising land and buildings at it's Gorge Rd high school site. It can easily fund its own facilities through selling that asset after the high school has relocated. (d) Sports facilities associated to schools should be funded by Central Government

## SUBMISSION TO THE QLDC 2014-15 ANNUAL PLAN

### Submitter:

Lindsay Williams  
lindsay@savannagroup.co.nz  
Ph 03 441 4589  
PO Box 2596  
Wakatipu  
Queenstown 9349

I do wish to speak at the hearing.

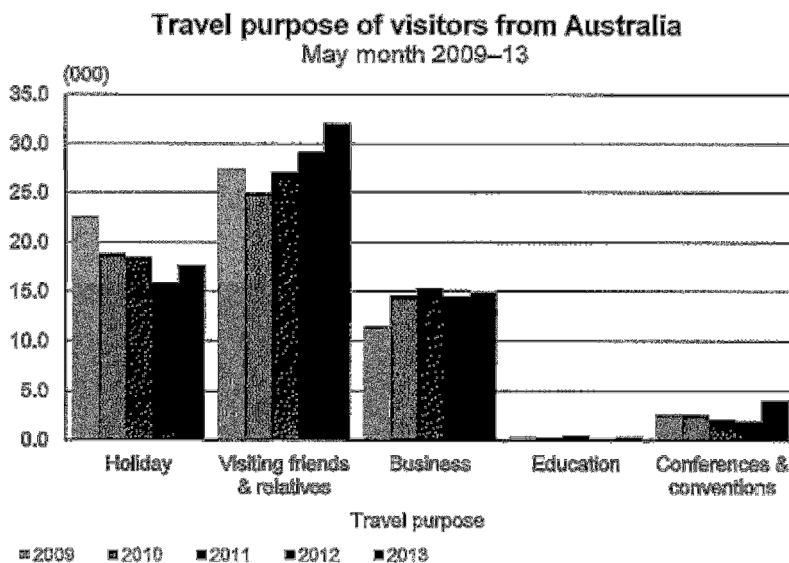
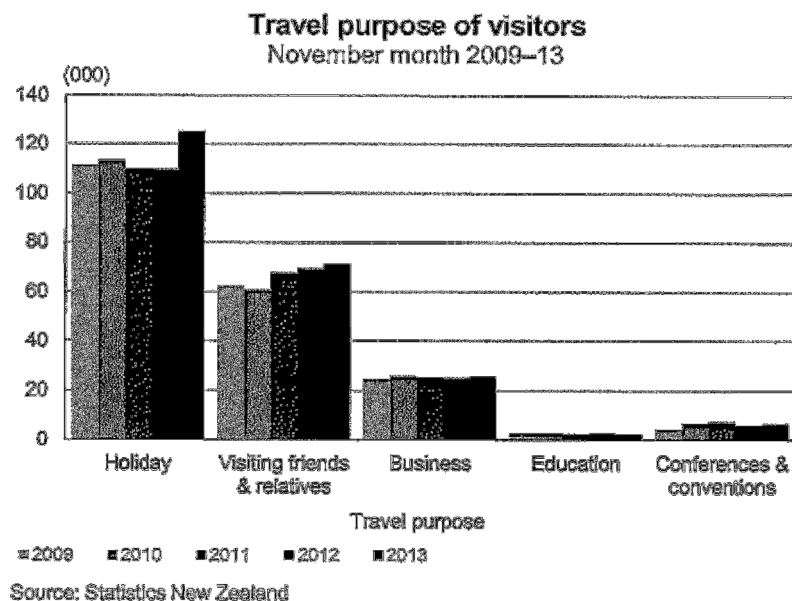
---

#### 1. Queenstown Convention Centre

- (a) No. The convention centre should not proceed at this time. Some reasons include the following.
- (b) Any argument that the convention centre is needed is contrary to the evidence. Visitor numbers are increasing annually through the shoulder season already with low cost to the ratepayer initiatives such as cycling and golf drawing increasing numbers. It is simply unnecessary for council to inject capital in this endeavour to increase visitor numbers as it is already occurring organically through private operator endeavours. The benefit of organic growth is that infrastructure and services grow at a sustainable pace alongside it.
- (c) Statistics NZ inbound tourism numbers clearly identify that visitors to conventions and conferences are extremely low compared to holiday and business visitor numbers. Why make such a huge investment into such a small market when we already have a small investment in a huge market? Surely it's smarter to invest more in the larger existing holiday and leisure market and increase that? Refer to Statistics NZ samples from May and November 2013, copied at the end of this paragraph, to illustrate relative conference visitors to NZ as opposed to holiday and business visitors. These relative numbers are consistent throughout the year and show no statistically significant peak or trough. In other words if we are relying on conferencing to fill the shoulder season then that is a fallacy. It may be possible to attract budget conferences in the shoulder season on price alone, if we are prepared to drop our rates low enough, but is that really where we want to position Queenstown – as the low cost bargain basement option? That will hardly provide the return being sought from the venture.
- (d) Funding and traffic issues are not fully resolved and should be with zero cost impact on the ratepayers.
- (e) There will be significant traffic effects from the ongoing use of the facility that will cause further congestion particularly in the Queenstown CBD. These need to be fully costed and resolved.

- (f) Affordable housing is required to accommodate the (BERL March 2013 report) 466 FTE people employed in operations involving the centre. There is presently insufficient affordable housing in Queenstown. This needs to be resolved.
- (g) The additional ratepayer cost is unacceptable, especially to the commercial sector outside of the CBD which will benefit very little from the centre. The promise of a zero rate increase is somewhat hollow with the background spectre of significant rates increases to support a convention centre.

*Following Tables: Statistics NZ comparisons – Inbound visitors by activity type. Samples from May and November 2013. Typical for all periods.*



## **2. Water demand and costs**

- (a) The managing principles are OK.
- (b) Water meters should not be installed at this time. Some reasons include the following.
- (c) There is reportedly significant water loss from the reticulated system due to leakage. If this is correct then the leaks should be repaired and usage re-evaluated.
- (d) There are alternative strategies to reduce water usage. These include incentives to encourage people to install rainwater collection /storage for irrigation purposes.
- (e) Water meter installed to commercial properties should be the first step as it may not be necessary to meter residential properties; especially if there were incentives to install rainwater collection and storage for irrigation.

## **3. Debt**

- (a) Council should continue to reduce its debt and match term debt with asset life. i.e. pay off debt to coincide with end of asset life periods to match ratepayer contributions to the life of the asset.

## **4. Cycling facilities**

- (a) Queenstown is emerging as a cycling destination and investment is required in cycling infrastructure to support that growth.
- (b) There has been a marked increase in both visitors and locals participating in cycling activities. The network of trails has proven popular and the Queenstown Trail use statistics speak for themselves.
- (c) There is a disconnect between cycling facilities and the trail network. For example there are insufficient cycle parking facilities within Queenstown and Arrowtown CBD's, and virtually no cycle friendly linkages between trail heads and the Queenstown CBD.
- (d) The Frankton Rd cycle lane is not satisfactory. It is interrupted in several locations and poorly maintained with glass and debris frequently in the lane. It is on one side of the road only.
- (e) In general terms it appears that there is no cogent and informed council policy making with respect to cycling in the Wakatipu other than on off road trails.
- (f) I request funding be allocated to resource a cycle consulting group to be formed to liaise with council on cycling related matters.
- (g) I request that funding be allocated to provide cycling parking and related facilities in the main centres of Queenstown, Arrowtown and Wanaka.
- (h) I request that funding be allocated to provide best practice design and construction of separated, sealed and safe cycle ways around the main centres of Queenstown, Arrowtown and Wanaka.

## **5. Peninsula Rd street lighting**

- (a) I received a letter from QLDC dated 26/9/12 which advised that funding had been set aside for street lighting improvements along Peninsula Rd this year. This was in response to my submission to the 2012-13 Annual Plan. To date I am not aware of any street lighting improvements along Peninsula Rd.
- (b) Peninsula Rd properties located between Willow Place and Balmoral Drive pay some of the highest residential rates in Queenstown yet do not have basic amenity features such as footpaths or street lighting, apart from nominal lighting at intersections. The result is it is

difficult and dangerous to move around the neighbourhood, especially at night and during winter.

- (c) I request that street lighting be provided along Peninsular Rd between Willow Place and Balmoral Drive to the same standard as typically found elsewhere in Queenstown residential neighbourhoods.

*Following letter from QLDC dated 26/9/12.*



26 September 2012

Mr Lindsay John Williams  
Savanna Group Limited  
PO Box 2596  
Wakatipu  
Queenstown 9349

Dear Mr Williams

I would like to take the time to personally thank you for your submission to the 10-Year Plan. I am pleased to confirm that the Council adopted the plan on Friday 29 June, 2012. I'd like to acknowledge it has taken more time than I would have liked to respond to your submission but it is important we do so.

We particularly highlighted 7 key issues that we wanted to hear from you about, as follows:

1. Affordability
2. Facilities
3. Project Shotover
4. Wanaka Water Supply
5. Water Demand Management
6. Rates Review
7. District Events Office

Council received a total of 291 submissions by the closing date. Of these, 87 (just under 29.9%) included a response to the issue of the rates review; 43 included a response to the question on debt and affordability and 39 and 44 respectively on the issues of the Wanaka Sports facility and Wanaka Water supply (algae). The balance covered a range of topics with many requesting additional funding of some kind.

Hearings were held to consider the submissions during May and deliberations continued in June, 2012. Sixty one submitters took the opportunity to speak to their submissions and Council is grateful to those who took the time to do so.

Unfortunately, it is never possible for Council to meet all of the requests, however, submitters can be assured that all submissions were considered. Council did, however, make a number of changes to the budgets as a direct result of the submission process. Of the seven key issues consulted on, rates was the only issue to change between consultation of the draft and final adoption of the plan. Subsequent to that decision the Council is now consulting (as of 10 September 2012) on a further change to rates (see Rates Review on the following page).

---

In response to your submission, I confirm funding has been set aside for streetlight improvements along Peninsula Road this year.

---

The following is a summary of the changes to the Draft Long Term Plan that have been approved as a result of external submissions:

1. Increase grant for Kahu Youth Trust (Wanaka) by \$14,800 to \$23,400 for 2012/13.
2. Increase grant for Wakatipu Youth Trust by \$6,260 to \$15,160 for 2012/13.

**6. New Sports Facility – Wakatipu**

- (a) No. The council should not co-fund a new sports facility with the Ministry of Education (MOE).
- (b) The MOE knew what facilities were available when it purchased that site and decided to build the new primary school.
- (c) The MOE has a significant asset comprising land and buildings at it's Gorge Rd high school site. It can easily fund its own facilities through selling that asset after the high school has relocated.
- (d) Sports facilities associated to schools should be funded by Central Government.

## Wilson, David - Grand Lakes Management Ltd

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wilson, Phil - AWS Legal

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Council should proceed with the option that provides the convention centre at the lowest possible cost to residents. The "local" input cost should be from the commercial sector.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **I support development of the site but not if it causes the loss of any further camping sites. I believe it is important for Queenstown to retain sufficient campsites for the benefit of ordinary New Zealanders and visitors.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **As above. The cost to residents must be kept to a minimum.**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments: **This is a cost effective method of keeping up with public demand for such facilities. A win/win for the community and the school.**

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **We need to educate the community not to waste water but also there is evidence that old infrastructure is causing water loss.**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **I don't agree with metering. The wealthy will continue to waste water. The not so wealthy will pay the cost.**

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Common sense**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

Other: **At Council's discretion**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

**On-line survey**

Other general comments: **Consultation is costly. It should be used where necessary but not on too many matters. This community has at times been consulted to death with little or no benefit.**

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Wilson, Mr and Mrs K -

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments: **Have a summer closing time of 8pm, 7 days a week and winter to 6pm 7 days a week.**

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:



**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Daily newspaper**

How would you like to share your opinions with the Council?

**Community drop-in session**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

## Wilson, James Fraser G -

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Leave it to private enterprise to invest their money in such things**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments: **Leave it as it is**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **No**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Cancel the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

Other, please specify: **just like present - submission form**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wilson, Miles - Canterbury Of New Zealand

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **The proposed Convention Centre represents a vital addition to the district's assets as we pursue the strategy to attract high-disposable-income, year-round visitors. If Queenstown is to retain & advance it's position as a leading, premium global tourist destination, a purpose-designed Convention Centre is an essential component to allow us to compete with similar facilities in competing international locations. The benefits will be widely spread throughout the community, & provide income & employment across the board. It is vital that the proposed Convention Centre be located in the CBD to both meet the expectations of delegates, & to best benefit the Queenstown economy. As the owner of 2 businesses in the CBD, I recognise that a high proportion of the benefits of the facility will accrue to the CBD, & accordingly am prepared to accept a suitable loading in rates/levies to support the project.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **As above**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:



Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wilson, Ella - Arawata Limited

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **It is vitally important that Queenstown has the facility to attract medium to large conference groups.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Other than retail supporting businesses should adjoin the site. I would not like to see the loss of the camping ground however.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **Commercial ratepayers should pay the Council's share of the cost.**

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wilton, Kathy -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wilton, John -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **This would be a great addition to the community and only enhance the reputation of Queenstown as a go to destination on the Global tourism map.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Winter, Helene -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Wither, Christine -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

**Library Services****Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accommodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

**Water Demand and Costs****Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**On-line survey**

**Public forum at a Council meeting**

Other general comments:

**Performance**

**No**



Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## Wong, Kong -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wong, Kwok Wai - Retired

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **The building of the Convention Centre will provide opportunities for the workers as well as increase the occupancies of the hotels rooms. The economy of NZ will improve a lot as more visitors will come for meetings and other activities as a whole.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Good idea.**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### Library Services

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### Debt

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Wong, Doris -

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments: **I would like know how and how much the rate will be affected.**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments: **no comment.**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Woodward, Lorraine -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

Yes

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

### New Sports Facilities

Yes

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **No**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

#### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Letter**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**Wright, Owen -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **What "other developments on the Remaining Land?"**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments: **There will be little or no benefit to Wanaka Ratepayers****New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments: **I have reservations over costing as advised to date**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Reduce the scale of the project**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:

### Debt

**Yes**



Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Radio**

How would you like to share your opinions with the Council?

**Face to face with Councillors and / or staff**

**On-line survey**

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

| Other | Yes |
|-------|-----|
|-------|-----|

Comments: **Additional submission on Annual Plan: 1. That warning signs on "Road Humps" crossings in Ardmore Street Wanaka advising pedestrians that these are not pedestrian crossings! and that vehicle traffic has "right of way". I was advised by Deputy Mayor that this was to be done at the time of their construction. He appears to have had a change of mind and attitude re this matter. 2. That NO further concrete island be built on impeding traffic and parking in Ardmore Street Wanaka. These are a huge and unnecessary waste of ratepayers money. Very similar to the "traffic calming areas" recently installed, and then uninstalled at Cardrona Village at wasted ratepayer expense.**

## Wright, Bernard - Wakefield Land Co Ltd

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **I do not support the QLDC being involved with the provate residential developer currently proposed**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **except the deal with the private developer who has a chequered history**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **no system is perfect but this is close**

### New Sports Facilities

**Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments: **no particular view as I am not familiar with the options**

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments: **Should be user pays**

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments:

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments: **Common sense!**

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

Other: **especially signage**

How would you like to receive information from the Council?

**Council newsletter**

**Email**

**Letter**

How would you like to share your opinions with the Council?

**On-line survey**

Other, please specify: **this form of communication is fine (paper survey in scuttlebutt)**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

|              |           |
|--------------|-----------|
| <b>Other</b> | <b>No</b> |
|--------------|-----------|

Comments:

## **Wrigley, Trish - Joint submission between Lake Wanaka Tourism, Chamber of Commerce, Upper Clutha Tracks Trust and Bike Wanaka.**

Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

### **Convention Centre**

**No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

### **New Sports Facilities**

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?



Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**Yes**

Comments: **Joint submission between Lake Wanaka Tourism, Chamber of Commerce, Upper Clutha Tracks Trust and Bike Wanaka. PROPOSAL We would like to seek commitment to the idea of appointing a Upper Clutha Track Coordinator for a period of 3 years. The role of this person would be to coordinate the maintenance and development of Wanaka's existing assets, and to help develop an appropriate plan that would drive greater numbers of cycling and walking visitors to the town along with the associated revenues. It is estimated \$10,000 will be needed to cover the hourly rate for this job of project manager in the first year. This figure will be revised in 2015. Their job description will be to project manage the development and maintenance of the Upper Clutha Track Network. Initially the role will be to create a detailed a strategic plan for the future of the track network in conjunction with stakeholders (Upper Clutha Tracks Trust (UCTT), Bike Wanaka (BW), Lake Wanaka Tourism (LWT), Department of Conservation (DOC) and Queenstown Lakes District Council (QLDC). The plan will cover all facets of development, management, marketing and revenue generation. The Upper Clutha Track Network is a fantastic asset to the Wanaka community. More tracks continue to be created and more people with a greater variety of requirements are wanting to use the tracks. To ensure the track network evolves along with**

these changes it is agreed that we need a highly knowledgeable local to drive this forward.

**Objectives ?** Co-ordinate and attend track stakeholder meetings and act as a conduit and facilitator between stakeholders. ? Seek funds and sponsorship for track building and maintenance. ? Document and implement a routine for the maintenance of tracks. ? Co-ordinate the creation of a strategic map, highlighting opportunities for future tracks - existing and to be developed; ? Work with Upper Clutha Tracks Trust and Bike Wanaka to procure land for track development; ? Provide administration support to groups for race hosting on trails. ? Develop guiding principles for the commercial use of these trails. ? Develop principles for event use of these trails. ? Identify criteria to help evaluate current and potential biking opportunities. ? Fill knowledge gaps e.g. who participates in individual mountain biking activities in this region?

Central Otago is a significant regional destination for cycle tourism but there is significant competition nationally. What makes us unique? The process should give guidance to the stakeholders to establish the right investment, the right experiences, targeted at the right people, in the right place and without over or under provision. All activities carried out by the coordinator will be collectively agreed on by the track stakeholder groups. **BACKGROUND** Two of the ten strategic directions in LWT's recent strategy include the track network (i.e. Walking and cycling). Our vision is to create a trail network that tourists will travel to. There is considerable information available regarding the benefits of biking trails. Some of this has been included below.

Where we are at now: Wanaka is currently a destination for cyclists of all kinds who visit from within New Zealand and from abroad. The proof? Wanaka features in: ? Guidebooks - Classic NZ MTB rides by The Kennett Brothers ? Internet ? various you tube, Bike Wanaka, <http://flowmountainbike.com/post-all/video-ode-to-the-bicycle/> ? Magazine articles/reviews - Spoke, NZ Mountain biker, Dirt. ? Social media - facebook ? Events ? Big Easy, Contact Epic, 10 Hr, Challenge, Deans Bank 10 hour, King and Queen of Sticky, Urban Downhill. ?

Films ? How about it; Follow Me; and Not Bad The consequence is that cycling draws significant visitor numbers to the town with a corresponding impact on revenues, from bike shops to bed nights to the patronage of food and beverage venues. Who are these cyclists? ?

higher than average income; ? aged 24-49 ? likely to travel as a family or couple ?

more men than women (although the proportion of women is much closer to that of men for mainstream cycle tourism than is the case for MTB specific tourists) ? trend towards lower cost accommodation (e.g. friends/relatives home, tent/camping, standard hotel/motel, self-contained unit; ? the tendency to spend more than the average traveler; ? high reliance on word of mouth, previous experience and the internet as information sources; ?

likely to take part in other activities on a trip involving national parks, forests, swimming, beaches or bushwalking; This information has been adapted from Roy Morgan Research (2006) Cycle Tourist Insights, Tourism Australia. The user experience Whilst Wanaka is definitely ? on the map ? the actual visitor experience does not match the expectation that is set by our reputation and experiences those visitors may have had at other cycling destinations, both within New Zealand and overseas. ? It is not a simple experience for the visitor; ? The trail networks are not linked up well; ? It is not easy to navigate; ? There is no single map for all users; ?

There is no consistent grading system for the trails; ? It's easy to get out of your depth and have a bad experience; ? There is no consistent plan for the maintenance and upgrade of the existing trail networks; and ? There is no plan for the future development of cycling infrastructure to ensure that Wanaka remains a destination of choice for cyclists. This places Wanaka at a significant disadvantage to other cycling destinations in New Zealand which are

delivering a genuinely World-class user experience and reaping the subsequent economic benefit such as Rotorua and Queenstown. Cycling infrastructure is being developed throughout New Zealand which is helping position the nation as a destination for cyclists in North America, Europe, Asia and Australia. It is also worth noting that in the majority of media coverage of New Zealand as a cycling destination we appear as a footnote to Queenstown? A sustainable, profitable vision of the future Across the World, local economies are being supported and even revived as a consequence of attracting cyclists. Cycling is breathing life into communities such as former mining towns in Colorado and North Wales; creating employment and visitors in forestry communities in Scotland; providing off-season revenues to ski resorts across North America and Europe and most significantly for Wanaka, providing a valuable stream of tourist revenues for New Zealand communities such as Rotorua and Queenstown. There are a number of compelling case studies, which demonstrate that developing cycling infrastructure can deliver return on investment in a short period of time and create a sustainable revenue stream that benefits the entire community. ? Fruita, Colorado, USA ? 7 Stanes, Scotland, UK ? North and South Wales, UK (Multiple trail centre destinations (mbwales.com) ? Whistler, BC, Canada ? Kaiterteri, NZ ?

Rotorua, NZ ? Queenstown, NZ Rotorua, Whakarewarewa Forest is a prime example - A report (see appendix 1: Recreational Use of Whakarewarewa Forest by APR Consultants) was commissioned to gauge the economic effect mountain biking had on the city. Of specific note is the increased expenditure in mountain biking related activities from \$1.94 million in 2005 to around \$2.56 million in Rotorua in 2007. Overall mountain bike-related spending is estimated to be around \$7.37 million or an average of \$20,192 per day in Rotorua. The growing number of events has significantly increased the number of domestic and international visitors to Rotorua that either come as participants or as spectators. The Opportunity Right now, Wanaka risks missing the opportunity for the community to benefit from the growth in cycle related tourism from both within New Zealand and internationally. We can offer an interesting experience, but not one that will guarantee multi-day or repeat visits, nor does the experience compare with those provided by those communities which have been investing in the requisite infrastructure for a sustained period. How can we take advantage of this opportunity? There are some simple steps that Wanaka can take that will help to ensure that we maximise the potential return from our existing cycle trail assets and help to position Wanaka for future revenue growth from further development. ? Better coordination of people, resources, budget and existing assets ?

Appropriate maintenance of existing trail infrastructure ? A coordinated plan to ensure that Wanaka is appropriately positioned to continue to benefit from cycling as a reason to visit. What's the benefit? ? Immediate o A co-ordinated strategic plan for future development and funding o Better communication between trail development groups. ? Medium Term o More high quality trails in Wanaka ? Long Term o More visitors, domestic and international o More spending with local businesses o More annual household spending o More jobs The well-being and sustainability of Wanaka is heavily dependent on Tourism. Tourism provides everyone in Wanaka with a better quality of life.

## Wu, Wai Fong - Retired teacher

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **This proposed convention centre will improve the economy of Queenstown and attract more visitors to the areas. As result of the multiplier effect, more and better opportunities will be offered to all working populations. Hotel rooms and all facilities of the areas will be increasingly demanded.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Ye Julie, JingJing -

Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **No**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Wanaka Library option with an extension to allow for additional community space and customer services staff.**

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments:



**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Email**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**yee, kar -**Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu****Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **The development of the convention centre will definitely promote and strengthen the status, the image and the attractiveness of the district.**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments: **The development of the convention centre will undoubtedly enhance the economic and cultural activities of the district, bringing long-term benefit financially to the whole community.**

**New Sports Facilities****No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

#### **Library Services**

**No**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### **Water Demand and Costs**

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

#### **Debt**

**No**

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

## Young, Leslie - Cheung Kong Graduate School of Business

Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:



## Young, Suzanne - Chinese University of Hong Kong

Area: **Out of the district**

If out of the district:

Owns property in district? **Yes**

Property area:

**Queenstown/Wakatipu**

### Convention Centre

**Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

### New Sports Facilities

**No**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group?

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost?

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million?

Other comments:

### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

No

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

### Debt

No

Do you support the Council's policy of using operating surpluses where we can to reduce debt?

Comments:

**Community Engagement**

**No**

Which issues should the Council ask your opinion about?

How would you like to receive information from the Council?

How would you like to share your opinions with the Council?

Other general comments:

**Performance**

**No**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services?

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Young, Janet -**Area: **Wanaka/Upper Clutha**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****No**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do?

Other comments:

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site?

Other comments:

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs?

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? No

Other comments: **I believe a new aquatic centre is needed to cater for current /and the proposed increase in the town's residential development**

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project? **Continue and pay more in rates**

Other comments: **I think if you entertain the prospect of "cancelling proposed public facilities" this should go hand in hand with "cancelling future development". It is ignorant to embark on residential development without thinking about increasing public infrastructure to cater for this increase in population.**

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **No**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

**I prefer the Ardmore St option.**

Other comments:

#### Water Demand and Costs

**No**

Do you agree with the principles for managing the cost of water and wastewater services?

Other comments:

Could water metering be an effective tool to manage our water and wastewater network?

Other comments:

**Debt**

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Community (free) newspaper**

**Council newsletter**

**Council website**

**Social media (Facebook and / or Twitter)**

How would you like to share your opinions with the Council?

**Email**

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance? **No, what the Council is proposing is satisfactory.**

Comments:

**Other**

**No**

Comments:

**Young, Robert -**Area: **Queenstown/Wakatipu**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **Yes, the Council should proceed with the proposed convention centre.**

Other comments: **Benefits outweigh the costs**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **Yes**

Other comments: **Population grown justifies development, eg events centre**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **Yes**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built in stages over time**

Other comments:

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools? **Yes**

Other comments:



If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

### Library Services

**Yes**

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown? **Yes**

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs? **Yes**

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

### Water Demand and Costs

**Yes**

Do you agree with the principles for managing the cost of water and wastewater services? **Yes**

Other comments:

Could water metering be an effective tool to manage our water and wastewater network? **Yes**

Other comments: **user pays**

### Debt

**Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement**

**Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

**Council website**

How would you like to share your opinions with the Council?

**On-line survey**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments:

**Young, D J -**Area: **Out of the district**

If out of the district:

Owns property in district?

Property area:

**Convention Centre****Yes**

The Council proposes to make a final go / no go decision on the development of a convention centre at Lakeview as a result of the community's views expressed through this Draft Annual Plan consultation process. In your view, what should the Council do? **No, the Council should not proceed with the proposed convention centre.**

Other comments: **Be realistic and forget the hype. Two other centres are being proposed and nz is not big enough for more**

The Council proposes that the entire Lakeview site be developed to accommodate the convention centre, hot pools (Ngai Tahu) and other developments on the remaining land. Do you support this development of the site? **No**

Other comments: **Queenstown does not have the population to finance things like convention centres**

If the Council decides to proceed and lead the development of a convention centre at the Lakeview site, do you support the proposed rate changes to fund the Council's share of the costs? **No**

Other comments:

**New Sports Facilities****Yes**

Do you support the Council commencing construction of the Wanaka sports facilities mix as recommended by the Steering Group? **Yes**

Other comments:

Should the development of the proposed Wanaka Sports Facility be carried out in stages relative to population growth and demand or should all components be built together now at higher cost? **Built all together now at higher cost to ratepayers**

Other comments: **It will be cost effective to build all together long term**

Do you support the Council's policy to use district-wide rates that all ratepayers pay, to build and operate local recreational facilities, and targeted local rates to pay for swimming pools?

Other comments:

If a law change means funds from development contributions can't be used to help pay for the Wanaka Sports Facility, would you prefer to continue with the facility and pay more for it through rates; reduce the scale of the facility; or cancel the project?

Other comments:

Should the Council partner with the Ministry of Education to build a full sized indoor court for netball, basketball, volleyball and tennis at the new Shotover Primary School, at an estimated cost of up to \$1.6 million? **Yes**

Other comments:

#### Library Services

No

Do you support the proposal to extend the opening hours of the libraries at Glenorchy, Kingston, Hawea, Wanaka, Queenstown and Arrowtown?

Other comments:

Do you support the proposal to provide some Council services at libraries, such as facilities for paying rates and parking fines, and registering dogs?

Other comments:

In the case of Wanaka, do you prefer the Council to keep Customer Services staff at Ardmore St; reduce the library back office space to provide additional community space and accomodate customer services staff in the library building; or locate customer services staff at the library and build an extension to provide new community space.

Other comments:

#### Water Demand and Costs

Yes

Do you agree with the principles for managing the cost of water and wastewater services? **No**

Other comments: **Citizens are entitled to have access to reasonable water supplies, when putting in pipelines, hte pipes must be made big enough for more than foreseeable demand**

Could water metering be an effective tool to manage our water and wastewater network? **No**

Other comments: **The costs of putting water meters in does not equate with any suggested benefits Queenstown is already an expensive place and business and residents do not need further costs added**

**Debt****Yes**

Do you support the Council's policy of using operating surpluses where we can to reduce debt? **Yes**

Comments:

**Community Engagement****Yes**

Which issues should the Council ask your opinion about?

**New infrastructure projects requiring capital expenditure of \$2 million or more**

**Major changes in the standard or frequency of services we provide**

**New bylaws**

How would you like to receive information from the Council?

**Council newsletter**

How would you like to share your opinions with the Council?

**Community drop-in session**

Other general comments:

**Performance**

**Yes**

Do the proposed performance measures represent good standards by which to judge the quality of Council's services? **Yes**

Can you suggest other criteria and/or ways to measure the Council's performance?

Comments:

**Other**

**No**

Comments: